The Company's standard customer billing forms and notices are described below. Copies of the forms are shown on the following sheets in the order listed.

<table>
<thead>
<tr>
<th>Item</th>
<th>Sheet No.</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Standard Customer Bill Form</td>
<td>8-2</td>
</tr>
<tr>
<td>2. Automatic Payment Plan Customer Bill Form</td>
<td>8-3</td>
</tr>
<tr>
<td>3. Reminder Notice Bill Form</td>
<td>8-4</td>
</tr>
<tr>
<td>4. Disconnection Notice Bill Form</td>
<td>8-6</td>
</tr>
<tr>
<td>5. Standard Billing Form Back</td>
<td>8-7</td>
</tr>
</tbody>
</table>
YOUR MONTHLY ELECTRICITY USAGE

SUMMARY OF CURRENT CHARGES (detailed charges begin on page 2)

Electricity Service

Current Charges

ACCOUNT BALANCE (Balance de cuenta)

Previous Balance

Payment Received

Balance Forward

Current Charges

Amount Due (Cantido a pagar)

INFORMATION ABOUT YOUR BILL

Thank you for your payment.

Date Filed: 02-01-19

By: Christopher B. Clark  Effective Date: 03-27-19

President, Northern States Power Company, a Minnesota corporation  Order Date: 03-27-19

Docket No. E.G002/M-19-134

(Continued on Sheet No. 8-2.1)
STANDARD CUSTOMER BILL (Continued)

<table>
<thead>
<tr>
<th>SERVICE ADDRESS</th>
<th>ACCOUNT NUMBER</th>
<th>RUE DATE</th>
<th>MM/DD/YYYY</th>
<th>AMOUNT DUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>JOHN F. CUSTOMER</td>
<td>51-12345678901-1</td>
<td>0123456789</td>
<td>MM/DD/YYYY</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

NATURAL GAS SERVICE DETAILS

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>VALUE</th>
<th>UNITS</th>
<th>CONVERSION VALUE</th>
<th>UNITS</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pressure Correction Adjustment</td>
<td>000</td>
<td>CCF</td>
<td>x0.0000</td>
<td>000</td>
</tr>
<tr>
<td>Heat Content Adjustment</td>
<td>000</td>
<td>CCF</td>
<td>x0.0000</td>
<td>000</td>
</tr>
</tbody>
</table>

NATURAL GAS CHARGES

<table>
<thead>
<tr>
<th>DESCRIPTION</th>
<th>RATE: Residential Service</th>
</tr>
</thead>
<tbody>
<tr>
<td>Basic Service Use</td>
<td>$0.00</td>
</tr>
<tr>
<td>Cost of Gas</td>
<td>$0.00</td>
</tr>
<tr>
<td>Gas Affordability</td>
<td>$0.00</td>
</tr>
<tr>
<td>Intermittent Rate Adjust</td>
<td>$0.00</td>
</tr>
<tr>
<td>Distribution Charge</td>
<td>$0.00</td>
</tr>
<tr>
<td>Resource Adjustment</td>
<td>$0.00</td>
</tr>
<tr>
<td>Subtotal</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

Total: $0.00

Date Filed: 07-14-17
By: Christopher B. Clark
Effective Date: 11-02-17
President, Northern States Power Company, a Minnesota corporation
Docket No. E,G002/M-17-553
Order Date: 11-02-17
### INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Fellow earthlings, get inspired; take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

<table>
<thead>
<tr>
<th>SERVICE ADDRESS</th>
<th>ACCOUNT NUMBER</th>
<th>DUE DATE</th>
<th>AMOUNT DUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>JOHN E. CUSTOMER</td>
<td>51-123456/7890-1</td>
<td>MM/DD/YYYY</td>
<td>$0.00</td>
</tr>
<tr>
<td>1025 ANP STREET</td>
<td>6123456789</td>
<td>MM/DD/YYYY</td>
<td></td>
</tr>
<tr>
<td>ANY CITY, MN 55000</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

---

Date Filed: 07-14-17  
By: Christopher B. Clark  
Effective Date: 11-02-17  
President, Northern States Power Company, a Minnesota corporation

Docket No. E,G002/M-17-553  
Order Date: 11-02-17
Northern States Power Company, a Minnesota corporation
Minneapolis, Minnesota 55401

MINNESOTA GAS RATE BOOK – MPUC NO. 2

AUTOMATIC PAYMENT PLAN CUSTOMER BILL

Section No. 8
6th Revised Sheet No. 3

Date Filed: 02-01-19
By: Christopher B. Clark
Effective Date: 03-27-19
President, Northern States Power Company, a Minnesota corporation

Docket No. E,G002/M-19-134

Order Date: 03-27-19
### SERVICE ADDRESS

9173456789

**ACCOUNT NUMBER** 51-1734567890-1

**STATEMENT NUMBER** 9173456789

**STATEMENT DATE** MM/DD/YYYY

**DUE DATE** MM/DD/YYYY

**AMOUNT DUE** $10.00

### NATURAL GAS SERVICE DETAILS

- **PREMISES NUMBER:** 1234567890
- **INVOICE NUMBER:** 1234567890

### NATURAL GAS READINGS

**METER NUMBER:** 8000000000

- **CURRENT READING:** 000 Actual
- **PREVIOUS READING:** 000 Actual
- **USAGE:** 000 Actual

### NATURAL GAS ADJUSTMENTS

- **Pressure Correction Adjustment:** 000 CCF x 0.0000 000 CCF
- **Heat Content Adjustment:** 000 CCF x 0.0000 000 Thms

### NATURAL GAS CHARGES

- **RATE:** Residential Service

#### DESCRIPTION

**USAGE** | **UNITS** | **RATE** | **CHARGE**
--- | --- | --- | ---
Basic Service Cfg | 000 | $0.00 | 000.00
Cost of Gas | 000 Thms | $0.0000 | 000.00
Gas Affordability | 000 Thms | $0.0000 | 000.00
Interim Rate Adjust | 000 Thms | $0.0000 | 000.00
Distribution Charge | 000 Thms | $0.0000 | 000.00
Resource Adjustment | 000 Thms | $0.0000 | 000.00

**Subtotal** | **$0.00**

**City Fees** | $0.00
**Total Improvement Tax** | 0.00%
**City Tax** | 0.00%
**County Tax** | 0.00%
**State Tax** | 0.00%

**Total** | **$0.00**

---

(Continued on Sheet No. 8.3.2)
AUTOMATIC PAYMENT PLAN CUSTOMER BILL (Continued)

SERVICE ADDRESS | ACCOUNT NUMBER | DUE DATE | AMOUNT DUE
-----------------|----------------|----------|-------------
JOHN L. CUSTOMER | 5112356778901  | MM/DD/YYYY| $90.00      
MARSHALL W. CUSTOMER | 01234567890 | MM/DD/YYYY |            
1154 ANY STREET  |                |          |             
ANY CITY, MN 00000-0000 |

INFORMATION ABOUT YOUR BILL

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Follow earthlings, get inspired: take care of our planet and your bank account with our value driven, energy-saving programs and safety tips.

CUSTOMER MESSAGING

Date Filed: 07-14-17  By: Christopher B. Clark  Effective Date: 11-02-17
President, Northern States Power Company, a Minnesota corporation
Docket No. E,G002/M-17-553  Order Date: 11-02-17
Northern States Power Company, a Minnesota corporation
Minneapolis, Minnesota 55401

MINNESOTA GAS RATE BOOK – MPUC NO. 2

REMINDER BILL NOTICE
Section No. 8
6th Revised Sheet No. 4

NORTHERN STATES POWER COMPANY

ACCOUNT NUMBER
51-1234567890-1

DUE DATE
MM/DD/YYYY

AMOUNT DUE
$0.00

SUMMARY OF CURRENT CHARGES
(detailed charges begin on page 2)

Electricity Service
MM/DD - MM/DD 000 kWh
$00.00

Non-Recurring Charges / Credits

Current Charges
$00.00

ACCOUNT BALANCE
(balance due on your account)

Previous Balance
As of MM/DD
$00.00

No Payment Received
$00.00

Balance Forward
$00.00

Current Charges
$00.00

AMOUNT DUE
$00.00

INFORMATION ABOUT YOUR BILL

Just a reminder about the past due balance on your account. If you have already sent a payment, thank you. Otherwise, please call 1-800-995-4999 to confirm the status of your account.

RETURN BOTTOM PORTION WITH YOUR PAYMENT. PLEASE DO NOT USE STAPLES. TAKE OFF PAPER CLIPS.

ACCOUNT NUMBER
51-1234567890-1

DUE DATE
MM/DD/YYYY

AMOUNT DUE
$0.00

AMOUNT ENCLOSED

Xcel Energy
P.O. BOX 6477
MINNEAPOLIS, MN 55460-6477

Date Filed: 02-01-19
By: Christopher B. Clark
Effective Date: 03-27-19
President, Northern States Power Company, a Minnesota corporation
Order Date: 03-27-19
Docket No. E.G002/M-19-134

(Continued on Sheet No. 8-4.1)
### REMINDER BILL NOTICE (Continued)

<table>
<thead>
<tr>
<th>SERVICE ADDRESS</th>
<th>ACCOUNT NUMBER</th>
<th>BILL DATE</th>
<th>AMOUNT DUE</th>
</tr>
</thead>
<tbody>
<tr>
<td>JOHN L. CUSTOMER</td>
<td>91-1234567890-1</td>
<td>MM/DD/YYYY</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

#### Information About Your Bill

April is the first month you start seeing signs of spring. Days grow longer, cherry blossoms bloom, the grass turns greener and Earth Day is upon us. Yellow earths, get inspired: take care of our planet and your bank account with our value-driven, energy-saving programs and safety tips.

---

Date Filed: 07-14-17  
By: Christopher B. Clark  
Effective Date: 11-02-17  
President, Northern States Power Company, a Minnesota corporation  
Docket No. E,G002/M-17-553  
Order Date: 11-02-17
Northern States Power Company, a Minnesota corporation
Minneapolis, Minnesota 55401
MINNESOTA GAS RATE BOOK – MPUC NO. 2

DISCONNECTION BILL NOTICE

Service Address:
Account Number:

DISCONNECTION NOTICE
And Statement of Customer Rights and Information

Dear:

Your natural gas and/or electricity will be disconnected if we do not receive payment or if you do not take immediate steps to remedy your past due balance.

You can avoid disconnection by taking one of the following steps:
- Paying your past due amount of $ by 01/15/2016. Note that this amount DOES NOT include your current month’s bill.
- Making payment arrangements with us by 01/15/2016.

Please contact us immediately at 1-800-895-4999 if you feel you received this in error, if payment has already been made, to make the required payment or to set payment arrangements.

If your service is disconnected for nonpayment you will have to pay a reconnection charge. Reconnection orders are typically completed the FOLLOWING BUSINESS DAY after your reconnection order has been placed. Additional charges, such as a deposit, may also be assessed to your account.

We look forward to working with you to resolve this situation.

Sincerely,

Xcel Energy

RETURN UPPER PORTION WHEN MAILING PAYMENT

DISCONNECTION NOTICE

[Table]

(Continued on Sheet No. 8-6.1)

Date Filed: 04-27-16          By: Christopher B. Clark          Effective Date: 07-05-16
Docket No. E,G002/M-16-358         Order Date: 07-05-16
President, Northern States Power Company, a Minnesota corporation
Northern States Power Company, a Minnesota corporation
Minneapolis, Minnesota  55401
MINNESOTA GAS RATE BOOK - MPUC NO. 2

DISCONNECTION NOTICE BILL (Continued)  Section No.  8
2nd Revised Sheet No.  6.1

IMPORTANT PHONE NUMBERS

<table>
<thead>
<tr>
<th>Phone Service</th>
<th>Phone Number</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Electric Emergencies</td>
<td>800.956.1899</td>
<td>24 hours, 7 days a week</td>
</tr>
<tr>
<td>Natural Gas Emergencies</td>
<td>800.855.2993</td>
<td>24 hours, 7 days a week</td>
</tr>
<tr>
<td>Residential Customer Service*</td>
<td>800.855.4999</td>
<td>7 a.m. - 7 p.m., Mon. - Fri.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>9 a.m. - 5 p.m., Sat.</td>
</tr>
<tr>
<td>Business Solutions Center*</td>
<td>800.481.6110</td>
<td>24 hours, 7 days a week</td>
</tr>
<tr>
<td>TDD/TTY</td>
<td>800.855.4999</td>
<td>24 hours, 7 days a week</td>
</tr>
<tr>
<td>Call Before You Dig</td>
<td>811</td>
<td></td>
</tr>
</tbody>
</table>

IMPORTANT ADDRESSES

<table>
<thead>
<tr>
<th>Service</th>
<th>Address</th>
<th>Phone Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>General Inquiries*</td>
<td>Xcel Energy</td>
<td>Xcel Energy</td>
</tr>
<tr>
<td></td>
<td>P.O. Box 8</td>
<td>800.966.6888</td>
</tr>
<tr>
<td></td>
<td>Eau Claire, WI 54701-9806</td>
<td>xcelenergy.com</td>
</tr>
<tr>
<td>Payments</td>
<td>Xcel Energy</td>
<td>Xcel Energy</td>
</tr>
<tr>
<td></td>
<td>P.O. Box 5477</td>
<td>800.966.6888</td>
</tr>
<tr>
<td></td>
<td>Minneapolis, MN 55444-5417</td>
<td></td>
</tr>
</tbody>
</table>

*Register any inquiry or complaint at the above.

GOVERNING REGULATORY AGENCIES

Minnesota — The Minnesota Public Utilities Commission regulates this utility and is available for mediation. MPUC: 121 7th Place E., Suite 310, St. Paul, MN 55101—800.657.3782 http://mpuc.state.mn.us/

South Dakota — The South Dakota Public Utilities Commission regulates this utility and is available for mediation. SDPUC: 500 E. Capitol Ave., Pierre, SD 57501—605-773-2399 http://puc.sd.gov/

Payment Options

Standard Payment Options: (No fees apply)

- **My Account/Bill/Mobile App** — View/pay your bill electronically, view energy usage and access account information.
- **Auto Pay** — Automatically pay your bill directly from your bank account.
- **Bank View and Pay** — View and pay your bill online through a third-party vendor.
- **Pay By Phone** — Make your payment by phone from your checking or savings account by calling 800.855.4999.
- **Pay By Mail** — Return the enclosed envelope and attach bill stub with your payment. Apply proper postage.

External Electronic Bill Pay

Can be set up to agree to electronic bill payment. The electronic bill payment is sent through our secure system that you can set up through our website.

Learn more at xcelenergy.com/payment

Other Payment Options: (Third-party fees will apply, Xcel Energy does not collect nor benefit from these fees)

- **Credit/Debit Card Payment** — Pay with your credit or debit card electronically in My Account/Bill/Mobile App, or by calling 888-747-1913. A processing fee is charged for each credit/debit card payment.
- **Pay Stations** — Pay your bill in-person at a location near you. A processing fee is charged for payments made at a pay stations.

Electronic Check Conversion — When you pay your bill by check, in most cases Xcel Energy will use your check information to make a one-time electronic debit from your checking account on the day you reconcile your check. There are no fees for this electronic conversion. In all other cases we will process your check.

Date Filed: 07-14-17  By: Christopher B. Clark  Effective Date: 11-02-17
President, Northern States Power Company, a Minnesota corporation
Docket No. E,G002/M-17-553  Order Date: 11-02-17
IMPORTANT PHONE NUMBERS

Electric Information: 888.955.1559
Residential Customer Service: 888.955.2999
Emergency Service: 888.955.4203

IMPORTANT ADDRESSES

General Information:
Northern States Power Company
P.O. Box 57
St. Paul, MN 55164-0001

Payments:
K塞尔 Energy
P.O. Box 1000
Cedar Rapids, IA 52406-1000

Cyber Security:
K塞尔 Energy
P.O. Box 1073
Minneapolis, MN 55440-0047

Fees or fees paid to states (if any) include state tax for better processing.

GENERAL INFORMATION

Some of the information collected electronically includes: customer data such as billing address, account number, and phone number. This information is used by K塞尔 Energy to process your bill and to contact you if there is an issue with your account. This information is also used to meet regulatory requirements and to comply with applicable laws. This information is shared with states, states to which K塞尔 Energy provides services, and the states in which K塞尔 Energy operates. This information may be used by a state to evaluate the implementation of policies or to conduct an audit.

K塞尔 Energy works to provide the best possible service to its customers. This includes ensuring that bills are accurate and that disputes are resolved in a timely manner.

ABOUT YOUR ELECTRIC RATES

Mercury Cost Recovery
Mercury cost recovery allows K塞尔 Energy to recover costs related to reducing mercury emissions at two of its facilities, including one in Minnesota.

Renewable Energy
K塞尔 Energy provides customers with options to support the development of renewable energy sources, including wind and solar power.

Service Area
K塞尔 Energy provides service to customers in multiple states, including Minnesota, Wisconsin, and Iowa.

DORMANT RATES

K塞尔 Energy offers dormant rates for customers who have been dormant for a period of time. These rates are designed to provide customers with a mechanism for keeping their account active while they are not using electricity.

ABOUT YOUR GAS RATES

K塞尔 Energy offers a variety of natural gas rates, including seasonal rates, which are designed to provide customers with a mechanism for managing their gas costs throughout the year.

Service Area
K塞尔 Energy provides service to customers in multiple states, including Minnesota, Wisconsin, and Iowa.

STANDARD BILLING FORM BACK

Section No. 8
10th Revised Sheet No. 7

Date Filed: 07-14-17
By: Christopher B. Clark
Effective Date: 11-02-17
Docket No. E.G002/M-17-553
Order Date: 11-02-17