



# North Dakota Residential Electric Prices

## Electricity Charges

(Effective January 1, 2015)

The amount of electricity you use is measured in kilowatt-hours (kWh), recorded on your electric meter and shown on your bill each month. The charges relating to electric service are listed below and appear on your bill under Electric Charges:

### Basic Service Charge

### Energy Charge

### Fuel Cost Charge

### Basic Service Charge

The Basic Service Charge is a fixed monthly charge that covers the costs related to metering, billing, customer service, and other costs that are not dependent on how much electricity you use. This charge is the same each month.

### Energy Charge

The Energy Charge is a kWh charge that covers some of the costs of generating power and operating and maintaining the distribution and transmission system. The total Energy Charge on your bill depends on how much electricity you consume each month.

### Fuel Cost Charge (FCC)

The Fuel Cost Charge is a kWh charge for the cost of fuel (coal, uranium, and natural gas) and purchased power used to provide electricity. These actual costs vary by month and are directly passed through to customers (with no additional markup) as a part of the monthly bill for all classes of electric service.

Residential electric service	Rate
<b>Standard service</b> Available to any customer for domestic purposes while living in a single private residence, multiplex, townhouse, condominium, etc.	<b>Basic service charge per month</b> Overhead and underground \$14.50  <b>Energy charge per kWh</b> June–September \$0.07339 October–May Without electric primary heating \$0.05759 With electric primary heating \$0.05064
<b>Time of day service*</b> Benefits customers who use 65 percent or more of their electricity at night or on weekends. The energy rate is higher during the peak period, 9:00 a.m. to 9:00 p.m. weekdays, when electricity is more expensive to generate. A lower, off-peak rate applies to all other hours of the day and all day on most major holidays.	<b>Basic service charge per month</b> Overhead and underground \$16.50  <b>On-peak time energy charge per kWh</b> June–September \$0.15340 October–May Without electric primary heating \$0.11115 With electric primary heating \$0.09596  <b>Off-peak time</b> All months \$0.02559
<b>Energy-controlled service*</b> Available to any customer with permanently connected, separately metered interruptible loads up to 50 kW.	<b>Basic service charge per month</b> Overhead & Underground \$4.80 Energy Charge \$0.04044
<b>Limited off-peak service*</b> Available to any customer with permanently connected loads energized from 10:00 p.m. to 6:30 a.m. only.	<b>Basic service charge per month</b> Overhead & Underground \$4.80 Energy Charge \$0.02437
<b>Saver's Switch®*</b> Requires central air conditioning to be cycled on/off every 15 minutes, typically during summer high demand periods. Limited electric water heating and heat pump applications are also available.	Summer bills will reflect a 15 percent credit on the billed energy charge. Water heating customers will receive an additional 2 percent credit every month if energy use is at least 300 kWh.

\*Requires 12 consecutive months of participation.

# How to reach us

## 24-Hour Emergency

Electric Emergency/Power Outage ..... 800.895.1999  
Gas Emergency/Gas Odor ..... 800.895.2999

## Home Service

Customer Service and Billing ..... 800.895.4999  
(7:00 a.m.–7:00 p.m. Mon–Fri; 9:00 a.m.–5:00 p.m. Sat)  
TDD/TTY Support ..... 800.895.4949

## Business Service

Customer Service and Billing ..... 800.481.4700  
(7:00 a.m.–7:00 p.m. Mon–Fri; 9:00 a.m.–5:00 p.m. Sat)

## General information

The following information applies to both electric and natural gas service.

### City Fees

Additional city fees are collected as a requirement of our franchise with the following communities: Casselton, Cummings, Fargo, Grand Forks, Hatton, Larimore, and West Fargo. These fees are in turn paid directly to these cities by the Company.

### Service Processing Charge

The charge for the establishment of electric service is \$15. If a customer requests a disconnection of service and then reestablishes service at the same location within a 12-month period, additional fees apply.

### Service Reconnection Charge

The charge for reconnecting electric service that has been disconnected for non-payment is \$50.

### Service Relock Charge

The charge for reconnecting electric service that was previously relocked by the Company due to an unauthorized reconnection is \$100.

### Late Payment Charge

If the amount due is not paid by the due date shown on the bill, a late payment charge of 1 percent of the unpaid balance will be added to the next month's bill.

## Monitor your account and manage your bills — online

Maximize your time by managing your account and paying bills online through My Account with eBill.

Visit [xcelenergy.com/MyAccount](http://xcelenergy.com/MyAccount) and click on **Pay Now** to sign up.



**Builders Call Line** ..... 800.628.2121

## Other

Call Before You Dig/North Dakota One Call ..... 811

**Website** ..... [xcelenergy.com](http://xcelenergy.com)

## For more information

Complete rate schedules can be obtained by visiting our website at [xcelenergy.com/NDRates](http://xcelenergy.com/NDRates). If you have further questions, please contact Xcel Energy at **800.895.4999**.

## Returned Check Charge

There is a \$15 charge for any check or draft payment not accepted by a financial institution.

## Saver's Switch®

This optional service is available to customers with central air conditioning that is under Xcel Energy's control. Xcel Energy will normally control air conditioners on a schedule of 15 minutes on and 15 minutes off during high demand summer weekdays. The minimum term for this program is one year. Your monthly bill will show a Controlled Air Conditioning Credit during the June through September billing months.

## Outdoor security lighting

This service is available to customers desiring nighttime outdoor security lighting. For each lighting unit, a monthly bill will show one of the following charges:

### Area lights

100 Watts (W) High-Pressure Sodium (HPS)	\$6.70
175 W Mercury*	\$6.70
250 W HPS	\$11.63
400 W Mercury*	\$11.63

### Directional lights

250 Watts (W) High-Pressure Sodium (HPS)	\$12.89
400 W Mercury*	\$14.80
400 W HPS	\$15.82

\*Available to existing installations only



# North Dakota Residential Natural Gas Prices

## Natural Gas Charges

(Effective July 1, 2007)

The two charges relating to natural gas service are listed below and appear on your bill under Gas Charges:

<b>Delivery Services Charge</b>	\$18.48
<b>Cost of Gas</b>	varies monthly

## Delivery Services Charge

The Delivery Services Charge is a fixed monthly charge for the costs of delivering natural gas to your home. Those costs are not dependent on how much natural gas you consume. They include metering, billing, customer service and maintenance of natural gas pipes, valves and other equipment. This charge is the same every month.

## Cost of Gas Charge

The volume of natural gas you use is measured in units of 100 cubic feet (or 1 ccf) as recorded by your natural gas meter and shown on your bill each month. The amount of heat energy, in therms, contained in the natural gas you consume becomes the basis for the Cost of Gas Charge. The Cost of Gas Charge is a per therm charge for the wholesale cost of natural gas purchased by Xcel Energy for your home. These costs vary from month to month and there is no markup on these costs; they are passed on to consumers on a dollar-for-dollar basis. The Cost of Gas Charge is applied to the bills of all natural gas customer classes.

## Determining heat content

The volume of natural gas consumed (in ccfs) and measured by your meter is converted into a "heat content" (in therms) by factoring in the energy value of the gas and the pressure it is being delivered under. These factors typically vary by geographic region to ensure bills accurately reflect the amount of heating energy each customer uses.

On your bill, the Heat Content Adjustment is used when the heat content of the natural gas consumed differs from the baseline value

of 1 therm per 1 ccf. The Pressure Correction Adjustment comes into play when the gas is delivered at a pressure other than the baseline pressure.

## General information

The following information applies to both electric and natural gas service.

### City fees

Additional city fees are collected as a requirement of our franchise with the following communities: Casselton, Cummings, Fargo, Grand Forks, Hatton, Larimore and West Fargo. These fees are in turn paid directly to these cities by the Company.

### Service Processing Charge

The charge for the establishment of natural gas service is \$15. If a customer requests a disconnection of service and then reestablishes service at the same location within a 12-month period, additional fees apply.

### Service Reconnection Charge

The charge for reconnecting natural gas service that has been disconnected for non-payment is \$50.

### Service Relock Charge

The charge for reconnecting natural gas service that was previously relocked by the Company due to an unauthorized reconnection is \$100.

### Late Payment Charge

If the amount due is not paid by the due date shown on the bill, a late payment charge of 1 percent of the unpaid balance will be added to the next month's bill.

### Returned Check Charge

There is a \$15 charge for any payment, check or draft not accepted by a financial institution.

### Monitor your account and manage your bills — online

Maximize your time by managing your account and paying bills online through My Account with eBill. Visit [xcelenergy.com/MyAccount](http://xcelenergy.com/MyAccount) and click on **Pay Now** to sign up.

## How to reach us

### 24-Hour Emergency

Gas Emergency/Gas Odor ..... 800.895.2999

### Home Service

Customer Service and Billing ..... 800.895.4999  
(7:00 a.m.–7:00 p.m. Mon–Fri; 9:00 a.m.–5:00 p.m. Sat)

TDD/TTY Support ..... 800.895.4949

### Business Service

Customer Service and Billing ..... 800.481.4700  
(7:00 a.m.–7:00 p.m. Mon–Fri; 9:00 a.m.–5:00 p.m. Sat)

**Builders Call Line** ..... 800.628.2121

### Other

Call Before You Dig/North Dakota One Call ..... 811

**Website** ..... [xcelenergy.com](http://xcelenergy.com)

### For more information

Complete rate schedules can be obtained by visiting our website at [xcelenergy.com/NDRates](http://xcelenergy.com/NDRates). If you have further questions, please contact Xcel Energy at **800.895.4999**.