



Your safety matters to us. Please follow these tips as you begin winterizing your home, so that you and your family can have a safe and enjoyable winter:

- **Keep ice and snow off your natural gas meter and external appliance vents** to avoid a dangerous buildup of pressure in your gas lines or natural gas exposure inside your home. Gently remove any accumulated snow or ice by hand. Make sure to maintain a clear path to the gas meter so it remains accessible for service or emergencies.
- **Stay away from downed or sagging power lines.** Always assume power lines are energized and can hurt or kill you. Report from a safe distance by calling 911, then Xcel Energy at **800.895.1999**.
- **Use your nose, eyes and ears to detect natural gas leaks.** A strong, unpleasant odor, swirling dust or a hissing sound can all indicate leaks. Don't turn anything on or off, including cell phones. Move a safe distance away and dial 911, then Xcel Energy at **800.895.2999**.
- **Carbon monoxide is a silent killer.** Get medical help if anyone, including pets, experiences symptoms relieved by fresh air, such as headaches, nausea, ringing in the ears and lethargy.

Should a natural gas outage occur this winter, please don't try to relight gas appliances yourself. Xcel Energy will check your gas meter, service lines and appliances and relight them for you free of charge.



For more information about these and other safety tips, please visit xcelenergy.com/Safety.

Additional contact information:
