Rebate details

Xcel Energy issues cash rebates in the form of checks, not utility bill credits. Xcel Energy is not responsible if your contractor provides inaccurate information about the amount and/or conditions of the actual rebate or equipment eligibility.

Application details

Account holder applications must be postmarked no later than September 30 of the year following the purchase date of qualified equipment. No phone calls will be accepted to provide verification of this information. An application that is denied due to equipment ineligibility will not be accepted with changed model numbers.

Xcel Energy reserves the right to refuse payment and participation if the customer or contractor violates program rules and procedures. Xcel Energy is not liable for a rebate promised to a customer as a result of a contractor misrepresenting the program. Xcel Energy does not expressly or implicitly warrant the performance of installed equipment (contact your contractor for detailed equipment warranties).

All information on the receipt or invoice must match the information on the rebate application or the application will not be processed.

We reserve the right to conduct random inspections to verify installation of the rebated equipment at the address indicated on this form. If your application is selected for a random inspection, the rebate application will not be processed until the inspection has been satisfactorily completed. Inspections may also be performed after rebate payment at Xcel Energy’s discretion.

Special promotions

During special promotions for this program, it is the account holder/contractor’s responsibility to ensure all paperwork is postmarked by the deadline. Xcel Energy will not pay special promotion incentive dollars in the event that a form is lost or not postmarked by the deadline, with no exceptions. Promotional rebate amounts will be automatically calculated by Xcel Energy. Promotion deadlines close at midnight on the date the application is due, with no exceptions.

Help with forms

If you are building a new home, you must obtain a sales receipt for the equipment from your builder or retailer. Only one rebate per piece of equipment will be paid.

Rebates for new home construction should be negotiated between the builder and home buyer to determine who receives the rebate. If you have questions while filling out this form, please contact your contractor for assistance. Please allow at least six weeks for your rebate to arrive. Rebates for equipment in new homes may take longer than six weeks to process.

Qualifying account holders

Xcel Energy electric residential account holders in Minnesota are eligible for rebates when buying a new, qualifying, high-efficiency, central air conditioners or air source heat pumps (ASHPs) (reconditioned equipment is not eligible). Property owners or landlords who are listed on the Xcel Energy account associated with this rebate may sign for and receive rebates for installed equipment.

If more than one unit is installed at an address, one rebate form per unit is required to receive a rebate for each unit. Customers that participate in the Home Performance with ENERGY STAR program and receive a cooling rebate are not eligible for this rebate. Customers participating in the ENERGY STAR Homes program are not eligible for this rebate.

Qualifying equipment

Customer must select a new, high-efficiency central air conditioner or air source heat pump installed by a participating contractor. The system must be matched and rated by AHRI, which means the outdoor condenser unit and the indoor evaporator coil were designed to work together to provide top performance and maximum efficiency. No commercial or window units allowed.

Account holder equipment must be purchased from and installed by a contractor who is currently a registered participant in Xcel Energy’s high-efficiency cooling rebate program. These contractors have met and agreed to the terms of the program.

A list of participating contractors can be found at xcelenergy.com/ContractorSearch. Rebate applications from unregistered contractors will not be accepted.

Only residential equipment listed on the AHRI directory will qualify. Efficiency ratings are determined using the Air-Conditioning, Heating, and Refrigeration Institute (AHRI), ahridirectory.org. Submitting an AHRI certificate with your application and invoice is highly recommended. The AHRI list of qualifying equipment is dynamic and changes frequently.

Combining a new or existing furnace with cooling equipment to increase the SEER rating above the stand alone rating will be allowed for determining rebate eligibility. The overall furnace and air conditioning rating must be found in the AHRI directory. An invoice for the furnace must also be included in the final submitted paperwork.

Installing and testing the equipment

In order to verify that the equipment has been properly installed, the contractor must activate the system and perform tests relating to the airflow and refrigerant charge. The subcool or superheat method for refrigerant testing can only be conducted when the outdoor (ambient) temperature is 55 °F or higher. For other OEM-approved methods, contractors should refer to the manufacturer’s specifications for requirements. Rebate applications may not be submitted until the equipment has been tested. The equipment must be tested using the subcool method, superheat method, or an OEM-approved alternative.

If a qualifying system is installed at a time when equipment testing is not possible, the customer will still be eligible for the rebate as long as testing is completed and the application submitted by September 30 of the year after purchase.

Send to Xcel Energy (and keep a copy):

1. Your purchase receipt/invoice, with these details:
   - Account holder name
   - Installation address
   - Brand
   - Invoice date
   - Serial number
   - Size or capacity
   - Efficiency level
   - Model number

2. This rebate form, completely filled out

Including an AHRI certificate for the equipment is highly recommended.

Contractors keep in their file:

1. A copy of everything sent to Xcel Energy
2. The load calculation used to size the unit

Send complete application materials to:

Xcel Energy Rebate Operations
P.O. Box 829
Minneapolis, MN 55440-0829

or

Email [for submission only]
ResidentialRebates@xcelenergy.com

or

Submit online
xcelenergy.com/Digital_Application

Commercial customer?
Call the Business Line at 800.481.4700