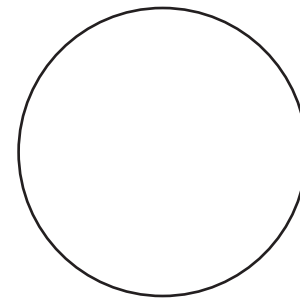


Die-cut



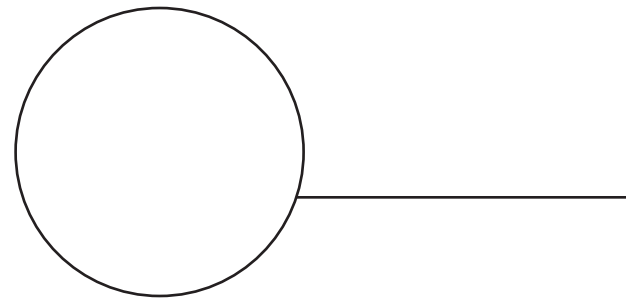
Die-cut



**Xcel Energy's
residential gas service
replacement program**



Die-cut



Die-cut

Investing in the natural gas system

Xcel Energy is modernizing its natural gas system in Colorado to ensure you will continue to have safe and reliable energy. We are doing this by replacing many residential natural gas services.

Soon we will be replacing some natural gas services in your neighborhood. This door hanger includes a letter from the project manager overseeing this work, as well as the phone number you can call if you have questions. The project manager or a member of his team can answer specific questions. For more general information you may also contact Xcel Energy's Customer Care staff at **800.895.4999** or visit the "Residential Gas Service Replacement Program" page at xcelenergy.com/naturalgasprojects.



What to expect

- You should not experience any service interruption as a result of this work.
- Existing underground natural gas lines will be identified with yellow "Buried Gas Line" flags and yellow spray paint on streets and sidewalks.
- Other underground utility lines will also be identified by colored flags and/or paint. The color red indicates underground electric cable, blue indicates water, orange indicates telecommunication lines, and green indicates sewer lines.
- Trenches and/or holes will be dug in streets and sidewalks so the new pipe can be installed. Some of these trenches and holes may be dug from yards to the natural gas line in the street. If it is necessary to work in your yard, landscaping will be restored to its pre-construction state.
- Every night, trenches and holes will be covered, and all construction equipment will be stored behind barricades.
- **Where applicable, interior natural gas meters will be relocated to the exterior of homes in order to allow for improved access for required safety inspections and in case of an emergency. We will notify you in advance if we need to relocate your natural gas meter.**
- "No Parking" signs will be placed on streets where work will be performed. In some cases, driveways may need to be blocked for a short period of time. We apologize in advance for any inconvenience this may cause.
- As the project progresses, temporary repairs to roads, trails, landscaping and sidewalks will be made until the new natural gas pipeline is in service. At that time, permanent repairs will be made.

Important safety information

Public safety is at the foundation of all we do.

- In compliance with the U.S. Department of Transportation Gas Standards, after the new pipe is installed, we will thoroughly test it to ensure the line is operating correctly and safely before we start the flow of natural gas through the pipe.
- All Xcel Energy employees and contractors carry company ID badges. We encourage you to ask them for identification before you provide them – or anyone – access into your home.
- If you ever suspect a natural gas leak, leave your home or business immediately and once you are safely outside call **800.895.2999** or **911 in an emergency**.

Use your senses to recognize a potentially dangerous gas leak.

Smell — Natural gas is odorless except for the harmless odorant we add to help you detect a leak. The added odorant, called mercaptan, has a sulfur-like smell, similar to a rotten egg.

Sound — A leak may produce a noise that ranges from next to nothing to a slight hiss to a loud roar, depending on the leak's size and pressure.

Sight — A leak may cause dust, dirt or debris to fly, or create blowing or continuous bubbling movement in water. It can also cause a spot of dead or discolored vegetation in an otherwise green area.

If you smell, see or hear a suspected natural gas leak, report it quickly. Once safely away from your home or the area, contact Xcel Energy at 800.895.2999 or 911.