

Refund

State law allowed Xcel Energy to collect an interim (temporary) rate increase while the MPUC considered the rate request. The interim increase of \$11.076 million annually, or an average of 1.91 percent, began on Jan. 11, 2010. Since the final rate increase is less than the interim rate increase, Xcel Energy must refund the difference, with interest, on June or July bills. According to the MPUC approved refund plan, customers will receive a refund of approximately 34 percent of the amount of interim charges paid. A typical residential customer's refund will be approximately \$8.00.

For more information

If you would like more information about natural gas prices for other customer rate classes, please visit www.xcelenergy.com and click on "Rates & Regulations" under the "About Us" tab.

Residential Customer Service

1-800-895-4999
TDD/TTY Support
1-800-895-4949

Commercial Customer Service

1-800-481-4700



NEW MINNESOTA NATURAL GAS RATES BEGIN WITH THIS BILL

(Effective May 1, 2011)

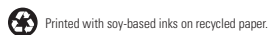
CHANGES FOR MONTHLY NATURAL GAS RATES

On Nov. 12, 2009, Xcel Energy, filed an application with the Minnesota Public Utilities Commission (MPUC) for a natural gas rate increase of \$19.67 million or approximately 3.4 percent annually. The MPUC approved a total rate increase of approximately \$7.3 million, or 1.2 percent effective for service rendered on and after May 1, 2011. This will be a decrease of approximately 34 percent from interim rates.

Residential customers will see an increase of \$0.003033 in the gas delivery charge per therm from \$0.182880 to \$0.185913. The net impact of these changes is an average 1.8 percent overall bill increase for residential customers. Under the MPUC approval, natural gas rates increased for all customer classes and are noted on the inside of this notice.



1-800-481-4700
xcelenergy.com



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Rate Comparison Final rates will go into effect for natural gas service May 1, 2011. This chart lists present and final natural gas rate increases by customer classification. The information below pertains to the natural gas base rate, which is the non-fuel component of the bill. The cost of fuel is a separate component of the bill and is represented in the Cost of Gas line item.

Customer Classification	Previous Monthly Customer Charge	New Monthly Customer Charge	Previous Delivery Charge (per therm)	New Delivery Charge (per Ccf or therm)
Residential	\$8.00	\$9.00	\$0.182880	\$0.185913
Small Commercial	\$20.30	\$25.00	\$0.131190	\$0.123310
Large Commercial	\$40.00	\$50.00	\$0.131030	\$0.123151
Small Demand – Commodity	\$150.00	\$150.00	\$0.045290	\$0.047512
Small Demand – Demand	-	-	\$0.793100	\$0.809470
Large Demand – Commodity	\$275.00	\$275.00	\$0.045290	\$0.047512
Large Demand – Demand	-	-	\$0.793100	\$0.809470
Small Interruptible	\$125.00	\$145.00	\$0.093900	\$0.096354
Medium Interruptible	\$300.00	\$300.00	\$0.045290	\$0.047512
Large Interruptible	\$450.00	\$450.00	\$0.041780	\$0.043461
Large Firm Transport – Commodity	\$300.00	\$300.00	\$0.045290	\$0.047512
Large Firm Transport – Demand	-	-	\$0.793100	\$0.809470
Small Interruptible Transportation	\$150.00	\$170.00	\$0.093900	\$0.096354
Medium Interruptible Transportation	\$325.00	\$325.00	\$0.045290	\$0.047512
Large Interruptible Transportation	\$475.00	\$475.00	\$0.041780	\$0.043461

Bill Impact The chart below shows the effect of the final rate change on monthly bills for customers with average gas usage. Individual charges may be higher or lower depending on actual natural gas usage. Monthly bills will also vary due to changes in the cost of natural gas Xcel Energy purchases for customer use. Please remember the amount customers are charged for natural gas is the same amount Xcel Energy pays.

Customer Classification	Average Monthly Usage in Ccf (or therms)	Average Monthly Bill – Previous Rates	Average Monthly Bill – Interim Rates	Average Monthly Bill – New Rates
Residential	72	\$68	\$69	\$69
Small Commercial	237	\$202	\$206	\$205
Large Commercial	1,219	\$977	\$991	\$978
Small Demand	6,533	\$4,705	\$4,767	\$4,728
Large Demand	16,380	\$12,263	\$12,434	\$12,328
Small Interruptible	6,613	\$4,378	\$4,432	\$4,415
Medium Interruptible	53,924	\$32,237	\$32,432	\$32,357
Large Interruptible	621,649	\$368,367	\$370,254	\$369,412
Large Firm Transportation*	53,113	\$7,775	\$8,330	\$7,998
Small Interruptible Transportation*	6,613	\$771	\$826	\$807
Medium Interruptible Transportation*	66,086	\$3,318	\$3,555	\$3,465
Large Interruptible Transportation* (Negotiated)	1,513,780	\$63,721	\$68,270	\$66,265

*Transportation bills do not include the cost of gas