

Natural Gas Safety – It's Personal

At Xcel Energy, the safety of the public is at our foundation. It informs all of the decisions we make while providing our customers with the reliable gas service they depend on.

We know our system.

- Our geospatial database captures the locations of all of our facilities and pipelines.
- We use advanced technology tools to perform in-line inspections of our transmission pipelines.
- We continue to develop and improve a real-time control system that increases visibility on our system.

We are industry leaders.

- Our damage prevention program, which works to prevent excavators from damaging our gas system, is in the top quartile within the utility industry.
- We hold leadership positions in natural gas industry associations to learn, leverage, and help build best practices.
- We implement best practices recommended by the American Gas Association that help move our industry forward to a better tomorrow, beyond current standard regulations.
- We participate in industry forums that advance research and development focused on keeping gas operations safe.

We are proactive.

- We do extensive outreach for damage prevention including educating professional excavators as well as homeowners, farmers, and other land owners.
- We regularly test levels of the odorant that is added to our natural gas, ensuring that what is a naturally odorless gas is readily detectable. We employ an industry-leader in the science of odorization.
- We have robust programs to monitor any equipment failures or leaks, determine cause, and take action to resolve.

We are accountable.

- We report our emergency response performance to state public utilities commissions on an annual basis.
- We have multiple layers of controls in place to verify that we meet or exceed requirements for the safe operation and maintenance of our pipelines.
- We are audited annually by state and federal regulators to validate that we are in compliance with the laws, rules, and regulations that govern the natural gas industry.



It's personal. Our employees live, work, and play in the communities we serve, and we are committed to the safe and reliable operation of our gas system.

