

# WISCONSIN RESIDENTIAL SERVICE RATES



Electric and natural gas rates effective Jan. 1, 2021

At Xcel Energy, we work every day to provide the reliable energy that our customers depend on, delivering increasingly clean energy at an affordable price while supporting the communities we serve. We're helping customers through the challenges of COVID-19 by suspending service disconnections, helping with payment plans, donating to community organizations, and accelerating some projects to create jobs and drive economic recovery.

## Electric service

The Public Service Commission of Wisconsin approved a two-year rate settlement on Dec. 12, 2019, which keeps bills stable through 2021. Typical residential electric bills will be about 1% less in 2021 compared to the last base rate change in January 2018.

The cost of living has increased over the past several years, but our customer's average electric bill has stayed flat, remaining about 10% below the national average. To learn more about how Xcel Energy is working to keep your bills low, visit [xcelenergy.com](http://xcelenergy.com) or call 800-895-4999.

### Residential service\*

Customer charge	
Single phase	\$17.00/mo.
Three phase	\$20.50/mo.
Delivery charge	\$0.042000/kWh
Energy charge	
Summer rate	\$0.083180/kWh
Winter rate	\$0.071650/kWh

### Residential Time-of-day service\*

Customer charge	
Single phase	\$17.00/mo.
Three phase	\$20.50/mo.
Delivery charge	\$0.042000/kWh
Energy charge	
On-peak	
Summer rate	\$0.160000/kWh
Winter rate	\$0.135000/kWh
Off-peak	\$0.035750/kWh

### Farm service\*

Customer charge	
Single phase	\$17.00/mo.
Three phase	\$20.50/mo.
Delivery charge	\$0.042000/kWh
Energy charge	
Summer rate	\$0.083180/kWh
Winter rate	\$0.071650/kWh

\*Summer Rates: June – September  
Winter Rates: October – May

### Optional off-peak service

Optional for separately metered loads controlled by the customer and energized between 9 p.m. and 7 a.m. daily.	
Customer charge	
Single phase	\$5.00/mo.
Three phase	\$12.00/mo.
Secondary delivery charge	\$0.029400/kWh
Primary delivery charge	\$0.028810/kWh
Energy charge secondary	\$0.028700/kWh
Energy charge primary	\$0.028130/kWh
Non-authorized use charge	\$0.250000/kWh

### Saver's Switch credit (all charges are monthly)

Water heater (Jan. – Dec.)	\$2.00
Air conditioner (June – Sept.)	\$6.00
Water heater must be controlled in combination with air conditioner	

### Automatic protective lighting service (all charges are monthly)

Mercury vapor (closed to new customers)	
175 Watt	\$10.75
250 Watt	\$14.20
400 Watt	\$18.75
Sodium vapor	
70 Watt	\$7.10
100 Watt	\$8.65
150 Watt	\$10.40
250 Watt	\$14.10
400 Watt	\$20.10

## Natural gas service

The Public Service Commission of Wisconsin approved a two-year rate settlement on Dec. 12, 2019. Typical residential natural gas bills will be about 5% less in 2021 compared to January 2018.

Your bill shows separate charges for distribution (what we charge for delivering natural gas) and gas supply (what we pay to acquire natural gas). The Gas Supply Charge is adjusted monthly and approved by the Public Service Commission of Wisconsin. The Gas Supply Charge as of December 2020 is \$0.4225 per therm.

### Residential natural gas service

Customer charge	\$14.00/mo.
Distribution charge	\$0.2973/therm
Gas supply charge	\$0.4225/therm

## How to reach us

### 24-Hour Emergency

Electric Emergency/Power Outage — 800-895-1999  
Gas Emergency/Gas Odor — 800-895-2999

### For more information

Visit our website at [xcelenergy.com](http://xcelenergy.com) or call our Customer Contact Center at **800-895-4999**.