North Dakota Commercial and Industrial Electric Prices

Electricity Charges
(Effective January 1, 2015)

The rates below appear on your bill under Electric Charges.

**Basic Service Charge**
The Basic Service Charge is a fixed monthly charge that covers the costs related to metering, billing, customer service, and other costs that are not dependent on how much electricity you use. This charge is the same each month.

**Energy Charge**
The Energy Charge is a kilowatt-hour (kWh) charge that covers some of the costs of generating power. When billing does not include a separate Demand Charge, the Energy Charge also includes the costs of operating and maintaining the distribution and transmission system. The total Energy Charge on your bill depends on how much electricity you consume each month.

**Demand Charge**
The Demand Charge is a kilowatt (kW) charge that covers the cost of the distribution and transmission system, as well as the cost of generating capacity required for system and customer peak loads. Bills that include a Demand Charge have a lower Energy Charge. The number of billed kilowatts applied to the Demand Charge is based on the highest 15-minute peak period of usage measured during the month. Billed demand is increased if your power factor is below 90 percent, but will not exceed the value determined by dividing billed kWh sales by 100 hours, based on a 30-day month. If the billing demand is less than 25 kW for 12 consecutive months, you have the option to transfer to Small General Service.

**Fuel Cost Charge (FCC)**
The Fuel Cost Charge is a kWh charge for the cost of fuel (coal, uranium, and natural gas) and purchased power used to provide electricity. These actual costs vary by month and are directly passed through to customers (with no additional markup) as a part of the monthly bill for all classes of electric service.

**Saver’s Switch®**
This optional service is available to customers with central air conditioning that is under Xcel Energy’s control. Xcel Energy will normally control air conditioners on a schedule of 15 minutes on and 15 minutes off during high demand summer weekdays. The minimum term for this program is one year. Your monthly bill will show a Controlled Air Conditioning Credit ($5 per ton per summer billing month) during the June through September billing months.

Monitor your account and manage your bills — online
Maximize your time by managing your account and paying bills online, through My Account with eBill.* Use these convenient tools to get tips on conserving energy and reducing your bill, set up optional email alerts and more.

Visit xcelenergy.com/MyAccount and enroll. Then log back in, click on the Current eBill tab and follow the prompts to add eBill.

*For eBill enrollment, accounts with multiple premises must use synchronized billing. Gas Transport customers and customers using EDI can sign up for My Account access but the eBill option is not available.
<table>
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<tr>
<th>Types of service</th>
<th>Description</th>
<th>Monthly charges and rates</th>
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</thead>
<tbody>
<tr>
<td><strong>Small general service</strong></td>
<td>This service is available to any nonresidential customer for single- or three-phase electric service supplied through one meter where the maximum demand requirement is less than 25 kilowatts (kW).</td>
<td><strong>Basic Service Charge</strong></td>
</tr>
<tr>
<td></td>
<td>The Basic Service Charge helps cover those specific costs that do not change with the amount of electricity you use; for example, your meter, maintaining your account, etc.</td>
<td>$16.75</td>
</tr>
</tbody>
</table>
|                                      | **Energy Charge per kWh**                                                                                                                                                                                   | June through September: $0.07512  
|                                      | October through May: $0.05932                                                                                                                                                                           |                                                                                                              |
| **General service**                  | Available to any nonresidential customer for single- or three-phase electric service. This is a demand-metered service with alternating current supplied at these nominal voltages.                                      | **Basic Service Charge**                                                                                  |
|                                      | • Secondary — single- or three-phase from 208 volts (V) up to 2,400 V  
|                                      | • Primary — three-phase from 2,400 V up to but not including 69,000 V  
|                                      | • Transmission Transformed — three-phase from 2,400 V up to but not including where service is provided at Xcel Energy’s disconnecting device at a distribution substation transformer.  
|                                      | • Transmission — three-phase at 69,000 V or higher                                                                                                                                                         | $25.74                                                                                                    |
|                                      | The demand charge is applied to each month’s billing kW. The billing kW is the maximum 15-minute actual metered kilowatt demand during the billing month, rounded to the nearest whole kW. The demand is adjusted upwards if the power factor shown on the bill is below 90 percent. | **Service at Secondary Voltage**                                                                          |
|                                      | **Energy Charge per kWh**                                                                                                                                                                                   | June through September: $0.03160  
|                                      | October through May: $0.02339                                                                                                                                                                           |                                                                                                              |
|                                      | **Demand Charge per kW**                                                                                                                                                                                   | June through September: $14.15  
|                                      | October through May: $9.95                                                                                                                                                                              |                                                                                                              |
|                                      | **Energy Charge Credit** $0.0105 per month per kWh for customers with high load factors on all kWh used in excess of 400 hours times the billing kW times the number of days in the billing period divided by 30 days. |                                                                                                              |
| **Time of day service**              | Firm electric service which is priced lower during off-peak periods (evenings and weekends) than during peak energy use periods (daytime hours during the work week). This service benefits customers who use a significant portion of their electricity at night or on weekends. Requires 12 consecutive months of participation. | **Small General Time of Day**                                                                            |
|                                      | On-peak: 9:00 a.m. to 9:00 p.m., Monday through Friday  
|                                      | Off-peak: All other hours, plus New Year’s Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Christmas Day and Fridays directly before Saturday holidays and Mondays immediately following Sunday holidays. | **Basic Service Charge**                                                                                  |
|                                      | **Energy Charge per kWh**                                                                                                                                                                                   | June through September: $0.13154  
|                                      | October through May: $0.09774                                                                                                                                                                           |                                                                                                              |
|                                      | **Off-Peak Time**                                                                                                                                                                                         | All months: $0.02559                                                                                       |
|                                      | **Continuous 24-hour Energy**                                                                                                                                                                              | June through September: $0.06267  
|                                      | October through May: $0.05084                                                                                                                                                                           |                                                                                                              |
|                                      | **Energy Charge Credit per Month** $0.0105 per kWh for all kWh in excess of 400 hours times the sum of On-Peak Period and Excess Off-Peak Period Billing Demand. |                                                                                                              |
| **Limited off-peak service**         | Firm electric service available only during off-peak periods. Service is provided to customers with permanently connected loads that the customer or Xcel Energy would control and energize.                        | **General Time of Day**                                                                                   |
|                                      | Available only from 10:00 p.m. to 6:30 a.m. daily.                                                                                                                                                         | **Basic Service Charge**                                                                                  |
|                                      | **On-Peak Period Demand Charge per kW**                                                                                                                                                                   | June through September: $14.15  
|                                      | October through May: $9.95                                                                                                                                                                              |                                                                                                              |
|                                      | **Off-Peak Demand in Excess of On-Peak Period Demand**                                                                                                                                                    | $1.50                                                                                                    |
|                                      | **Energy Charge per kWh**                                                                                                                                                                                   | On-Peak Time: $0.04256  
|                                      | Off-Peak Time: $0.02339                                                                                                                                                                                |                                                                                                              |
|                                      | **Energy Charge Credit per Month** $0.0105 per kWh for all kWh in excess of 400 hours times the sum of On-Peak Period and Excess Off-Peak Period Billing Demand. |                                                                                                              |
| **Limited off-peak service**         | Firm electric service available only during off-peak periods. Service is provided to customers with permanently connected loads that the customer or Xcel Energy would control and energize.                        | **Basic Service Charge**                                                                                  |
|                                      | Available only from 10:00 p.m. to 6:30 a.m. daily.                                                                                                                                                         | **Secondary Voltage - Three Phase**                                                                       |
|                                      | **Energy Charge per kWh by Voltage**                                                                                                                                                                      | Secondary: $0.02437  
|                                      | Primary: $0.02327                                                                                                                                                                                     |                                                                                                              |
Outdoor Security Lighting
This optional service is available to customers desiring night time security lighting. For each lighting unit, your monthly bill will show one of the following charges:

**Area units**
- 100 Watts (W) High-Pressure Sodium (HPS) $6.70
- 175 W Mercury* $6.70
- 250 W HPS $11.63
- 400 W Mercury* $11.63

**Directional units**
- 250 Watts (W) High-Pressure Sodium (HPS) $12.89
- 400 W Mercury* $14.80
- 400 W HPS $15.82

*Available to existing installations only

**Peak and Energy Controlled Rate Options**
These options offer discounted prices for business customers willing to interrupt their service for a time when requested. Please contact Xcel Energy for these rate options.

**Optional Electric Services**
Please call the Xcel Energy Business Solutions Center at 800.481.4700 to help determine which service and rate is best for your electric needs and to sign up for an optional service.

**Minimum Charge**
Your monthly minimum bill will always include the Basic Service Charge or any applicable Customer Charge even if energy use for the month is zero. These charges help recover those specific costs that do not change with the amount of electricity you use.

**City Fees**
Additional city fees or other charges are collected as a requirement of our franchise or other agreement with the following communities: Casselton, Cummings, Fargo, Grand Forks, Hatton, Larimore, and West Fargo.

**Service Processing Charge**
The charge for the initial establishment or the re-establishment of service for each customer is $15. If both natural gas and electric services are requested by a customer and furnished by Xcel Energy at the same time and location, only one $15 charge will be made.

**Service Reconnection Charge**
The charge for reconnecting electric service that has been disconnected for non-payment is $50.

**Service Relock Charge**
The charge for reconnecting electric service that was previously relocked by the Company due to an unauthorized reconnection is $100.

**Late Payment Charge**
If the amount due is not paid by the due date shown on the bill, a late payment charge of 1 percent of the unpaid balance will be added to the next month’s bill.

**Returned Check Charge**
There is a $15 charge for any check or draft payment not accepted by a financial institution.

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**How to reach us**

**24-Hour Emergency**
- Electric Emergency/Power Outage .............800.895.1999
- Gas Emergency/Gas Odor ......................800.895.2999

**Home Service**
- Customer Service and Billing ..................800.895.4999
  (7:00 a.m.–7:00 p.m. Mon–Fri; 9:00 a.m.–5:00 p.m. Sat)
- TDD/TTY Support ..........................800.895.4949

**Business Service**
- Customer Service and Billing ..................800.481.4700
  (7:00 a.m.–7:00 p.m. Mon–Fri; 9:00 a.m.–5:00 p.m. Sat)

**Builders Call Line** ..................................................800.628.2121

**Other**
- Call Before You Dig/North Dakota One Call ..811

**Website** ..........................................................xcelenergy.com

**For more information**
Complete rate schedules can be obtained by visiting our website at xcelenergy.com/NDRates. If you have further questions, please contact Xcel Energy at 800.895.4999.
North Dakota Commercial and Industrial Natural Gas Prices
(Effective July 1, 2007)

Natural Gas Charges
Depending on your particular usage requirements, you are served under one of the three Xcel Energy natural gas service types described in the table with the following related charges:

Basic Service Charge
The Basic Service Charge is a fixed monthly charge to recover some of the costs associated with delivering natural gas to your business. Those costs do not vary with the amount of natural gas you consume and include metering, billing, and maintenance of your equipment and your account. Your monthly bill will always include the Basic Service Charge even if there is no natural gas consumption in a given month.

Distribution Charge
The Distribution Charge also recovers a portion of the costs of delivering natural gas service to your business. This charge varies with the amount of natural gas you use.

Cost of Gas (COG) Charge
The volume of natural gas you use is measured in units of 100 cubic feet (or 1 ccf) as recorded by your natural gas meter and shown on your bill each month. The amount of heat energy, in therms, contained in the natural gas you consume becomes the basis for the Cost of Gas Charge. The Cost of Gas Charge reflects the wholesale cost of natural gas purchased by Xcel Energy for your business. These costs vary from month to month and there is no markup on these costs; they are passed on to consumers on a dollar-for-dollar basis. Whenever Xcel Energy’s natural gas suppliers change their prices either up or down, your COG Charge reflects that change. The Cost of Gas Charge is applied to the bills of all natural gas customer classes.

Pressure Correction Adjustment
The volume of natural gas measured by your meter may be adjusted for pressure to accurately determine your consumption. The adjustment compensates for the fact that when deliveries of natural gas are made at pressures other than base levels, the volume of the natural gas is changed.

Heat Content Adjustment
The volume of natural gas you use is also adjusted when the heat content of 1 ccf is higher or lower than 1 therm.

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<thead>
<tr>
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<th>Rate</th>
</tr>
</thead>
<tbody>
<tr>
<td>Commercial and industrial service</td>
<td>Available to any commercial or industrial customer for firm natural gas service.</td>
<td>Monthly Basic Service Charge $30.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Distribution Charge $0.1080 per therm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Cost of Gas (COG) Charge per therm (changes monthly depending on market forces)</td>
</tr>
<tr>
<td>Interruptible service</td>
<td>Available to any commercial or industrial customer with maximum hourly use requirements over 10 therms and who agrees to curtailment conditions. Your bill will show monthly prices for Small (gas use less than 2,000 therms per day) or Large (gas use of 2,000 therms or more per day) Interruptible Service.</td>
<td>Monthly Basic Service Charge Small: $75.00 Large: $275.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Distribution Charge Small: $0.0880 per therm Large: $0.0512 per therm</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Cost of Gas (COG) Charge per therm (changes monthly depending on market forces)</td>
</tr>
<tr>
<td>Interruptible transportation service</td>
<td>Available to any commercial or industrial customer who has made arrangements with a third party to supply their natural gas using Xcel Energy’s delivery system. Customers choosing this option are subject to curtailment.</td>
<td>Monthly Basic Service Charge $300.00</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Distribution Charge Negotiable price between $0.0060 and $0.0512 per therm. This service involves special terms and conditions. Contact Xcel Energy for more details.</td>
</tr>
</tbody>
</table>
How to reach us

24-Hour Emergency
Gas Emergency/Gas Odor .......................... 800.895.2999
Electric Emergency/Power Outage .............. 800.895.1999

Business
Customer Service and Billing ...................... 800.481.4700
(7:00 a.m.–7:00 p.m. Mon–Fri; 9:00 a.m.–5:00 p.m. Sat)
Builders Call Line .................................. 800.628.2121

Residential/Home Office
Customer Service and Billing ...................... 800.895.4999
(7:00 a.m.–7:00 p.m. Mon–Fri; 9:00 a.m.–5:00 p.m. Sat)
TDD/TTY Support .................................... 800.895.4949

Other
Xcel Energy, Employees and Departments ......... 800.328.8226
Call Before You Dig/North Dakota One Call ....... 811
Website .................................................. xcelenergy.com

City fees
Additional city fees are collected as a requirement of our franchise or other agreement with the following cities:
Casselton, Cummings, Fargo, Grand Forks, Hatton, Larimore and West Fargo.

Service Processing Charge
The charge for the establishment of natural gas service is $15. If a customer requests a disconnection of service and then reestablishes service at the same location within a 12-month period, additional fees will apply.

Service Reconnection Charge
The charge for reconnecting natural gas service that has been disconnected for non-payment is $50.

Late Payment Charge
If the amount due is not paid by the due date shown on the bill, a late payment charge of 1 percent of the unpaid balance will be added to the next month’s bill.

Returned Check Charge
There is a $15 charge for any payment, check or draft not accepted by a financial institution.

Other information
Other terms and conditions may apply to natural gas service. Complete rate schedules, rules and regulations are available by calling the Xcel Energy Business Solutions Center at 800.481.4700.

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