

Please note: This document contains important information about new Xcel Energy rebate processes. If you are not the manager of your residential rebates, please forward this to the appropriate individual. Thank you.

Dear Xcel Energy Trade Partners,

Thank you for participating in Xcel Energy's rebate programs. We have improved the process for rebate submissions, with options and contact information you can begin using immediately. Please take note of the resources below.

Scenario	Contact
Checking on a rebate <ul style="list-style-type: none"> • Online application • Mailed and emailed applications • Making application corrections online (anything previously entered incorrectly) • Resend rebate to a customer • Status of rebate (Submitted? Paid?) • Verify customer's type of service (electric/gas) • Verifying your residential trade partner ID 	Energy Experts at EE-Team@xcelenergy.com 800.824.1688 – Ask to speak with an Energy Expert Hours: 9:30 a.m.–5:00 p.m. M,T,Th,F 9:30 a.m.–5:30 p.m. W
Submit a new rebate via email	residentialrebates@xcelenergy.com
Respond to emails about rebate corrections	rebatecorrections@xcelenergy.com
Order paper rebate applications	Email gregory.w.olson@xcelenergy.com
Update your online company profile <ul style="list-style-type: none"> • Edit your name, address and contact information • Add your website to your profile for customer communications 	Log into this site using your Xcel Energy trade partner ID (ID and password are the same) If you can't update this, contact Greg Olson for assistance at gregory.w.olson@xcelenergy.com
<ul style="list-style-type: none"> • Activate natural gas or electric service • Order new service • Request a meter relocation 	Builders Call Line at 800.628.2121 or visit this link

Additional Resources

- [Electric service providers in the state of Minnesota](#)
- [Xcel Energy residential rebates](#)
- [Online applications](#) for all Xcel Energy rebates
- Minnesota residential [Heating System Applications](#)
- Minnesota residential [Water Heating Applications](#)
- [MN communities served by Xcel Energy](#)
- [CenterPoint Energy's rebate programs](#)
- [Great River Energy](#)
- [AHRI certifications](#)
- [National directory of utility rebates](#)

If you are having issues with equipment efficiency ratings, please remember that your distributor is an excellent resource for help. We recommend that you try them first.