To comply with the 2012/2013 DSM Plan Stipulation and Settlement Agreement, Docket No. 11A-631EG, Decision No. R11-1326, Public Service Company of Colorado ("Public Service" or the "Company") provides the following update regarding product status including energy and demand savings achieved, product expenditures, implementation changes, and measurement and verification (M&V) modifications.

**Product Implementation Status**

Please refer to the attached table for the preliminary fourth quarter 2013 (through December 31, 2013) product energy and demand savings achieved, product expenditures, and CO₂ and SO₂ emissions avoided. In total, Demand-Side Management (DSM) electric products have achieved savings of 382,933,209 GWh and gas savings of 573,034 Dth by December 31, 2013. This represents approximately 108% of the 2013 electric DSM plan’s energy savings target of 356 GWh and 134% of the gas goal of 428,310 Dth. The 2013 year-end results are consistent with expectations, being slightly lower than electric and gas savings achieved in 2012. The Commission adopted the 2013 goals for the Company’s DSM products in Decision No. R11-1326 issued in Docket No. 11A-631EG.

The following section provides product status activities for the fourth quarter of 2013 in the Business, Residential, Low-Income, and Planning & Research Products, as well as other related activities.

**Business Program**

- **Commercial Refrigeration Efficiency** – The Commercial Refrigeration product did not meet its anticipated filed energy savings target. The product launch was delayed but still contributed nearly 0.75GWh to the portfolio’s overall goals. The Direct Install component of the product—enabling installation of some measures during onsite energy assessment—contributed nearly half of the realized savings for the product, and is serving as the basis for a robust 2014 pipeline. Marketing efforts continue to focus on education of both the trade and customers.

- **Compressed Air Efficiency** – In 2013, although the product achieved only 75% of its energy savings target, it improved to 160% of the prior year’s achievement. The product continues to recover from the decline and turnover of trade partners. Within the fourth quarter, the Company enrolled 14 new study participants, which is the most of any quarter since the product was introduced. We also completed a comprehensive program evaluation, with largely positive results. The evaluation, along with an analysis of actionable recommendations, will be posted on the Xcel Energy Colorado DSM website.

- **Computer Efficiency** – The Computer Efficiency product exceeded the 2013 energy savings target by 168%, for a total achievement of 13.2 GWh. The upstream program—which provides incentives to PC manufacturers that design, install, and deliver desktop computers with energy efficient power supplies to business customers in Xcel Energy’s Colorado electric service territory—had a successful year with very steady sales. This continued success is largely due to the Company’s strong partnerships with manufacturers. In 2013, participating manufacturers began reporting the sales of Platinum-level power supplies towards the end of the third quarter. These are the first Platinum level products that the Company has seen since entering the market a year-and-a-half ago. The Company continues efforts to grow awareness of Virtual Desktop Infrastructure (VDI) prescriptive rebates.

- **Cooling Efficiency** – The product exceeded its energy savings target for 2013. While the Direct Evaporative Pre-Cooling for Air-Cooled Condensers (DEPACC) measure did not meet forecasted
expectations, it continues to generate interest among trade partners. Nearly 10,000 tons of DEPACC projects have been identified and are expected to close in 2014. A 60-Day Notice was filed in December 2013 to correct DEPACC technical assumptions and to add air-cooled chillers as a prescriptive option within the product.

- **Custom Efficiency** – The product did not achieve its 2013 energy savings target. Several large projects that had been expected to close in 2013 will be closing in 2014. The pipeline for 2014 is very strong.

- **Data Center Efficiency** – The product’s 6.4 GWh of energy savings achievement was less than the target, but higher than in any prior year—a result of previous years’ efforts to fill the pipeline, recognizing the product has a multi-year sales cycle. The Company has begun efforts to convince customers to implement study recommendations, although customers have voiced their apprehension to initiate modifications due to risk of downtime. During the course of adjustments made due to the year-end reconciliation process, electric savings appears to decrease from Q3 to Q4 as a result of a Q3 project whose NTG was ultimately decreased in Q4 because it was determined that the project had not been study driven.

- **Energy Management Systems (EMS)** – In the fourth quarter, the product closed 1.4 GWh of energy savings, bringing 2013 achievements to 7 GWh (Net Gen). Importantly, 28 additional projects were pre-approved as part of a total pre-approved pipeline estimate of 11.4 GWh. The Company continues to conduct customer site visits, and has been engaged in continuing education of trade partners. The product added 2,128 Net Dth, bringing its full-year achievement to 6,500 Dth, or 190% of the 2013 target.

- **Heating Efficiency** – The product completed 127 projects, but did not reach targeted energy savings, ending 2013 at 41% with 12,750 Dth. Participation has declined from last year; however product awareness remains high. Decline in natural gas prices may be a factor in decreasing participation as more cost-effective measures within the business program take precedent. The Company continues to engage with the Heating Advisory Board; and communication to the customer base and contractors continues. The product has been adjusted for 2014 to increase cost-effectiveness.

- **Lighting Efficiency** – The product ended 2013 exceeding the energy savings target by 121%, achieving 71.4 GWh. This was the last year the product claimed T12 to T8 retrofits savings as the linear fluorescent baseline has moved from the T12 to a T8. The product introduced new rebate measures, including LED wall packs, LED Screw-In Downlights, T12 to T8 optimization (de-lamping), and Bi-level Stairwell Fixtures with Integrated Sensors. The new rebate measures contributed to filling the savings gap that resulted from the prescriptive T12 system cut. The product will continue to introduce new LED rebate measures as they become cost-effective.

- **Motor & Drive Efficiency** – In the 4th quarter, the product achieved 6.5 gross GWh, which yielded 4.6 Net Gen GWh or a 9% improvement over the same quarter in the prior year. The year-end 2013 achievement was 22.4 Net Gen GWh—93% of the energy savings target—which was slightly better than forecasted. In 2014, the Company will continue our media campaign, which is focused on commercial building ventilation systems. The Company will also increase efforts to directly contact non-participating mid-market distributors.

- **New Construction** – The product exceeded kWh energy savings target by 140% and Dth target by 154% in 2013 due to pipeline building in previous years, a stronger economy, and opening the Energy Design Assistance offering to seven additional qualified energy consultants. The Company continues to work on building a solid pipeline of projects for future years. The program helps building owners and developers prioritize energy efficiency by educating and marketing to architects, contractors, small and large businesses, and other interested stakeholders.
- **Process Efficiency** – The product did not meet its 2013 energy savings target due to several large projects that had been forecasted for completion in 2013 instead expecting to close in 2014. The product is forecasted to exceed its 2014 filed energy savings target and continues to be popular with large industrial customers.

- **Recommissioning** – As forecasted, the product did not achieve its filed GWh energy savings target due to several customers pushing their project completion dates to 2014. The product did however exceed its filed natural gas savings target significantly. The 2014 pipeline remains strong with continued interest from commercial building segment participants.

- **Segment Efficiency** – The product did not achieve its 2013 energy savings target, however, the Company is working closely with our third-party study provider to continue to build a strong pipeline for 2014. Segment Efficiency also underwent a program evaluation in 2013. The evaluation, along with an analysis of actionable recommendations, will be posted on the Xcel Energy Colorado DSM website.

- **Self-Directed Custom Efficiency** – The product did not realize its 2013 energy savings targets due to large projects that were originally forecasted for completion in 2013 experiencing delays that pushed the completion dates into 2014. Adjustments were made during the year-end budget reconciliation process that resulted in an appearance of a decrease in electric expenditures from Q3 to Q4.

- **Small Business Lighting** – The product exceeded the filed electric energy savings target by 119%, as it has in past years; expenditures were also 10% over the filed budget, commensurate with the savings achieved. Lighting optimization and LED incentives coupled with the third-party implementer’s free lighting assessment, contributed heavily to the 2013 achievements.

- **Standard Offer** – The product exceeded the filed energy savings target, as predicted, due to the December 31 program participation deadline, with all projects closed. The product will remain in a maintenance phase as the measurement and verification of energy savings continues for the next three years.

**Residential Program**

- **ENERGY STAR® New Homes** – The product experienced a very successful year with over 2,800 participants generating in excess of 110,000 net Dth of savings. Several times throughout the year the Company re-balanced our gas DSM portfolio spend in order to provide additional funds for this product and, as a result, we were able to keep the product open all year. Natural gas expenditures were greater than the filed budget amount, but this was expected; and Dth savings exceeded the filed natural gas savings target by 51%.

- **Evaporative Cooling Rebates** – The product improved by 3% over 2012 due to a mid-year 2013 marketing blitz to improve product performance, ultimately due to the mix of measures implemented in the second half of the year was on the lower / standard tier end to a larger extent than had been forecasted. Thus, the product achievements came in at 93% with 3.8 GWh, while overspending by only 8%. This product has extremely high net benefits and a steady participation rate as well, coming in at 93% of participation target. Strategic integrated marketing this year included additional radio remote publicity, signage in large big box retailers, and a Broncos sponsorship for both high-volume public awareness and a contest to improve contractor participation in this program.

- **Heating System Rebates** – The product exceeded its 2013 natural gas savings target while under-spending the filed budget. At year end, 4,191 residential customers had taken advantage of high-efficiency furnace or boiler rebates, providing 59,462 Net Dth of savings, which is 111% of
the natural gas savings target. The majority (94%) of home furnace rebates were paid at the highest efficiencies of 94% Annual Fuel Utilization Efficiency (AFUE) rating or higher, which follows a similar trend from 2012. During the fourth quarter of 2013, the Company proposed, received regulatory approval for, and implemented bonus residential Heating System Rebates to encourage flood victims—who qualified for Individual FEMA Assistance—to re-build with energy-efficient equipment. The bonus rebates were designed to cover 100% of the incremental cost of installing an energy-efficient furnace or boiler over a standard efficiency unit.

- **High-Efficiency Air-Conditioning** – The product exceeded the participation target for 2013 but fell slightly short of the energy savings target. Relationships with participating A/C contractors remained strong, with 139 contractors participating during the year. The product did over-spend the budget by 23%, with those costs mainly attributed to customer rebates and trade partner incentives.

- **Home Lighting & Recycling** – The product exceeded the energy savings target for 2013. CFLs continue to be a very economical way for customers to save electricity. The popularity of LED bulbs grew significantly in 2013, with sales nearing 90,000 units, a 230% increase from 2012 sales. The Company continues to build and improve relationships with bulb manufacturers and retailers, which helps in negotiating the best prices, streamlining processes, and providing better information for sales associates and customers.

- **Home Performance with ENERGY STAR®** – The product exceeded its electric and gas participation goals by 125%, which resulted in exceeding natural gas savings targets. The product did not achieve its electric energy savings target, largely due to the lack of participation in HVAC measures. Although electric savings were not met, the electric budget was under-spent as well. Additionally, the product wrapped up the program evaluation, and results are expected in 2014.

- **Insulation Rebate** – The product finished the year with 2,322 participants, approximately half of the filed target, resulting in 44,940 Dth and 361,944 kWh by the end of 2013. The Company continues to gain support within the contractor community with the revised product requirements, while remaining a cost-effective product that requires certifications and blower door testing to attribute to higher savings per home.

- **Refrigerator Recycling** – The product continued to be a successful and popular program in 2013, with 7,502 participants and 5,471,295 kWh in electric savings, meeting approximately 98% of the filed targets. Additionally, the product under-spent its electric budget. Much of the product’s success can be attributed to the addition of freezers and primary refrigerators, as well as a summer and fall promotion that increased the number of orders placed per week during the promotional period by 76%.

- **School Education Kits** – The product exceeded its 2013 participation and electric savings targets, with the distribution of 30,006 kits. The product achieved 103% of the savings target with over 4.7 GWh. The success was driven by continuing to focus on the installation of the provided measures. The product was able to exceed targets while remaining under budget.

- **Showerheads** – The product finished the year with 25,907 participants, which is 108% of the 2013 target. The product was able to achieve a very respectable installation rate of 53.6%. This was attributable, in part, to a new step-by-step installation video that was part of a reminder email that was sent to customers after they received their showerhead. The result of the product efforts were savings of 350,547 Gen kWh and 26,440 Dth.

- **Water Heating Rebate** – Through a more targeted marketing campaign this year, the Electric Heat Pump Water Heater product saw a measurable participant increase over 2012, which completed the previous year at 15% of target (29 participants), coming in at 28% of target for
2013 for both participants (55) and kWh savings. Marketing messages included the sizable rebate as compared to the actual cost of an electric heat pump water heater and a targeted direct mail campaign suggesting that customers take advantage of our rebate while also cashing in on the $300 federal tax credit which ended December 31, 2013. Natural Gas Water Heaters achieved 59% of the savings target at 7,086 Dth, with 2,142 participants. Both products have come in under spend and have been evaluated to see how they could achieve greater cost-effectiveness.

- **Saver's Switch®** – The product finished 2013 with about 10,800 new participants, falling short of the 19,500 target for the year. Throughout the year, the recruiting environment was quite challenging with steadily deteriorating response rates to marketing activities. In addition, the rate of signups that don’t materialize into installations (due to customers changing their minds, customers not having eligible equipment, etc.) remains high at more than 30%.

- **Pool Pumps** – The product garnered a total of 63 participants by year-end. This is well under the filed participation target. The biggest challenge has been our vendor’s difficulty with identifying customers who have qualifying in-ground swimming pools. Direct mail turned out to be the best sales channel and understanding where these customers reside is critical to securing participants. The vendor initiated a mid-year review to determine what was working and also not working for product marketing and implementation. As a result of this effort, the vendor is looking at ways to better identify qualifying customers. Customer rebate levels for 2014 will be increased from $100 to $200. The rebate/pump calibration application completed by our vendors is being simplified and some data collection requirements are being removed. With this knowledge, we anticipate participation in 2014 will be lower than what was indicated in the 2014 DSM Plan.

**Low-Income Program**

- **Energy Savings Kits** – The product exceeded the participation targets by distributing kits to 10,875 electric customers and 12,136 gas customers. Many of these customers are combo customers (electric and gas), therefore one combo household will count towards both electric and gas participation. Additional marketing efforts were conducted throughout the year to encourage customers to install the provided measures. The electric savings were below target because the installation rates of CFLs continue to be lower than desired. The gas savings were above target due to additional participants reached. The product was under budget for both electric and gas.

- **Multi-Family Weatherization** – In 2013, Energy Outreach Colorado (EOC) completed 32 low-income multi-family projects containing electric measures and 19 projects containing gas measures. The product exceeded electric and gas savings targets and over-spent filed budget by a similar level.

- **Non-Profit Energy Efficiency** – In 2013, EOC completed 47 low-income non-profit projects containing electric measures and 36 projects containing gas measures. Although the product exceeded its filed participant target in 2013, the product fell short of its electric and gas savings targets, due to lower average savings per facility, and under-spent budget.

- **Single-Family Weatherization** – In addition to partnering with the Colorado Energy Office (CEO) to administer the product, the Company collaborated with EOC to identify eligible customers and ensure that new equipment met energy efficiency standards to qualify for an incentive. By establishing the partnership with EOC, the Company is able to increase its reach to the low-income sector to ensure that eligible customers are being served. Combined CEO and EOC administered programs allowed the product to exceed gas targets. A combined partnership model will continue into 2014 in an effort to meet product targets and adequately serve eligible customers.
Indirect Program

- **Business Energy Analysis** – This indirect impact program offers analysis services to Colorado business customers to help identify energy saving opportunities. The product includes three different types of assessments (online assessments, onsite audits, and engineering assistance studies) which vary in customer involvement and capital investment. The reports for all three assessment types provide detailed information about costs and paybacks for measure implementation, which assist companies in creating the business case for energy conservation opportunities (ECOs). Participation slowed during the fourth quarter of 2013, totaling 33 participants (20 electric, 13 gas)—total participation for 2013 was 147 (86 electric, 61 gas). In an effort to increase participation, the Energy Analysis page of XcelEnergy.com was updated with revised product descriptions, direct contact information, and a new onsite audit application form; other efforts to promote the program are ongoing. Activities planned for Q1 2014 include revising the onsite audit report, enhancing the scope of onsite audit services, and tracking identified ECOs to encourage implementation and participation in Xcel Energy’s other DSM programs.

- **Consumer Education Business** – Business Consumer Education is an indirect-impact program that focuses primarily on creating awareness of energy efficiency within business through information and resources to help them manage their energy use. In the fourth quarter of 2013, the Business Education program delivered 7,340 interactions against a total interaction goal of 1,978 (or, 271% above the 2013 year-end goal). Participation and outreach through key community and trade association events continue to create a meaningful conversation with customers. In addition, the program has been supported through energy efficiency messaging via the Energy Solutions newsletter, as well as a mass marketing print, online advertising, and social media campaign. The combination of these initiatives continues to support the participation goal.

- **Consumer Education Residential** – Consumer Education is an indirect-impact program that focuses primarily on creating awareness of energy conservation while providing residential customers with information and resources on what they can do in their daily lives to reduce their energy usage. In the fourth quarter of 2013, Consumer Education met year-end participation targets, achieving 107% (72,724 participants). Participation and outreach through key community events continues to create a meaningful conversation with customers. To date, the Company has provided outreach through 102 community-based event/outreach days. In addition, the program has been supported through conservation messaging in residential newsletters, and a mass marketing radio, print, and web campaign. The combination of these initiatives continues to support participation goals.

- **Residential Home Energy Audit** – The product exceeded its electric and gas participation goals, by 123% and 118%, respectively. Home Energy Audit had undergone two versioning’s this past year, to enhance the reports that are given to customers and increase the ease of use of the tool’s functionality for the auditor. Additionally, per the Home Energy Audit Tracking Studies, 91% of participants rated their satisfaction a seven or higher (on a scale of 0-10); 46% gave it the highest possible score, a 10. Another 45% gave a score of 7, 8, or 9. Participants particularly value information on the amount of energy saved, thoroughness of the report, auditor knowledge, and a report that details the costs of taking energy saving actions. In Q2 of 2014, the Home Energy Audit will be including post-audit consultations, which provide targeted follow-up and assistance to keep customers on the pathway to completing upgrades and submitting rebate applications.

- **Energy Efficiency Financing** – The Company continues to work with established alliances to educate trade partners and connect customers with financing solutions to remove the up-front capital barrier for upgrading to energy efficient equipment. During the fourth quarter of 2013, the
Company worked with third-party consultant Harcourt Brown & Carey to arrange formal conversations with trade partners. These meetings were used to identify resources and tools that trade partners need to engage customers and continue to incorporate Xcel Energy’s financing solutions into their customer service platform. Additional marketing efforts and ally support continued through the fourth quarter. In 2013, several residential and business customers utilized the financing resources available through the Pilot; final participation data will be available in Q2-2014.

- **DSM Planning & Administration** – During the fourth quarter of 2013, the Company held three additional settlement meetings with parties in the 2014 DSM Plan docket; responded to Discovery requests related to the filing; and prepared for and participated in the hearing. In addition, the Company responded to Discovery requests related to the Strategic Issues filing and prepared the Company’s Rebuttal Testimony. One 60-Day Notice, for the DEPACC measure within the Cooling Efficiency product, was posted during the quarter.

- **DSM Market Research** – Three program evaluations were completed for 2013: Residential Home Performance with ENERGY STAR, Business Compressed Air Efficiency, and Business Segment Efficiency. Business Segment Efficiency was a process only evaluation due to the small number of participants. Compressed Air was both a process and impact evaluation, estimating a 73% net-to-gross ratio for prescriptive projects. Home Performance with ENERGY STAR was also a process and impact evaluation. The evaluation reviewed the holistic nature of this residential program, identifying high levels of spillover among participants leading to a 116% net-to-gross ratio estimate.

- **DSM Product Development** – During the fourth quarter of 2013, the Company framed concepts for potential new products for the 2015/2016 Biennial DSM Plan; and supported research and product development for potential 60-Day Notices in 2014. The list of products prioritized for further development are:
  - SME Direct Install
  - Smart Thermostats Pilot (2014 DSM Plan Settlement item)
  - Process Efficiency for Small & Med Industrial Customers
  - Multi-family Holistic Pilot (2014 DSM Plan Settlement Item)
  - Whole House Residential Revamp
  - Comprehensive Convenience Store
  - Advanced Lighting Design

The following products are in the Concept Evaluation step (Stage 3) of the product development process:
  - Residential Multi-family Pilot – The study group has met; and the Company is actively engaged in developing a multi-family pilot.
  - Smart Thermostats Pilot – The study group has met; and the Company is actively engaged in developing a smart thermostat pilot.
  - Large Customer Data Program – Create an offering for customers greater than 500kW to drive DSM impact with energy usage data analytics
  - Midstream LEDs – Current product model is downstream; move to upstream (distributor level); rebate treated as administrative cost.
  - Upstream rebate strategy for future residential and business rebates.
  - Western Cooling Control Device – Retrofit control device for older A/C units to continue fan operation after condensing units shuts off, recovering wasted space conditioning energy.

During fourth quarter, the product development team also finalized a streamlined development process for new prescriptive measures called PD Express. The team identified the following new measures as potential testing projects for this process:
  - Other types of pool equipment
• High Bay LEDs
• EC plug fans in data centers
• Air source heat pump to replace electric resistance heat
• Mini-split ductless air conditioning
• DEPACC for Refrigeration
• Commercial refrigerator/freezer rebates

The following product is in the Development step (Stage 4) of the product development process:

• LED Troffers – This new lighting measure passed final technical review. The Company is adding this technology to the Lighting Efficiency product via a 60-Day Notice in the first quarter of 2014.

• Energy Feedback Pilot – Energy savings results continue to track well for the 92,003 participants currently receiving paper and electronic Home Energy Reports. Electricity savings remained flat on average, and natural gas usage saw a decrease over the fall months. The pilot achieved 108% of the year-end electric energy savings target and 295% the year-end natural gas savings target—with reporting from January through November. Of note, is that gas spend appears to have decreased from Q3 to Q4 in 2013, that appearance is due an adjustment that took place late in the year to appropriately reallocate expenditures between the electric and gas portfolios.

• In-Home Smart Device Pilot – The customer-facing portion of the In Home Device pilot concluded at the end 2013. Each participant was given the option to continue using their system into 2014, albeit with no further support from Xcel Energy, or have their system removed and their home restored to its pre-pilot condition at no cost to the participant. The Company removed the In Home Device from 6% of the pilot participants, and completed all scheduled requests by the year-end deadline. The evaluation of energy and demand savings is ongoing, with a final report expected by the end of the first quarter. Initial results indicate that demand savings have increased year over year, though the results are preliminary.

• Electric Vehicle Charging Station Pilot – The Pilot consists of three phases, each testing a unique control technology.

  • Phase I: Deploy market-ready electric vehicle charging stations to insure participants are available during the summer control season. Each of the ten planned systems has been installed with 13 charging events initiated this year.
  • Phase II: Install load relays on customers’ existing EV chargers. Each of the ten planned installations has been completed with five charging events initiated this year.
  • Phase III: Work with automotive Original Equipment Manufacturers to investigate using existing on-board controls in the future. The Company has begun discussions with the General Motors OnStar team to determine if a demonstration project can be designed to test the ability to leverage OnStar’s onboard technology for facilitating the use of electric vehicles as Demand Response resources. The proposal to OnStar has been sitting with their legal team since late Q3 2013; they are targeting end of February 2014 for a decision on moving forward.

• Building Energy Code Support Pilot – The Company completed the Pilot in 2013. Through the implementation contractor, Colorado Code Consulting, code compliance training was provided and baseline compliance data was collected from participating jurisdictions. HMG (now TRC), the evaluation contractor for this pilot, found that targeted training succeeded in increasing residential code compliance rates by approximately five percent. However, baseline compliance was already very high, exceeding 90%. The pilot also determined that the U.S. Department of Energy’s Building Energy Codes Program protocol was an effective tool for tracking and evaluating code compliance, but it was not sufficient on its own to determine energy savings from code compliance improvements. Based on the evaluation results the Company deemed that it would not be prudent to move forward with a codes compliance based program. Additionally, the
efforts of this pilot led us to conclude that a codes program designed to accelerate code adoption had significant barriers and should not be pursued until a standardized methodology for attributing savings has been established for the industry. These results were reported in the full evaluation available on the Company’s Colorado DSM Website: [http://www.xcelenergy.com/staticfiles/xe/Regulatory/Regulatory%20PDFs/CO-DSM/CO-2013-Codes-Pilot-Evaluation.pdf](http://www.xcelenergy.com/staticfiles/xe/Regulatory/Regulatory%20PDFs/CO-DSM/CO-2013-Codes-Pilot-Evaluation.pdf).

- **Community Energy Efficiency Planning Pilot** – The pilot had a very successful year with a good mix of four diverse communities signing on to participate, including the cities of Salida, Grand Junction, Lafayette, and Aurora. The initial pilot survey indicated a positive experience for the communities, making them likely to recommend it to other communities. The Company is evaluating support for implementation activities in 2014.

- **Measurement & Verification** – The Company’s third-party verification contractor, Nexant, has been conducting random field inspections for our prescriptive products. Year-end results are being compiled for the 2013 DSM Status Report.