

## Minimum charge

Your monthly minimum bill will always include the Basic Service Charge or any applicable customer charge even if energy use for the month is zero.

## Franchise fees

Xcel Energy collects fees or additional charges as a requirement of our franchise or other agreement with the following communities: Abernathy, Adrian, Amarillo, Amherst, Anton, Booker, Borger, Bovina, Cactus, Canadian, Canyon, Channing, Claude, Crosbyton, Dalhart, Darrouzett, Denver City, Dimmitt, Dumas, Earth, Farwell, Floydada, Follett, Friona, Fritch, Groom, Gruver, Hale Center, Happy, Hart, Hereford, Higgins, Idalou, Kress, Lake Tanglewood, Lefors, Levelland, Littlefield, Lockney, Lorenzo, Lubbock, Mclean, Meadow, Miami, Mobeetie, Morton, Muleshoe, New Deal, Olton, Palisades, Pampa, Panhandle, Perryton, Petersburg, Plainview, Post, Ralls, Ropesville, Sanford, Seagraves, Seminole, Shallowater, Silverton, Skellytown, Slaton, Spearman, Springlake, Stinnett, Stratford, Sudan, Sunray, Tahoka, Timbercreek, Vega, Wellman, Wheeler, White Deer, Whiteface, Wilson and Wolfforth.

## Sales tax

The charges for electric service, resource adjustment and city fees are subject to city and state sales taxes, where applicable.

## Other information

This brochure does not include all prices, rules or regulations. Complete rate schedules and terms and conditions for these and other optional rate services are available by calling us at **800.895.4999**.

## How to reach us

### Texas Electric Customers

#### 24-Hour emergency

Electric Emergency  
800.895.1999

#### Home service

24-Hour Customer Service and Billing  
800.895.4999

TDD/TTY Support  
800.895.4949

#### Business service

Customer Service and Billing  
800.481.4700

Builders Call Line  
800.628.2121

#### Other

Call Before You Dig/Texas Excavation Safety System  
800.DIG.TESS (800.344.8377)

Corporate Information, Employees and Departments  
800.328.8226

#### Website

[xcelenergy.com](http://xcelenergy.com)



## Xcel Energy Texas Residential electric prices

(Effective July 1, 2016)



## Welcome to Xcel Energy

We're your energy partner and want to help you understand more about the electric services we offer and the rates you see on your energy bill. We know energy rates can be complicated so we developed this brochure to simplify rate information and explain your service options. Please call us at **800.895.4999** for current rate prices or bill information. For a description of terms on your bill, visit our website at **xcelenergy.com**, select **Residential, Manage My Account** and **Understanding My Bill**.

### Residential electric services and rates

The electricity you use is measured in kilowatt-hours (kWh), recorded by your electric meter and shown on your bill each month under Meter Reading Information. Your kWh use, kWh charge and other charges relating to your electric service appear on your bill under Electric Charges.

Standard residential service is available to any customer for domestic purposes living in a single private residence, multiplex, townhouse, condominium, etc.

### Your monthly bill will show:

Service Availability \$10.00

This charge helps cover those specific costs that do not change with the amount of electricity you use; for example, your meter, maintaining your account, etc.

### Energy charge per kWh:

June through September (summer) \$0.078572  
October through May (winter) \$0.068353

Please refer to the charts and the information that follows the charts for descriptions of other charges.

### Recovery charges

Other charges shown on the bill	Description	Monthly charges and/or rate	
<b>Fuel cost recovery factor</b>	A charge designed to recover the costs of fuel used to produce electricity and energy purchased on the wholesale electricity market.	Summer	\$0.027619 per kWh
		Winter	\$0.027317 per kWh

### Reconnection charges

Miscellaneous charges	Description	Monthly charges and/or rate	
<b>Reconnection charge</b>	A charge to resume service after a disconnection for non-payment.	<b>Inside city limits</b> During business hours \$55 After business hours \$87  <b>Outside city limits</b> During business hours \$90 After business hours \$108	
<b>Reconnection charge after unauthorized reconnection</b>	A charge to resume service after service has been restored by an unauthorized person not with Xcel Energy or when the meter has been tampered with or altered, plus expense for damages.	During business hours	\$200
		After business hours	\$240

### Late and returned payment charges

Miscellaneous charges	Description	Monthly charges and/or rate	
<b>Returned check charge</b>	A charge made when a check or draft is dishonored or returned by a financial institution.	\$16	