

Line No.	Description	Account	Last Rate Case TY										2014-2016 CAGR 3 YR	2012-2016 CAGR 5 YR	2007 - 2016 CAGR 10 YR	
			2007 Per Book O&M Expenses	2008 Per Book O&M Expenses	2009 Per Book O&M Expenses	2010 Per Book O&M Expenses	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses				
1																
2	Other Gas Supply:															
3	Purchase Gas Expenses	0807	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
4	Gas Used for Compressor Station Fuel	0810	(2,826,948)	(3,617,810)	(1,859,142)	(2,041,730)	(1,964,182)	(1,401,638)	(1,748,465)	0	(662,754)	(957,509)	0.00%	-9.09%	-11.33%	
5	Gas Used for Other Utility Operations	0812	(103,678)	(134,397)	0	0	0	0	0	0	(33,015)	(30,681)	0.00%	0.00%	-12.65%	
6	Other Gas Supply Expense	0813	46,575	361,222	394,446	715,881	588,561	583,773	454,994	407,100	775,842	380,946	-3.27%	-10.12%	26.30%	
7	Total Other Gas Supply		(2,884,051)	(3,390,985)	(1,464,696)	(1,325,849)	(1,375,621)	(817,865)	(1,293,471)	407,100	80,073	(607,244)	0.00%	-7.17%	-15.90%	
8																
9	Underground Storage Operations:															
10	Operations Supervision & Engineering	0814	274,800	410,587	295,343	201,563	109,928	20,466	47,872	128,052	109,067	129,052	0.39%	58.46%	-8.06%	
11	Maps & Records	0815	0	550	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
12	Wells	0816	47,553	102,542	51,925	488,515	151,455	75,089	33,800	134,278	178,959	227,703	30.22%	31.96%	19.01%	
13	Lines	0817	15,897	16,465	9,038	198,826	31,126	16,409	19,206	8,334	8,152	11,223	16.04%	-9.06%	-3.79%	
14	Compressor Station	0818	227,854	257,007	352,165	284,804	285,433	307,291	237,909	177,796	146,498	155,614	-6.45%	-15.64%	-4.15%	
15	Compressor Station Fuel	0819	336,477	449,612	21,264	21,565	17,227	47,634	91,832	154,137	109,961	35,123	-52.26%	-7.33%	-22.20%	
16	Reg Station	0820	9,411	4,025	2,384	3,603	13,510	5,277	13,839	13,461	5,514	9,090	-17.82%	14.56%	-0.38%	
17	Purification	0821	19,128	17,296	9,326	9,036	22,942	16,587	368	0	729	0	0.00%	-100.00%	-100.00%	
18	Other	0824	62,114	69,565	49,374	53,296	53,243	44,153	73,746	8,053	820	5,878	-14.57%	-39.60%	-23.05%	
19	Storage Royalty	0825	0	0	0	0	0	0	0	0	0	0	-100.00%	0.00%	0.00%	
20	Rents	0826	36,358	42,827	35,540	32,099	54,278	52,712	51,974	46,986	41,644	41,565	-5.95%	-5.77%	1.50%	
21	Total Underground Storage Operations		1,029,592	1,370,476	826,359	1,293,307	739,142	585,618	570,546	671,306	601,344	615,247	-4.27%	1.24%	-5.56%	
22																
23	Underground Storage Maintenance:															
24	Maintenance Supervision & Engineering	0830	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
25	Maintenance of Structures and Improvements	0831	408	573	1,488	455	162	43	851	69	0	0	-100.00%	-100.00%	-100.00%	
26	Maintenance of Reservoirs and Wells	0832	41,176	42,130	12,897	56,202	57,392	474,631	1,464,912	928,459	607,380	776,151	-8.57%	13.08%	38.58%	
27	Maintenance of Lines	0833	0	1,405	1,885	1,244	302	320	3,692	2,387	1,373	235	-68.64%	-7.48%	0.00%	
28	Maintenance of Compressor Station Equipment	0834	119,025	129,467	101,705	176,235	79,452	71,054	135,699	131,320	70,632	48,337	-39.33%	-9.18%	-9.53%	
29	Maintenance of Meas. and Reg Station Equipment	0835	2,676	14,095	0	2,776	2,087	731	991	1,608	1,342	28	-86.72%	-55.63%	-39.67%	
30	Maintenance of Purification Equipment	0836	19,691	16,820	6,520	8,067	7,365	13,709	62,266	30,316	33,778	0	-100.00%	-100.00%	-100.00%	
31	Maintenance of Compressor Equipment	0843	662	117	237	318	93	150	503	853	158	0	-100.00%	-100.00%	-100.00%	
32	Total Underground Storage Maintenance		183,638	204,607	124,732	245,297	146,853	560,638	1,668,914	1,095,012	714,663	824,751	-13.21%	10.13%	18.16%	
33																
34	Total Underground Storage		1,213,230	1,575,083	951,091	1,538,604	885,995	1,146,256	2,239,460	1,766,318	1,316,007	1,439,998	-9.71%	5.87%	1.92%	

Line No.	Description	Account	Last Rate Case TY										2014-2016 CAGR 3 YR	2012-2016 CAGR 5 YR	2007 - 2016 CAGR 10 YR	
			2007 Per Book O&M Expenses	2008 Per Book O&M Expenses	2009 Per Book O&M Expenses	2010 Per Book O&M Expenses	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses				
73	Transmission Operations:															
74	Operations Supervision & Engineering	0850	2,058,317	2,503,578	3,379,555	4,020,900	4,055,007	4,696,842	4,205,473	5,242,440	6,648,113	3,415,343	-19.29%	-7.66%	5.79%	
75	System Control & Load Dispatching	0851	1,913,559	1,881,294	2,037,818	2,056,230	2,238,235	2,227,551	2,364,467	2,548,412	2,611,942	2,674,216	2.44%	4.67%	3.79%	
76	Communication System Expenses	0852	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
77	Compressor Station Labor & Expenses	0853	1,232,355	1,290,816	1,089,355	1,359,630	1,184,994	1,051,779	1,361,970	1,548,022	2,066,701	1,919,105	11.34%	16.22%	5.04%	
78	Gas for Compressor Station Fuel	0854	2,179,179	2,621,617	1,480,085	1,688,739	1,486,543	1,084,681	1,339,724	(480,877)	(657,148)	721,303	0.00%	-9.70%	-11.56%	
79	Other Fuel and Power for Compressor Stations	0855	136,375	39,581	46,108	38,113	0	0	0	0	0	0	0.00%	0.00%	-100.00%	
80	Mains Expenses	0856	2,732,785	2,405,980	2,957,335	2,280,377	5,075,261	13,411,175	7,417,998	5,663,999	9,063,717	12,972,354	51.34%	-0.83%	18.89%	
81	Measuring & Regulating Station Expenses	0857	826,905	983,222	1,113,272	1,528,932	1,246,736	1,204,389	1,589,299	1,240,046	2,095,398	981,848	-11.02%	-4.98%	1.93%	
82	Transmission and Compression of Gas by Others	0858	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
83	Other Expenses	0859	916,469	981,462	1,008,054	1,700,579	1,688,941	1,104,764	1,480,141	1,393,831	1,610,126	1,227,555	-6.15%	2.67%	3.30%	
84	Rents	0860	2,700,136	2,755,220	3,896,482	2,749,692	2,596,706	2,947,101	2,834,829	2,640,794	2,661,580	2,410,059	-4.47%	-4.90%	-1.25%	
85	Total Transmission Operations		14,696,080	15,462,770	17,008,064	17,423,192	19,572,423	27,728,282	22,593,901	19,796,667	26,100,429	26,321,782	15.31%	-1.29%	6.69%	
86																
87	Transmission Maintenance:															
88	Maintenance Supervision & Engineering	0861	206,391	76,781	156,664	85,590	130,399	51,124	85,077	18,131	(410)	(78)	0.00%	0.00%	-141.65%	
89	Maintenance of Mains	0863	2,737,649	4,425,648	4,099,538	3,890,079	6,633,580	16,089,534	9,906,249	8,308,313	7,531,811	4,950,484	-22.81%	-25.52%	6.80%	
90	Maintenance of Compressor Station Equipment	0864	995,934	1,076,506	971,572	1,223,862	930,205	772,774	1,614,196	856,439	697,400	519,609	-22.11%	-9.45%	-6.97%	
91	Maintenance of Meas. and Reg Station Equipment	0865	276,533	246,699	346,417	410,893	362,353	644,381	1,012,106	858,718	683,968	532,444	-21.26%	-4.66%	7.55%	
92	Maintenance of Communication Equipment	0866	1,004,596	2,001,624	2,416,102	2,288,311	2,502,601	2,670,331	165,145	144,148	249,357	219,739	23.47%	-46.44%	-15.54%	
93	Maintenance of Other Equipment	0867	0	0	0	0	243	0	0	0	19	0	0.00%	0.00%	0.00%	
94	Total Transmission Maintenance		5,221,103	7,827,258	7,990,293	7,898,735	10,559,381	20,228,144	12,782,773	10,185,749	9,162,146	6,222,198	-21.84%	-25.53%	1.97%	
95																
96	Total Transmission O&M		19,917,183	23,290,028	24,998,357	25,321,927	30,131,804	47,956,426	35,376,674	29,982,416	35,262,574	32,543,980	4.18%	-9.24%	5.61%	

Line No.	Description	Account	Last Rate Case TY										2014-2016 CAGR 3 YR	2012-2016 CAGR 5 YR	2007 - 2016 CAGR 10 YR	
			2007 Per Book O&M Expenses	2008 Per Book O&M Expenses	2009 Per Book O&M Expenses	2010 Per Book O&M Expenses	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses				
97																
98	Distribution Operations:															
99	Operations Supervision & Engineering	0870	3,957,775	4,006,133	4,369,314	4,760,322	4,707,878	4,937,221	5,182,219	6,874,001	7,897,771	12,912,812	37.06%	27.17%	14.04%	
100	Distribution Load Dispatching	0871	943,684	983,236	1,008,813	538,590	1,068,960	1,254,360	1,318,931	1,310,323	1,838,671	2,410,286	35.63%	17.74%	10.98%	
101	Compressor Station Labor and Expenses	0872	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
102	Compressor Station Fuel and Power	0873	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
103	Mains and Services Expenses	0874	7,155,095	7,350,315	7,353,574	8,647,808	8,136,694	9,637,423	12,687,353	15,025,500	18,973,950	20,749,686	17.51%	21.13%	12.56%	
104	Measuring & Reg. Station Expenses-General	0875	1,282,760	1,341,299	1,359,728	1,406,473	1,576,116	1,585,321	1,624,744	1,790,726	1,872,357	1,911,643	3.32%	4.79%	4.53%	
105	Measuring & Reg. Station Expenses-Industrial	0876	16,723	56,242	57,419	23,935	53,467	9,521	9,360	56,077	41,517	38,641	-16.99%	41.94%	9.75%	
106	Measuring & Reg. Station Expenses-City Gate Chk	0877	15,253	11,174	26,540	28,516	31,647	13,957	49,497	28,141	47,366	36,978	14.63%	27.58%	10.34%	
107	Meter and House Regulator Expenses	0878	(3,379,167)	(1,558,770)	(1,573,247)	(1,936,283)	240,789	(2,494,141)	(2,604,175)	(2,661,045)	(3,049,111)	(3,330,699)	11.88%	7.50%	-0.16%	
108	Customer Installation Expenses	0879	2,699,551	3,287,840	4,115,572	3,993,612	4,152,211	4,163,022	8,188,878	4,699,605	4,617,584	6,293,359	15.72%	10.88%	9.86%	
109	Other Expenses	0880	9,875,149	9,835,717	11,374,180	12,339,340	14,148,203	14,301,268	16,455,686	17,425,915	19,968,519	21,011,232	9.81%	10.10%	8.75%	
110	Rents	0881	2,152,248	2,416,005	2,231,036	2,513,210	4,805,183	4,699,465	4,745,943	4,748,594	5,120,498	5,544,240	8.05%	4.22%	11.09%	
111	Total Distribution Operations		24,719,071	27,729,191	30,322,929	32,256,523	38,921,148	38,107,417	47,658,436	49,297,837	57,329,123	67,578,179	17.08%	15.40%	11.82%	
112																
113	Distribution Maintenance:															
114	Maintenance Supervision & Engineering	0885	696,012	610,871	906,554	930,144	839,021	726,824	674,808	583,734	879,851	945,693	27.28%	6.80%	3.46%	
115	Maintenance of Structures and Improvements	0886	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
116	Maintenance of Mains	0887	3,881,631	3,702,494	4,349,582	5,527,419	5,384,165	6,555,709	8,414,973	9,679,077	9,795,510	12,830,455	15.13%	18.28%	14.21%	
117	Maintenance of Compressor Station Equipment	0888	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
118	Maintenance of Meas. and Reg Station Equipment - General	0889	540,170	470,491	480,675	467,925	564,074	549,830	1,191,000	42,009	724,766	1,276,134	451.16%	23.43%	10.02%	
119	Maintenance of Meas. and Reg Station Equipment - Industrial	0890	48,112	23,922	40,732	49,849	45,429	40,539	30,746	34,544	39,292	64,921	37.09%	12.49%	3.39%	
120	Maintenance of Meas. and Reg Station Equipment - City Gate	0891	17,043	27,015	39,731	52,400	44,078	34,364	53,690	26,455	22,613	9,079	-41.42%	-28.31%	-6.76%	
121	Maintenance of Services	0892	3,115,184	2,660,817	3,245,610	4,562,422	4,141,639	5,478,101	5,896,225	5,756,491	3,742,843	5,761,887	0.05%	1.27%	7.07%	
122	Maintenance of Meters & House Regulators	0893	2,814,812	3,113,473	4,643,682	4,357,650	3,936,672	6,933,672	7,761,768	7,585,798	8,140,044	8,275,866	4.45%	4.52%	12.73%	
123	Maintenance of Other Equipment	0894	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
124	Total Distribution Maintenance		11,112,964	10,609,083	13,706,566	15,947,809	14,955,078	20,319,039	24,023,410	23,708,108	23,344,918	29,164,034	10.91%	9.46%	11.32%	
125																
126	Total Distribution O&M		35,832,035	38,338,274	44,029,495	48,204,332	53,876,226	58,426,456	71,681,846	73,005,945	80,674,042	96,742,213	15.11%	13.44%	11.67%	

Line No.	Description	Account	Last Rate Case TY										2014-2016 CAGR 3 YR	2012-2016 CAGR 5 YR	2007 - 2016 CAGR 10 YR	
			2007 Per Book O&M Expenses	2008 Per Book O&M Expenses	2009 Per Book O&M Expenses	2010 Per Book O&M Expenses	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses				
127																
128	Customer Accounting:															
129	Supervision	0901	282,964	217,872	219,545	130,525	108,006	125,037	152,954	126,387	103,471	103,291	-9.60%	-4.66%	-10.59%	
130	Meter Reading Expenses	0902	4,134,275	5,085,266	5,285,433	5,257,853	5,561,444	4,967,391	4,432,331	4,310,390	4,393,418	4,498,434	2.16%	-2.45%	0.94%	
131	Customer Records & Collection Expenses	0903	21,108,390	20,349,277	19,898,199	20,689,316	20,462,091	20,655,179	20,160,661	19,913,192	19,175,641	18,480,081	-3.67%	-2.74%	-1.47%	
132	Uncollectible Accounts	0904	12,299,835	13,423,601	10,202,009	7,435,040	6,622,021	5,362,717	5,389,118	4,974,956	3,729,694	3,957,538	-10.81%	-7.31%	-11.84%	
133	Miscellaneous Customer Accounts Expense	0905	18,925	10,541	4,357	0	0	2,886	0	0	0	67	0.00%	-60.94%	-46.57%	
134	Total Customer Accounting		37,844,389	39,086,557	35,609,543	33,512,734	32,753,562	31,113,210	30,135,064	29,324,925	27,402,224	27,039,411	-3.98%	-3.45%	-3.67%	
135																
136	Customer Service:															
137	Supervision	0907	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
138	Customer Assistance Expenses	0908	2,477,697	2,160,604	1,708,801	1,369,674	1,379,458	1,293,240	1,186,744	1,126,593	1,123,507	923,056	-9.48%	-8.08%	-10.39%	
139	DSM	DSM	2,601,581	2,616,614	14,808,559	19,650,780	16,969,194	17,187,994	16,418,881	11,917,369	10,375,629	12,492,648	2.39%	-7.67%	19.05%	
140	Informational & Instructional Advertising Expenses	0909	760,688	1,223,853	1,155,347	1,657,123	1,450,233	1,667,841	826,206	735,774	1,301,908	950,006	13.63%	-13.13%	2.50%	
141	Miscellaneous Customer Service & Informational Expense	0910	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
142	Total Customer Service		5,839,966	6,001,071	17,672,707	22,677,577	19,798,885	20,149,075	18,431,831	13,779,736	12,801,045	14,365,709	2.10%	-8.11%	10.52%	
143																
144	Sales Expense:															
145	Supervision	0911	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
146	Demonstration & Selling Expenses	0912	482,969	471,491	480,967	422,981	470,964	479,713	494,869	492,946	569,612	729,304	21.63%	11.04%	4.69%	
147	Miscellaneous Sales Expenses	0916	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
148	Total Sales Expense		482,969	471,491	480,967	422,981	470,964	479,713	494,869	492,946	569,612	729,304	21.63%	11.04%	4.69%	
149																
150	Total Customer Operations		44,167,324	45,559,119	53,763,217	56,613,292	53,023,411	51,741,998	49,061,764	43,597,607	40,772,881	42,134,424	-1.69%	-5.01%	-0.52%	
151																
152	Administrative & General:															
153	Administrative & General Salaries	0920	7,816,579	7,340,901	8,713,241	9,616,158	9,969,398	8,532,347	9,841,276	10,283,479	12,756,192	11,726,541	6.79%	8.27%	4.61%	
154	Office Supplies and Expenses	0921	7,072,901	7,382,759	6,564,849	7,795,675	7,366,587	6,066,070	7,114,490	7,535,831	9,087,647	9,525,566	12.43%	11.94%	3.36%	
155	Administrative Expenses Transferred - Credit	0922	(2,505,187)	(2,631,446)	(2,567,003)	(2,522,965)	(7,848,543)	(6,274,457)	(6,554,500)	(6,623,210)	(7,273,367)	(7,577,843)	6.96%	4.83%	13.09%	
156	Outside Services Employed	0923	3,138,046	3,447,095	1,960,149	1,973,354	1,890,239	2,038,288	2,703,465	2,623,773	3,381,154	4,924,258	37.00%	24.67%	5.13%	
157	Property Insurance	0924	838,435	867,353	923,179	983,637	1,037,049	1,008,657	1,117,676	1,205,354	1,117,409	608,838	-28.93%	-11.86%	-3.49%	
158	Injuries and Damages	0925	2,410,556	2,060,015	2,442,560	2,747,784	2,813,550	3,046,312	3,323,442	3,478,841	3,428,898	1,871,654	-26.65%	-11.47%	-2.77%	
159	Employee Pensions and Benefits	0926	17,979,807	17,188,773	21,397,421	18,778,232	22,062,673	26,195,121	24,022,635	20,988,969	23,339,489	23,440,294	5.68%	-2.74%	2.99%	
160	Regulatory Commission Expense	0928	2,943,265	3,263,531	3,173,940	2,482,408	2,961,902	3,066,642	2,905,292	2,905,124	2,921,769	3,095,839	3.23%	0.24%	0.56%	
161	Duplicate Charges - Credit - Company Use	0929	(881,018)	(1,311,116)	(1,178,915)	(910,937)	(896,526)	(626,545)	(1,163,823)	(827,896)	(1,703,984)	(788,825)	-2.39%	5.93%	-1.22%	
162	General Advertising Expense and Miscellaneous Expense	0930	1,420,924	1,328,021	1,174,036	1,089,819	1,138,933	1,072,043	1,446,238	1,887,138	1,140,821	1,617,115	-7.43%	10.82%	1.45%	
163	Rents	0931	2,881,574	2,989,292	2,924,008	3,209,207	12,997,907	7,747,037	8,001,528	9,024,063	11,032,429	12,685,109	18.56%	13.12%	17.90%	
164	Maintenance of Structures	0932	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
165	Building Maintenance	0935	35,263	105,938	93,075	101,400	121,247	6,846	129,502	235,783	292,832	354,811	22.67%	168.31%	29.24%	
166	Total Administrative & General		43,151,145	42,031,106	45,620,540	45,343,772	53,614,416	51,878,361	52,887,221	52,717,249	59,521,289	61,483,355	7.99%	4.34%	4.01%	
167																
168	Total O&M		143,653,583	149,801,877	169,227,316	177,474,478	192,213,065	211,682,446	211,299,629	202,742,021	218,610,297	234,419,632	7.53%	2.58%	5.59%	

Line No.	Description	Account	Last Rate Case TY										2014-2016 CAGR 3 YR	2012-2016 CAGR 5 YR	2007 - 2016 CAGR 10 YR	
			2007 Per Book O&M Expenses	2008 Per Book O&M Expenses	2009 Per Book O&M Expenses	2010 Per Book O&M Expenses	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses				
2	Other Gas Supply:															
3	Purchase Gas Expenses	0807	225,698	133,996	181,957	165,211	0	0	0	0	0	0	0	0.00%	0.00%	-100.00%
4	Gas Used for Compressor Station Fuel	0810	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
5	Gas Used for Other Utility Operations	0812	0	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
6	Other Gas Supply Expense	0813	27,864	249,950	285,997	312,620	335,127	324,611	312,881	309,532	312,919	267,742	-7.00%	-4.70%	28.58%	
7	Total Other Gas Supply		253,562	383,946	467,954	477,831	335,127	324,611	312,881	309,532	312,919	267,742	-7.00%	-4.70%	0.61%	
8																
9	Underground Storage Operations:															
10	Operations Supervision & Engineering	0814	185,251	196,645	210,943	71,453	21,857	15,297	28,088	116,747	52,351	112,009	-2.05%	64.50%	-5.44%	
11	Maps & Records	0815	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
12	Wells	0816	26,576	29,723	26,073	40,073	25,835	23,829	24,117	53,665	68,291	71,564	15.48%	31.64%	11.64%	
13	Lines	0817	9,996	8,642	4,981	8,493	5,712	7,263	6,289	6,353	5,517	9,541	22.55%	7.06%	-0.52%	
14	Compressor Station	0818	79,567	89,040	177,995	125,830	120,415	139,207	132,083	74,732	67,465	73,841	-0.60%	-14.66%	-0.83%	
15	Compressor Station Fuel	0819	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
16	Reg Station	0820	8,263	3,278	1,992	3,090	3,444	4,368	5,236	7,024	3,907	4,922	-16.29%	3.03%	-5.59%	
17	Purification	0821	12,659	9,867	7,877	7,909	13,194	6,250	368	0	0	0	0.00%	-100.00%	-100.00%	
18	Other	0824	37,591	41,644	35,961	42,646	36,880	33,003	1,562	1,964	678	4,836	56.93%	-38.13%	-20.38%	
19	Storage Royalty	0825	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
20	Rents	0826	0	0	0	0	0	0	0	0	0	876	0.00%	0.00%	0.00%	
21	Total Underground Storage Operations		359,903	378,839	465,822	299,494	227,337	229,217	197,743	260,484	198,209	277,589	3.23%	4.90%	-2.84%	
22																
23	Underground Storage Maintenance:															
24	Maintenance Supervision & Engineering	0830	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
25	Maintenance of Structures and Improvements	0831	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
26	Maintenance of Reservoirs and Wells	0832	23,600	30,219	10,589	31,230	40,219	15,293	16,798	11,207	11,241	24,372	47.47%	12.36%	0.36%	
27	Maintenance of Lines	0833	0	1,164	1,588	1,088	227	246	1,888	601	1,166	186	-44.37%	-6.74%	0.00%	
28	Maintenance of Compressor Station Equipment	0834	83,368	83,296	55,747	81,593	59,208	54,338	64,586	51,712	22,282	19,358	-38.82%	-22.74%	-14.98%	
29	Maintenance of Meas. and Reg Station Equipment	0835	2,361	2,240	0	617	1,289	614	837	726	0	0	-100.00%	-100.00%	-100.00%	
30	Maintenance of Purification Equipment	0836	19,691	16,820	6,520	8,067	7,365	13,134	62,197	30,076	33,685	0	-100.00%	-100.00%	-100.00%	
31	Maintenance of Compressor Equipment	0843	662	117	237	318	93	150	171	853	158	0	-100.00%	-100.00%	-100.00%	
32	Total Underground Storage Maintenance		129,682	133,856	74,681	122,893	108,401	83,775	146,477	95,176	68,532	43,916	-32.07%	-14.91%	-11.34%	
33																
34	Total Underground Storage		489,585	512,695	540,503	422,387	335,738	312,992	344,220	355,660	266,741	321,505	-4.92%	0.67%	-4.57%	

Line No.	Description	Account	Last Rate Case TY										2014-2016 CAGR 3 YR	2012-2016 CAGR 5 YR	2007 - 2016 CAGR 10 YR		
			2007 Per Book O&M Expenses	2008 Per Book O&M Expenses	2009 Per Book O&M Expenses	2010 Per Book O&M Expenses	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses					
73	Transmission Operations:																
74	Operations Supervision & Engineering	0850	892,466	1,490,931	1,763,000	2,107,635	2,153,938	2,111,303	2,030,107	1,557,194	1,780,436	2,005,967	13.50%	-1.27%	9.42%		
75	System Control & Load Dispatching	0851	1,231,292	1,478,014	1,521,671	1,553,806	1,668,625	1,698,842	1,736,694	1,804,898	1,825,721	1,854,906	1.38%	2.22%	4.66%		
76	Communication System Expenses	0852	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
77	Compressor Station Labor & Expenses	0853	679,472	614,322	642,634	629,047	644,379	528,025	630,340	681,765	676,811	687,668	0.43%	6.83%	0.13%		
78	Gas for Compressor Station Fuel	0854	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
79	Other Fuel and Power for Compressor Stations	0855	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
80	Mains Expenses	0856	1,233,922	1,138,721	1,000,359	1,161,639	1,164,985	1,094,548	1,564,061	1,386,283	1,464,272	1,266,289	-4.43%	3.71%	0.29%		
81	Measuring & Regulating Station Expenses	0857	351,686	401,780	500,980	465,496	366,433	370,118	368,472	445,692	472,695	489,356	4.78%	7.23%	3.74%		
82	Transmission and Compression of Gas by Others	0858	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%		
83	Other Expenses	0859	734,532	783,945	762,080	977,212	1,004,578	825,537	966,869	1,034,292	1,113,552	882,611	-7.62%	1.69%	2.06%		
84	Rents	0860	0	0	0	0	0	0	0	0	0	30,894	0.00%	0.00%	0.00%		
85	Total Transmission Operations		5,123,370	5,907,713	6,190,724	6,894,835	7,002,938	6,628,373	7,296,543	6,910,124	7,333,488	7,217,691	2.20%	2.15%	3.88%		
86																	
87	Transmission Maintenance:																
88	Maintenance Supervision & Engineering	0861	162,523	38,983	108,533	18,491	95,655	34,510	38,640	0	0	-	0.00%	-100.00%	-100.00%		
89	Maintenance of Mains	0863	750,326	864,167	822,008	920,162	1,051,835	1,116,493	1,106,615	835,482	845,347	799,390	-2.18%	-8.01%	0.71%		
90	Maintenance of Compressor Station Equipment	0864	389,482	366,424	330,170	348,310	356,139	314,528	385,861	325,364	224,515	210,525	-19.56%	-9.55%	-6.61%		
91	Maintenance of Meas. and Reg Station Equipment	0865	141,665	133,282	134,498	198,967	180,931	449,318	646,430	496,831	380,619	166,392	-42.13%	-21.99%	1.80%		
92	Maintenance of Communication Equipment	0866	100,401	100,132	199,004	177,559	185,034	188,369	89,154	55,518	98,753	9,277	-59.12%	-52.89%	-23.25%		
93	Maintenance of Other Equipment	0867	0	0	0	0	219	0	0	0	0	0	0.00%	0.00%	0.00%		
94	Total Transmission Maintenance		1,544,397	1,502,988	1,594,213	1,663,489	1,869,813	2,103,218	2,266,700	1,713,195	1,549,234	1,185,584	-16.81%	-13.35%	-2.90%		
95																	
96	Total Transmission O&M		6,667,767	7,410,701	7,784,937	8,558,324	8,872,751	8,731,591	9,563,243	8,623,319	8,882,722	8,403,275	-1.28%	-0.95%	2.60%		

Line No.	Description	Account	Last Rate Case TY										2014-2016 CAGR 3 YR	2012-2016 CAGR 5 YR	2007 - 2016 CAGR 10 YR	
			2007 Per Book O&M Expenses	2008 Per Book O&M Expenses	2009 Per Book O&M Expenses	2010 Per Book O&M Expenses	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses				
97																
98	Distribution Operations:															
99	Operations Supervision & Engineering	0870	3,577,879	3,544,142	3,817,968	4,115,909	3,850,193	3,963,525	4,193,889	5,193,868	5,874,178	6,742,761	13.94%	14.21%	7.29%	
100	Distribution Load Dispatching	0871	452,510	661,767	620,694	174,867	664,093	842,347	865,370	778,962	1,263,404	1,769,595	50.72%	20.39%	16.36%	
101	Compressor Station Labor and Expenses	0872	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
102	Compressor Station Fuel and Power	0873	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
103	Mains and Services Expenses	0874	1,499,759	1,672,534	1,737,499	1,904,390	1,914,204	2,354,863	2,212,788	2,230,123	2,342,539	2,131,479	-2.24%	-2.46%	3.98%	
104	Measuring & Reg. Station Expenses-General	0875	998,666	935,362	1,024,033	1,120,176	1,215,696	1,205,014	1,267,835	1,386,600	1,425,190	1,600,508	7.44%	7.35%	5.38%	
105	Measuring & Reg. Station Expenses-Industrial	0876	5,329	3,289	14,083	11,967	8,166	5,449	8,732	8,456	3,802	6,194	-14.41%	3.26%	1.69%	
106	Measuring & Reg. Station Expenses-City Gate Chk	0877	9,045	8,151	12,522	24,672	11,955	12,224	28,547	26,058	30,450	24,972	-2.11%	19.55%	11.94%	
107	Meter and House Regulator Expenses	0878	2,286,176	2,461,660	1,874,056	2,225,951	3,603,649	2,846,777	2,985,249	3,258,925	3,785,624	7,008,345	46.65%	25.26%	13.25%	
108	Customer Installation Expenses	0879	3,436,038	3,418,834	3,810,441	3,694,832	3,847,326	4,070,173	6,362,559	4,459,574	4,866,107	2,670,602	-22.81%	-10.00%	-2.76%	
109	Other Expenses	0880	4,422,498	4,482,243	5,010,475	5,384,897	6,545,966	7,446,933	7,254,092	7,422,304	7,896,983	10,110,979	16.72%	7.95%	9.62%	
110	Rents	0881	0	614	0	1,164	366	0	0	0	0	138,678	0.00%	0.00%	0.00%	
111	Total Distribution Operations		16,687,900	17,188,596	17,921,771	18,658,825	21,661,614	22,747,305	25,079,061	24,764,870	27,488,276	32,204,113	14.03%	9.08%	7.58%	
112																
113	Distribution Maintenance:															
114	Maintenance Supervision & Engineering	0885	295,056	255,731	482,000	579,044	500,127	467,723	380,095	312,349	565,852	642,610	43.43%	8.27%	9.03%	
115	Maintenance of Structures and Improvements	0886	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
116	Maintenance of Mains	0887	2,513,665	2,528,530	2,865,736	3,599,728	3,372,005	3,464,266	4,431,502	4,162,749	4,316,889	4,426,600	3.12%	6.32%	6.49%	
117	Maintenance of Compressor Station Equipment	0888	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
118	Maintenance of Meas. and Reg Station Equipment - General	0889	357,178	343,515	349,610	342,920	445,714	425,478	475,980	527,843	527,369	574,360	4.30%	7.79%	5.42%	
119	Maintenance of Meas. and Reg Station Equipment - Industrial	0890	35,985	21,567	36,600	41,963	39,958	35,514	29,256	31,332	29,305	47,389	22.98%	7.48%	3.11%	
120	Maintenance of Meas. and Reg Station Equipment - City Gate	0891	15,862	22,543	33,206	42,264	37,888	26,313	45,676	21,079	18,866	7,080	-42.05%	-27.98%	-8.57%	
121	Maintenance of Services	0892	2,396,996	1,718,044	1,855,489	2,218,342	2,306,579	2,274,012	2,376,883	2,357,092	2,409,815	2,796,388	8.92%	5.31%	1.73%	
122	Maintenance of Meters & House Regulators	0893	1,836,020	1,769,230	3,215,133	2,541,558	2,402,993	3,652,058	4,053,238	4,568,476	4,909,773	4,772,428	2.21%	6.92%	11.20%	
123	Maintenance of Other Equipment	0894	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
124	Total Distribution Maintenance		7,450,762	6,659,160	8,837,774	9,365,819	9,105,264	10,345,364	11,792,630	11,981,021	12,775,868	13,266,855	5.23%	6.42%	6.62%	
125																
126	Total Distribution O&M		24,138,662	23,847,756	26,759,545	28,024,644	30,766,878	33,092,669	36,871,691	36,745,891	40,264,144	45,470,968	11.24%	8.27%	7.29%	

Line No.	Description	Account	Last Rate Case TY										2014-2016 CAGR 3 YR	2012-2016 CAGR 5 YR	2007 - 2016 CAGR 10 YR	
			2007 Per Book O&M Expenses	2008 Per Book O&M Expenses	2009 Per Book O&M Expenses	2010 Per Book O&M Expenses	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses				
127																
128	Customer Accounting:															
129	Supervision	0901	195,630	160,958	185,642	91,935	81,949	94,808	96,645	87,165	75,866	82,421	-2.76%	-3.44%	-9.16%	
130	Meter Reading Expenses	0902	2,702,064	2,562,620	2,581,497	2,667,269	2,755,611	2,748,277	2,641,115	2,706,765	2,800,742	2,778,293	1.31%	0.27%	0.31%	
131	Customer Records & Collection Expenses	0903	10,262,203	9,601,459	9,898,997	10,626,517	10,279,581	10,758,443	10,740,829	10,610,017	10,490,716	9,926,677	-3.27%	-1.99%	-0.37%	
132	Uncollectible Accounts	0904	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
133	Miscellaneous Customer Accounts Expense	0905	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
134	Total Customer Accounting		13,159,897	12,325,037	12,666,136	13,385,721	13,117,141	13,601,528	13,478,589	13,403,947	13,367,325	12,787,392	-2.33%	-1.53%	-0.32%	
135																
136	Customer Service:															
137	Supervision	0907	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
138	Customer Assistance Expenses	0908	1,891,537	1,472,730	1,335,737	967,048	1,052,419	983,868	871,069	863,303	912,951	855,719	-0.44%	-3.43%	-8.44%	
139	DSM	DSM	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
140	Informational & Instructional Advertising Expenses	0909	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
141	Miscellaneous Customer Service & Informational Expense	0910	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
142	Total Customer Service		1,891,537	1,472,730	1,335,737	967,048	1,052,419	983,868	871,069	863,303	912,951	855,719	-0.44%	-3.43%	-8.44%	
143																
144	Sales Expense:															
145	Supervision	0911	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
146	Demonstration & Selling Expenses	0912	421,413	413,670	433,603	378,513	405,428	409,638	433,127	439,346	500,680	638,648	20.57%	11.74%	4.73%	
147	Miscellaneous Sales Expenses	0916	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
148	Total Sales Expense		421,413	413,670	433,603	378,513	405,428	409,638	433,127	439,346	500,680	638,648	20.57%	11.74%	4.73%	
149																
150	Total Customer Operations		15,472,847	14,211,437	14,435,476	14,731,282	14,574,988	14,995,034	14,782,785	14,706,597	14,780,956	14,281,759	-1.45%	-1.21%	-0.89%	
151																
152	Administrative & General:															
153	Administrative & General Salaries	0920	7,816,579	7,340,901	8,713,241	9,616,158	9,969,398	8,532,347	9,841,276	10,283,479	12,756,192	11,721,386	6.76%	8.26%	4.60%	
154	Office Supplies and Expenses	0921	4,499	5,272	2,818	0	0	0	0	0	0	0	0.00%	0.00%	-78.46%	
155	Administrative Expenses Transferred - Credit	0922	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
156	Outside Services Employed	0923	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
157	Property Insurance	0924	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
158	Injuries and Damages	0925	621,169	523,514	509,466	428,516	479,809	616,343	727,839	401,540	427,311	(76,815)	0.00%	0.00%	-179.28%	
159	Employee Pensions and Benefits	0926	17,979,807	17,188,773	21,397,421	18,778,232	22,062,673	26,195,121	24,022,635	20,988,969	23,339,489	23,440,294	5.68%	-2.74%	2.99%	
160	Regulatory Commission Expense	0928	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
161	Duplicate Charges - Credit - Company Use	0929	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
162	General Advertising Expense and Miscellaneous Expense	0930	2,434	1,204	782	73	0	0	0	0	0	0	0.00%	0.00%	-100.00%	
163	Rents	0931	0	0	0	0	0	0	0	0	0	144,788	0.00%	0.00%	0.00%	
164	Maintenance of Structures	0932	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
165	Building Maintenance	0935	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
166	Total Administrative & General		26,424,488	25,059,664	30,623,728	28,822,979	32,511,880	35,343,811	34,591,750	31,673,987	36,522,992	35,229,653	5.46%	-0.08%	3.25%	
167																
168	Total O&M		73,616,098	71,586,439	80,835,311	81,263,430	87,657,331	93,010,004	96,662,193	92,629,525	101,176,247	104,176,373	6.05%	2.88%	3.93%	

Line No.	Description	Account	Last Rate Case TY										2014-2016 CAGR 3 YR	2012-2016 CAGR 5 YR	2007 - 2016 CAGR 10 YR	
			2007 Per Book O&M Expenses	2008 Per Book O&M Expenses	2009 Per Book O&M Expenses	2010 Per Book O&M Expenses	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses				
2	Other Gas Supply:															
3	Purchase Gas Expenses	0807	(225,698)	(133,996)	(181,957)	(165,211)	0	0	0	0	0	0	0	0.00%	0.00%	0.00%
4	Gas Used for Compressor Station Fuel	0810	(2,826,948)	(3,617,810)	(1,859,142)	(2,041,730)	(1,964,182)	(1,401,638)	(1,748,465)	0	(662,754)	(957,509)	0.00%	-9.09%	-11.33%	
5	Gas Used for Other Utility Operations	0812	(103,678)	(134,397)	0	0	0	0	0	0	(33,015)	(30,681)	0.00%	0.00%	-12.65%	
6	Other Gas Supply Expense	0813	18,711	111,272	108,449	403,261	253,434	259,162	142,113	97,568	462,923	113,204	7.72%	-18.70%	22.14%	
7	Total Other Gas Supply		(3,137,613)	(3,774,931)	(1,932,650)	(1,803,680)	(1,710,748)	(1,142,476)	(1,606,352)	97,568	(232,846)	(874,986)	0.00%	-6.45%	-13.23%	
8																
9	Underground Storage Operations:															
10	Operations Supervision & Engineering	0814	89,549	213,942	84,400	130,110	88,071	5,169	19,784	11,305	56,716	17,043	22.79%	34.75%	-16.83%	
11	Maps & Records	0815	0	550	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
12	Wells	0816	20,977	72,819	25,852	448,442	125,620	51,260	9,683	80,613	110,667	156,139	39.17%	32.11%	24.99%	
13	Lines	0817	5,901	7,823	4,057	190,333	25,414	9,146	12,917	1,981	2,635	1,682	-7.86%	-34.52%	-13.02%	
14	Compressor Station	0818	148,287	167,967	174,170	158,974	165,018	168,084	105,826	103,064	81,773	79,033	-10.93%	-16.48%	-6.40%	
15	Compressor Station Fuel	0819	336,477	449,612	21,264	21,565	17,227	47,634	91,832	154,137	109,961	35,123	-52.26%	-7.33%	-22.20%	
16	Reg Station	0820	1,148	747	392	513	10,066	909	8,603	6,437	1,607	4,168	-19.53%	46.34%	15.41%	
17	Purification	0821	6,469	7,429	1,449	1,127	9,748	10,337	0	0	729	0	0.00%	-100.00%	-100.00%	
18	Other	0824	24,523	27,921	13,413	10,650	16,363	11,150	72,184	6,089	143	1,041	-58.65%	-44.72%	-29.60%	
19	Storage Royalty	0825	0	0	0	0	0	0	0	209	0	0	-100.00%	0.00%	0.00%	
20	Rents	0826	36,358	42,827	35,540	32,099	54,278	52,712	51,974	46,986	41,644	40,689	-6.94%	-6.27%	1.26%	
21	Total Underground Storage Operations		669,689	991,637	360,537	993,813	511,805	356,401	372,803	410,822	403,135	337,658	-9.34%	-1.34%	-7.33%	
22																
23	Underground Storage Maintenance:															
24	Maintenance Supervision & Engineering	0830	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
25	Maintenance of Structures and Improvements	0831	408	573	1,488	455	162	43	851	69	0	0	-100.00%	-100.00%	-100.00%	
26	Maintenance of Reservoirs and Wells	0832	17,576	11,911	2,308	24,972	17,173	459,338	1,448,114	917,252	596,139	751,779	-9.47%	13.11%	51.79%	
27	Maintenance of Lines	0833	0	241	297	176	75	74	1,804	1,786	207	49	-83.48%	-9.92%	0.00%	
28	Maintenance of Compressor Station Equipment	0834	35,657	46,171	45,958	94,642	20,244	16,716	71,113	79,608	48,350	28,979	-39.67%	14.75%	-2.28%	
29	Maintenance of Meas. and Reg Station Equipment	0835	315	11,855	0	2,159	798	117	154	882	1,342	28	-82.08%	-29.85%	-23.48%	
30	Maintenance of Purification Equipment	0836	0	0	0	0	0	575	69	240	93	0	-100.00%	-100.00%	0.00%	
31	Maintenance of Compressor Equipment	0843	0	0	0	0	0	0	332	0	(0)	0	0.00%	0.00%	0.00%	
32	Total Underground Storage Maintenance		53,956	70,751	50,051	122,404	38,452	476,863	1,522,437	999,836	646,131	780,835	-11.63%	13.12%	34.57%	
33																
34	Total Underground Storage		723,645	1,062,388	410,588	1,116,217	550,257	833,264	1,895,240	1,410,658	1,049,266	1,118,493	-10.96%	7.64%	4.96%	

Line No.	Description	Account	Last Rate Case TY										2014-2016 CAGR 3 YR	2012-2016 CAGR 5 YR	2007 - 2016 CAGR 10 YR	
			2007 Per Book O&M Expenses	2008 Per Book O&M Expenses	2009 Per Book O&M Expenses	2010 Per Book O&M Expenses	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses				
73	Transmission Operations:															
74	Operations Supervision & Engineering	0850	1,165,851	1,012,647	1,616,555	1,913,265	1,901,069	2,585,539	2,175,366	3,685,246	4,867,677	1,409,376	-38.16%	-14.08%	2.13%	
75	System Control & Load Dispatching	0851	682,267	403,280	516,147	502,424	569,610	528,709	627,773	743,514	786,221	819,310	4.97%	11.57%	2.05%	
76	Communication System Expenses	0852	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
77	Compressor Station Labor & Expenses	0853	552,883	676,494	446,721	730,583	540,615	523,754	731,630	866,257	1,389,889	1,231,437	19.23%	23.83%	9.31%	
78	Gas for Compressor Station Fuel	0854	2,179,179	2,621,617	1,480,085	1,688,739	1,486,543	1,084,681	1,339,724	(480,877)	(657,148)	721,303	0.00%	-9.70%	-11.56%	
79	Other Fuel and Power for Compressor Stations	0855	136,375	39,581	46,108	38,113	0	0	0	0	0	0	0.00%	0.00%	-100.00%	
80	Mains Expenses	0856	1,498,863	1,267,259	1,956,976	1,118,738	3,910,276	12,316,627	5,853,937	4,277,716	7,599,445	11,706,065	65.42%	-1.26%	25.66%	
81	Measuring & Regulating Station Expenses	0857	475,219	581,442	612,292	1,063,436	880,303	834,271	1,220,827	794,354	1,622,703	492,492	-21.26%	-12.35%	0.40%	
82	Transmission and Compression of Gas by Others	0858	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
83	Other Expenses	0859	181,937	197,517	245,974	723,367	684,363	279,227	513,272	359,539	496,575	344,943	-2.05%	5.43%	7.37%	
84	Rents	0860	2,700,136	2,755,220	3,896,482	2,749,692	2,596,706	2,947,101	2,834,829	2,640,794	2,661,580	2,379,165	-5.08%	-5.21%	-1.40%	
85	Total Transmission Operations		9,572,710	9,555,057	10,817,340	10,528,357	12,569,485	21,099,909	15,297,358	12,886,543	18,766,941	19,104,091	21.76%	-2.45%	7.98%	
86																
87	Transmission Maintenance:															
88	Maintenance Supervision & Engineering	0861	43,868	37,798	48,131	67,099	34,744	16,614	46,437	18,131	(410)	(78)	0.00%	0.00%	-149.47%	
89	Maintenance of Mains	0863	1,987,323	3,561,481	3,277,530	2,969,917	5,581,745	14,973,041	8,799,634	7,472,831	6,686,464	4,151,094	-25.47%	-27.44%	8.53%	
90	Maintenance of Compressor Station Equipment	0864	606,452	710,082	641,402	875,552	574,066	458,246	1,228,335	531,075	472,886	309,084	-23.71%	-9.38%	-7.22%	
91	Maintenance of Meas. and Reg Station Equipment	0865	134,868	113,417	211,919	211,926	181,422	195,063	365,676	361,887	303,349	366,053	0.57%	17.04%	11.73%	
92	Maintenance of Communication Equipment	0866	904,195	1,901,492	2,217,098	2,110,752	2,317,567	2,481,962	75,991	88,630	150,605	210,461	54.10%	-46.04%	-14.95%	
93	Maintenance of Other Equipment	0867	0	0	0	0	24	0	0	0	19	0	0.00%	0.00%	0.00%	
94	Total Transmission Maintenance		3,676,706	6,324,270	6,396,080	6,235,246	8,689,568	18,124,926	10,516,073	8,472,554	7,612,911	5,036,614	-22.90%	-27.40%	3.56%	
95																
96	Total Transmission O&M		13,249,416	15,879,327	17,213,420	16,763,603	21,259,053	39,224,835	25,813,431	21,359,097	26,379,852	24,140,705	6.31%	-11.43%	6.89%	

Line No.	Description	Account	Last Rate Case TY										2014-2016 CAGR 3 YR	2012-2016 CAGR 5 YR	2007 - 2016 CAGR 10 YR	
			2007 Per Book O&M Expenses	2008 Per Book O&M Expenses	2009 Per Book O&M Expenses	2010 Per Book O&M Expenses	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses				
97																
98	Distribution Operations:															
99	Operations Supervision & Engineering	0870	379,896	461,991	551,346	644,413	857,685	973,696	988,330	1,680,133	2,023,593	6,170,051	91.63%	58.66%	36.31%	
100	Distribution Load Dispatching	0871	491,174	321,469	388,119	363,723	404,867	412,013	453,561	531,361	575,267	640,691	9.81%	11.67%	3.00%	
101	Compressor Station Labor and Expenses	0872	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
102	Compressor Station Fuel and Power	0873	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
103	Mains and Services Expenses	0874	5,655,336	5,677,781	5,616,075	6,743,418	6,222,490	7,282,560	10,474,565	12,795,377	16,631,411	18,618,208	20.63%	26.45%	14.16%	
104	Measuring & Reg. Station Expenses-General	0875	284,094	405,937	335,695	286,297	360,420	380,307	356,909	404,126	447,167	311,135	-12.26%	-4.89%	1.02%	
105	Measuring & Reg. Station Expenses-Industrial	0876	11,394	52,953	43,336	11,968	45,301	4,072	628	47,621	37,716	32,446	-17.46%	68.01%	12.33%	
106	Measuring & Reg. Station Expenses-City Gate Chk	0877	6,208	3,023	14,018	3,844	19,692	1,733	20,950	2,083	16,916	12,007	140.11%	62.24%	7.60%	
107	Meter and House Regulator Expenses	0878	(5,665,343)	(4,020,430)	(3,447,303)	(4,221,234)	(3,362,860)	(5,340,918)	(5,489,424)	(5,919,970)	(6,834,735)	(10,339,044)	32.15%	17.95%	6.91%	
108	Customer Installation Expenses	0879	(736,487)	(130,994)	305,131	298,780	304,885	92,849	1,826,319	240,031	(248,523)	3,622,757	288.50%	149.93%	-219.36%	
109	Other Expenses	0880	5,452,651	5,353,474	6,363,705	6,954,443	7,602,237	6,854,335	9,201,594	10,003,611	12,071,536	10,900,253	4.39%	12.30%	8.00%	
110	Rents	0881	2,152,248	2,415,391	2,231,036	2,512,046	4,804,817	4,699,465	4,745,943	4,748,594	5,120,498	5,405,561	6.69%	3.56%	10.77%	
111	Total Distribution Operations		8,031,171	10,540,595	12,401,158	13,597,698	17,259,534	15,360,112	22,579,375	24,532,967	29,840,847	35,374,066	20.08%	23.19%	17.91%	
112																
113	Distribution Maintenance:															
114	Maintenance Supervision & Engineering	0885	400,956	355,140	424,554	351,100	338,894	259,101	294,713	271,385	313,999	303,082	5.68%	4.00%	-3.06%	
115	Maintenance of Structures and Improvements	0886	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
116	Maintenance of Mains	0887	1,367,966	1,173,964	1,483,846	1,927,691	2,012,160	3,091,443	3,983,471	5,516,328	5,478,622	8,403,854	23.43%	28.40%	22.35%	
117	Maintenance of Compressor Station Equipment	0888	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
118	Maintenance of Meas. and Reg Station Equipment - General	0889	182,992	126,976	131,065	125,005	118,360	124,352	715,020	(485,934)	197,397	701,774	0.00%	54.13%	16.11%	
119	Maintenance of Meas. and Reg Station Equipment - Industrial	0890	12,127	2,355	4,132	7,986	5,471	1,490	3,212	9,987	17,532	133,633	33.63%	36.67%	4.18%	
120	Maintenance of Meas. and Reg Station Equipment - City Gate	0891	1,161	4,472	6,525	10,136	6,190	8,051	8,214	5,376	1,999	5,747	-39.02%	-29.41%	6.02%	
121	Maintenance of Services	0892	718,188	942,773	1,390,121	2,344,080	1,835,060	3,204,089	3,519,342	3,399,399	1,333,028	2,965,499	-6.60%	-1.92%	17.07%	
122	Maintenance of Meters & House Regulators	0893	978,792	1,344,243	1,428,549	1,816,092	1,533,679	3,281,614	3,708,530	3,017,322	3,230,271	3,503,438	7.75%	1.65%	15.22%	
123	Maintenance of Other Equipment	0894	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
124	Total Distribution Maintenance		3,662,202	3,949,923	4,868,792	6,581,990	5,849,814	9,973,675	12,230,780	11,727,087	10,569,050	15,897,179	16.43%	12.36%	17.72%	
125																
126	Total Distribution O&M		11,693,373	14,490,518	17,269,950	20,179,688	23,109,348	25,333,787	34,810,155	36,260,054	40,409,898	51,271,245	18.91%	19.27%	17.85%	

Line No.	Description	Account	Last Rate Case TY										2014-2016 CAGR 3 YR	2012-2016 CAGR 5 YR	2007 - 2016 CAGR 10 YR	
			2007 Per Book O&M Expenses	2008 Per Book O&M Expenses	2009 Per Book O&M Expenses	2010 Per Book O&M Expenses	2011 Per Book O&M Expenses	2012 Per Book O&M Expenses	2013 Per Book O&M Expenses	2014 Per Book O&M Expenses	2015 Per Book O&M Expenses	2016 Per Book O&M Expenses				
127																
128	Customer Accounting:															
129	Supervision	0901	87,334	56,914	33,903	38,590	26,057	30,229	56,309	39,222	27,604	20,869	-27.06%	-8.85%	-14.70%	
130	Meter Reading Expenses	0902	1,432,211	2,522,646	2,703,936	2,590,584	2,805,833	2,219,114	1,791,216	1,603,625	1,592,676	1,720,141	3.57%	-6.17%	2.06%	
131	Customer Records & Collection Expenses	0903	10,846,187	10,747,818	9,999,202	10,062,799	10,182,510	9,896,736	9,419,832	9,303,175	8,684,925	8,553,404	-4.11%	-3.58%	-2.60%	
132	Uncollectible Accounts	0904	12,299,835	13,423,601	10,202,009	7,435,040	6,622,021	5,362,717	5,389,118	4,974,956	3,729,694	3,957,538	-10.81%	-7.31%	-11.84%	
133	Miscellaneous Customer Accounts Expense	0905	18,925	10,541	4,357	0	0	2,886	0	0	0	67	0.00%	-60.94%	-46.57%	
134	Total Customer Accounting		24,684,492	26,761,520	22,943,407	20,127,013	19,636,421	17,511,682	16,656,475	15,920,978	14,034,899	14,252,019	-5.39%	-5.02%	-5.92%	
135																
136	Customer Service:															
137	Supervision	0907	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
138	Customer Assistance Expenses	0908	586,160	687,874	373,064	402,626	327,039	309,372	315,675	263,290	210,556	67,337	-49.43%	-31.70%	-21.37%	
139	DSM	DSM	2,601,581	2,616,614	14,808,559	19,650,780	16,969,194	17,187,994	16,418,881	11,917,369	10,375,629	12,492,648	2.39%	-7.67%	19.05%	
140	Informational & Instructional Advertising Expenses	0909	760,688	1,223,853	1,155,347	1,657,123	1,450,233	1,667,841	825,206	735,774	1,301,908	950,006	13.63%	-13.13%	2.50%	
141	Miscellaneous Customer Service & Informational Expense	0910	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
142	Total Customer Service		3,948,429	4,528,341	16,336,970	21,710,529	18,746,466	19,165,207	17,560,762	12,916,433	11,888,093	13,509,990	2.27%	-8.37%	14.65%	
143																
144	Sales Expense:															
145	Supervision	0911	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
146	Demonstration & Selling Expenses	0912	61,556	57,821	47,364	44,468	65,536	70,075	61,742	53,600	68,933	90,657	30.05%	6.65%	4.40%	
147	Miscellaneous Sales Expenses	0916	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
148	Total Sales Expense		61,556	57,821	47,364	44,468	65,536	70,075	61,742	53,600	68,933	90,657	30.05%	6.65%	4.40%	
149																
150	Total Customer Operations		28,694,477	31,347,682	39,327,741	41,882,010	38,448,423	36,746,964	34,278,979	28,891,010	25,991,925	27,852,666	-1.81%	-6.69%	-0.33%	
151																
152	Administrative & General:															
153	Administrative & General Salaries	0920	0	0	0	0	0	0	0	0	0	5,155	0.00%	0.00%	0.00%	
154	Office Supplies and Expenses	0921	7,068,402	7,377,487	6,562,031	7,795,675	7,366,587	6,066,070	7,114,490	7,535,831	9,087,647	9,525,566	12.43%	11.94%	3.37%	
155	Administrative Expenses Transferred - Credit	0922	(2,505,187)	(2,631,446)	(2,567,003)	(2,522,965)	(7,848,543)	(6,274,457)	(6,554,500)	(6,623,210)	(7,273,367)	(7,577,843)	6.96%	4.83%	13.09%	
156	Outside Services Employed	0923	3,138,046	3,447,095	1,960,149	1,973,354	1,890,239	2,038,288	2,703,465	2,623,773	3,381,154	4,924,258	37.00%	24.67%	5.13%	
157	Property Insurance	0924	838,435	867,353	923,179	983,637	1,037,049	1,008,657	1,117,676	1,205,354	1,117,409	608,838	-28.93%	-11.86%	-3.49%	
158	Injuries and Damages	0925	1,789,387	1,536,501	1,933,094	2,319,268	2,333,741	2,429,969	2,595,603	3,077,301	3,001,587	1,948,469	-20.43%	-5.37%	0.95%	
159	Employee Pensions and Benefits	0926	0	0	0	0	0	0	0	0	0	0	-79.12%	0.00%	0.00%	
160	Regulatory Commission Expense	0928	2,943,265	3,263,531	3,173,940	2,482,408	2,961,902	3,066,642	2,905,292	2,905,124	2,921,769	3,095,839	3.23%	0.24%	0.56%	
161	Duplicate Charges - Credit - Company Use	0929	(881,018)	(1,311,116)	(1,178,915)	(910,937)	(896,526)	(626,545)	(1,163,823)	(827,896)	(1,703,984)	(788,825)	-2.39%	5.93%	-1.22%	
162	General Advertising Expense and Miscellaneous Expense	0930	1,418,490	1,326,817	1,173,254	1,089,746	1,138,833	1,072,043	1,446,238	1,887,138	1,140,821	1,617,115	-7.43%	10.82%	1.47%	
163	Rents	0931	2,881,574	2,989,282	2,924,008	3,209,207	12,997,907	7,747,037	8,001,528	9,024,063	11,032,429	12,540,321	17.88%	12.80%	17.75%	
164	Maintenance of Structures	0932	0	0	0	0	0	0	0	0	0	0	0.00%	0.00%	0.00%	
165	Building Maintenance	0935	35,263	105,938	93,075	101,400	121,247	6,846	129,502	235,783	292,832	354,811	22.67%	168.31%	29.24%	
166	Total Administrative & General		16,726,657	16,971,442	14,996,812	16,520,793	21,102,536	16,534,550	18,295,471	21,043,262	22,998,297	26,253,703	11.70%	12.25%	5.14%	
167																
168	Total O&M		70,037,485	78,215,438	88,392,005	96,211,048	104,555,734	118,672,442	114,637,436	110,112,496	117,434,049	130,243,259	8.76%	2.35%	7.14%	