

## **Important notice about your 2021 electric service and prices**

### **Updated rates and new programs proposed to help you manage bills, give you more ways to save**

At Xcel Energy, we work every day to provide the safe, clean, reliable energy that our customers depend upon, and deliver that at the lowest cost possible. We are a national leader in the journey to a carbon-free energy future, moving forward with high-value investments that lower operating costs and improve our customers' experience.

We have submitted a proposal to the Colorado Public Utilities Commission (CPUC) for updated rates and new pricing plans that, if approved, would go into effect in July 2021. The new offerings aim to give customers more control to manage their energy budget and align electric bills with the cost of service, so customers only pay for the costs they incur—all while keeping bills below the national average.

### **We are always here for you**

We know this is a difficult time – and the people we serve need us now, more than ever. Customers who may have trouble paying their bill should call us right away at **800-895-4999**. We can answer questions and provide information about energy efficiency, rebates, payment options and programs for those who qualify for energy assistance.

### **Learn more**

This rate case is subject to approval by the CPUC. Details about this request, including the legal notice and bill impacts, are available on the back of this page and at **xcelenergy.com**. Rates are set through a transparent process with the Commission, which includes opportunities for public input and participation.

(REVERSE SIDE: LEGAL NOTICE)