

# DISTRIBUTION EXTENSION POLICY CHANGES

INFORMATION SHEET  
COLORADO

WE'VE MADE IT SIMPLER TO REQUEST  
NEW NATURAL GAS OR ELECTRIC CONNECTIONS



To streamline our processes and standardize costs for natural gas and electric service in new construction, Xcel Energy—Colorado has updated line extension policies for residential, commercial and mixed-use development. We believe these tariff revisions, along with new systems and process improvements, will provide our customers more transparency into the progress of their projects and predictability of cost. It's part of Xcel Energy's ongoing commitment to improve the customer experience.

These changes will take effect October 1, 2019. We appreciate our building industry partners' support and guidance as we developed these policies to make it easier to do business with us, meet our customers' growing energy needs, and power the local economy.

## Here is what's new

### Line Extension Policy Unbundled into Major Project Components

This new structure allows for standardization of costs for residential construction and faster processing. It also enables our customers to better identify the potential costs associated with specific portions of their project

#### Off-Site Distribution Line/Gas Main Extension

System construction or upgrades needed to serve a facility or development that does not currently have access to electricity or natural gas service.

#### On-Site Extension

Commonly, the "backbone" required to provide electricity or natural gas service within the boundaries of a new facility or development.

#### Residential Service Laterals

Service connections from the on-site source to the meter

#### Commercial Service Laterals

Service connections from the on-site source to the meter



**New Off-Site Line/Gas Main Extension Credits**

Construction costs for new off-site line or gas main extensions will now be reduced by an upfront credit of 35% for electric service and 28% for gas service. This policy replaces the 10-year open extension period, under which developers would pay the entire amount of an off-site extension upfront and receive refunds if future customers connected to that extension over the next 10 years.

**New Standardized Costs for On-Site Extensions**

A published standardized cost will be applied to both natural gas and electric service, for single-family or townhome lots with an average service frontage or rear lot line of 60 feet or less. This change is intended to provide greater cost transparency and more efficient processing for standard construction. Costs for nonstandard load and construction requirements, as well as commercial facilities, will continue to be estimated on a per-facility or per-project basis.

**New Standardized Costs for Residential Service Laterals**

A published standardized cost will be applied to residential service laterals up to 100 feet.

**New Customer Service Enhancements**

Along with policy changes included in the tariff, Xcel Energy has committed to work with builders, developers, municipal customers and public works staff to make it easier to do business with us.

**• Improved scheduling transparency**

Under Xcel Energy's new policies, a current or potential customer may receive status updates on their new connection request, and estimated timelines for service installation.

**• New preliminary plat estimates**

Xcel Energy has added policies to encourage early discussion, and identify potential design and construction needs and estimated costs before a customer submits a final plat for design.

**• Specialists to assist you**

The company has added staff to help customers with preplanning and provide internal support throughout the process. This proceeding also prompted the hiring of additional Builder and Developer Representatives to provide faster and more efficient service.

Industry representatives in pre-planning phases or who have questions in advance of applying for service are encouraged to email us at [BDRCO@xcelenergy.com](mailto:BDRCO@xcelenergy.com).

For general questions, contact:

**Builders' Call Line**

Hours: 7 am – 5 pm

Phone: 800.628.2121

Email: [BCLCO@xcelenergy.com](mailto:BCLCO@xcelenergy.com)

Find resources for installing and connecting service and submit an online application for service at [xcelenergy.com/InstallAndConnect](https://www.xcelenergy.com/InstallAndConnect).

