General information

The following information applies to both electric and natural gas service.

City fees

Xcel Energy collects fees or additional charges as a requirement of our franchise with the following communities: Casselton, Cummings, Fargo, Grand Forks, Hatton, Larimore and West Fargo. These fees are paid directly to these cities.

Service processing charge

Xcel Energy will charge $15 for the establishment of service. If a customer requests a disconnection and then reestablishes service at the same location within a 12-month period, additional fees apply.

Service reconnection charge

Xcel Energy will charge $50 for reconnecting service that has been disconnected for non-payment.

Service relock charge

Xcel Energy will charge $100 for reconnecting service where it has discontinued service for non-payment and subsequently returned to relock the service after it was reconnected without Xcel Energy's authorization.

Late payment charge

If the amount due is not paid by the due date shown on the bill, Xcel Energy will add a late payment charge of 1 percent of the unpaid balance to the next month's bill.

Returned check charge

Xcel Energy charges $15 for any payment, check or draft not accepted by a financial institution.

Outdoor security lighting

This service is available to customers desiring nighttime outdoor security lighting. For each lighting unit, a monthly bill will show one of the following charges:

Area lights

100 Watts (W) High-Pressure Sodium (HPS)	$6.70
175 W Mercury*	$6.70
250 W HPS	$11.63
400 W Mercury*	$11.63

Directional lights

250 Watts (W) High-Pressure Sodium (HPS)	$12.89
400 W Mercury*	$14.80
400 W HPS	$15.82

**Available to existing installations only*

How to reach us

24-Hour Emergency

Electric Emergency/Power Outage	800.895.1999
Gas Emergency/Gas Odor	800.895.2999

Home Service

24-Hour Customer Service and Billing	800.895.4999
TDD/TTY Support	800.895.4949

Business Service

Customer Service and Billing	800.481.4700
Builders Call Line	800.628.2121

Other

Call Before You Dig/North Dakota One Call	811

Website

xcelenergy.com

For more information

Complete rate schedules can be obtained by visiting our website at **xcelenergy.com/ndrates**. If you have further questions, please contact Xcel Energy at **800.895.4999**.

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North Dakota Residential Electric and Gas Prices

Electricity charges

(Effective January 1, 2015)

The amount of electricity you use is measured in kilowatt-hours (kWh), recorded on your electric meter and shown on your bill each month. The charges relating to electric service are listed below and appear on your bill under Electric Charges:

Basic service charge
Energy charge
Fuel cost charge

Basic service charge

A fixed monthly charge that covers the costs related to metering, billing, customer service, and other costs that are not dependent on how much electricity you use. This charge is the same each month.

Energy charge

A kilowatt-hour (kWh) charge that covers some of the costs of generating power and operating and maintaining the distribution and transmission system. The total energy charge on your bill depends on how much electricity you consume each month.

Fuel cost charge (FCC)

A kWh charge for the cost of fuel (coal, uranium, and natural gas) and purchased power used to provide electricity. These actual costs vary by month and are directly passed through to customers with no additional markup, as a part of the monthly bill for all classes of electric service.

Residential electric service	Rate
Standard service Available to any customer for domestic purposes while living in a single private residence, multiplex, townhouse, condominium, etc.	**Basic service charge per month** Overhead and underground: $14.50 **Energy charge per kWh:** June – September $0.07339 October – May Without electric primary heating $0.05759 With electric primary heating $0.05064
Time of day service* Benefits customers who use 65% or more of their electricity at night or on weekends. The energy rate is higher during the peak period, 9 a.m. to 9 p.m. weekdays, when electricity is more expensive to generate. A lower, off-peak rate applies to all other hours of the day and all day on most major holidays.	**Basic service charge per month** Overhead and underground: $16.50 **On-peak time energy charge per kWh:** June – September $0.15340 October – May Without electric primary heating $0.11115 With electric primary heating $0.09596 **Off-peak time:** All months $0.02559
Energy-controlled service* Available to any customer with permanently connected, separately metered interruptible loads up to 50 kW.	**Basic service charge per month** Overhead & Underground: $4.80 Energy Charge $0.04044
Limited off-peak service* Available to any customer with permanently connected loads energized from 10 p.m. to 6:30 a.m. only.	**Basic service charge per month** Overhead & Underground: $4.80 Energy Charge $0.02437
Saver's Switch®* Requires central air conditioning to be cycled on/off every 15 minutes, typically during summer high demand periods. Limited electric water heating and heat pump applications are also available.	Summer bills will reflect a 15% credit on the billed energy charge. Water heating customers will receive an additional 2% credit every month if energy use is at least 300 kWh.

**Requires 12 consecutive months of participation.*

Natural gas charges

(Effective July 1, 2007)

The volume of natural gas you use is measured in units of 100 cubic feet (ccf), recorded on your natural gas meter and shown on your bill each month. The amount of heat energy, in therms, contained in the natural gas you consume becomes the basis for part of the bill. The charges relating to natural gas service are listed below and appear on your bill under Gas Charges:

Delivery Services Charge $18.48
Cost of Gas ..... varies monthly

Delivery services charge

A fixed monthly charge for the costs of delivering natural gas to your home. Those costs are not dependent on how much natural gas you consume. They include metering, billing, customer service and maintenance of natural gas pipes, valves and other equipment. This charge is the same every month.

Cost of gas charge

A per therm charge for the wholesale cost of natural gas purchased by Xcel Energy for your home or business. These costs vary from month to month. Xcel Energy does not mark up these costs, but instead passes them to consumers on a dollar-for-dollar basis. The Cost of Gas Charge is applied to the bills of all customer classes of natural gas service.

Determining heat content of natural gas

To determine the heat content, in therms, of the volume of natural gas measured by your meter, the company converts the volume of natural gas consumed (in ccfs) to its heat content (in therms) by factoring in the energy value of the gas and the pressure it is being delivered under. These factors can vary by geographic region, so the conversion ensures bills accurately reflect the amount of heating energy each customer uses.

On your bill, the Heat Content Adjustment is used when the heat content of the natural gas consumed differs from the baseline value of 100,000 BTUs (or 1 therm) per 100 cubic feet. The Pressure Correction Adjustment comes into play when the gas is delivered at a pressure other than the baseline pressure.