

Subscriber Submission/Request for Usage

Submission to Data Request:

Before a customer can be entered into the SRC portal, a Subscriber Agency Agreement signed by the customer and listing the Garden Operator (as shown on the SRC Contract) must be submitted to and approved by DataRequest@xcelenergy.com. This review process typically takes 1-2 weeks, with an additional 1-2 business days for approvals loaded into the SRC portal. It is advised that Garden Operators submit requests at least 30 days in advance, as timelines may vary and to accommodate for additional reviews if rejected.

-Please note that all submissions to Data Request should come in the form of email with file sizes of less than 10MB. Security protocol dictates that links to online storage sites may not be accepted.

Request for Usage:

As a part of the Data Request process, please indicate whether you'd like a usage report for your subscribers. If you do need usage back from Data Request, please indicate "USAGE NEEDED" in the email subject line upon sending to Data Request. If usage is not needed, please indicate "NO USAGE NEEDED" in the subject line.