ENERGY EFFICIENCY PROGRAMS FOR CUSTOMERS IN TEXAS

INFORMATION SHEET
TEXAS

Residential and commercial electric customers in Texas have a suite of energy efficiency and load management programs available. While Xcel Energy manages the energy-saving incentives, programs are delivered through what is called a "Standard Offer Program," which simply means customers receive services through specially selected independent **energy efficiency service providers** (EESPs). These providers can be found using the resources listed in the "Additional resources" box below.

RESIDENTIAL PROGRAMS

Residential

Primarily a program for existing homes with some new construction opportunities, this program includes projects such as:

- Duct sealing
- Infiltration testing, sealing
- LED lighting
- Ceiling insulation
- HVAC replacement

Typical EESPs include HVAC contractors, insulation contractors and energy services companies.

Residential Hard-to-Reach

This program is similar to the Residential program but is designed for households with incomes at or below 200% of federal poverty guidelines. Special measures include LEDs, water savers, window air conditioning units and solar screens. Qualifying customers may receive no cost ceiling insulation, infiltration sealing and duct sealing.

COMMERCIAL PROGRAMS

Commercial

This program is available to both large and small business customers. Typical projects include:

- Lighting
- HVAC
- Chillers
- Motors
- Cool roofs
- Window film
- Solar installations

Services are fulfilled by equipment distributors and manufacturers, lighting and mechanical contractors and energy services companies.

Load Management

This program is available to distribution-level commercial customers, and provides incentives for on-call curtailment during summer peak demand periods. Incentives are based on verified performance during curtailments.

Retro-Commissioning Market Transformation program

This program identifies low- and no-cost measures in existing commercial facilities such as government facilities, schools, hospitals and office buildings. A third-party implementer provides the studies and engineering estimates.

For more information
Visit Rebates & Savings on **xcelenergy.com** for EESP/project sponsor lists and more. For additional questions, contact Derek Wood, Xcel Energy program manager, at **806-272-8203** or **derek.wood@xcelenergy.com**.

Additional resources
xcelenergy.com

Residential customer information: **800-895-4999**

Business Solutions Center: **800-481-4700**

TEXAS CUSTOMER GUIDE

Xcel Energy wants you to take advantage of energy efficiency services

- Xcel Energy provides incentives to energy efficiency contractors for installation of certain energy efficiency measures that result in electricity savings.
- Efficiency projects can be done at homes and businesses, remodels or new construction, within Xcel Energy's service territory.
- Xcel Energy has agreements with independent contractors. You may contact them about performing work to help save energy and reduce your electric bill. A current list of contractors can be found under Energy Efficiency Services on **xcelenergy.com**.
- You decide what equipment will be installed and you choose what work the contractor you select will do.
- You and your contractor determine price, warranty and scope of work.

As a consumer

- Be sure you understand the terms of any agreement before signing and know how much you will pay if going beyond the no-cost services.
- Request a copy of all paperwork.
- You have 72 hours (three days) to cancel any agreement, called the "Right of Rescission" period.
- Ask for an "All Bills Paid Affidavit" if a subcontractor is used.
- An Xcel Energy representative may contact you to verify the work was done.

The contractor's name and phone number who provided this to you, if applicable:

Contractor name: _____

Contractor address: _____

Contractor phone number: _____

The sole purpose of this flier is to let you know this program exists. This does not guarantee the existence or continued existence of the program; nor does this flier intend to act as an endorsement or imply an endorsement of this or any other contractor.

1999: Energy Efficiency Rules for Texas introduced – The company has participated in funding for DSM projects since 1999. The initial DSM rules applied only to deregulated electric companies in Texas. Xcel Energy's participation has been entirely voluntary. Yet, as a participant, Xcel Energy complies with current Texas law for DSM programs.

Any advertisement of Xcel Energy's DSM programs is left to independent contractors who meet certain criteria and are willing to participate. As such, these contractors determine how many DSM projects eligible for funding will be available to residents and businesses.

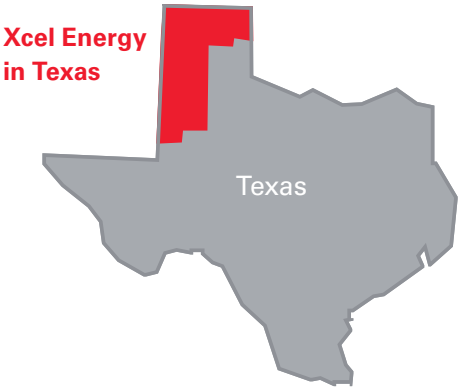
If you have any questions about the legitimacy of this contractor, please call our residential customer information line at **800-895-4999** or, for business customers, the Business Solutions Center at **800-481-4700**.

Energy-saving tips and a list of current Xcel Energy project sponsors, or contractors, can be found under Energy Efficiency Services on **xcelenergy.com**.

To find energy-saving tips on your own, please check **xcelenergy.com**.



Xcel Energy wants to help you lower utility bills and save energy.



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