

### Sales tax

The charges for energy use, resource adjustment and city fees are subject to city and state sales taxes, where applicable. If you use natural gas as the main source of heating your home, it will not be subject to sales tax during the winter season (November through April) in accordance with the state heating fuel laws.

### Service processing, reconnection and relock charges

There is a \$7 charge for processing service changes. A Reconnection Charge of \$22.50 applies for resumption of service after disconnection and a Relock Charge of \$100 applies for resumption of service after unauthorized reconnection. If Xcel Energy also provides your electric service and you ask to open or reopen both gas and electric services at the same time, there will be only a single charge.

If a customer requests to reopen service at a location where the same customer discontinued service within the past 12 month period, an additional reconnection fee will be charged that is equal to the sum of the monthly minimum charges that would have applied during the period service was not taken. The charge will not apply to a new owner if a change of ownership occurs after a lapse in service.

### Late payment charge

If you do not pay the amount due by the due date shown on the bill, Xcel Energy may add a late payment charge. Any unpaid balance over \$10 is subject to a 1.5% Late Payment Charge or \$1, whichever is greater.

### Returned check charge

Xcel Energy charges \$15 for any check or draft returned by a financial institution.

### Other information

Other terms and conditions may apply to gas service. Complete rate schedules and rules and regulations are available by calling the Xcel Energy customer service center at **800-895-4999**, or by visiting **xcelenergy.com**.

## HOW TO REACH US

### Minnesota gas and electric customers

#### 24-hour emergency

Gas emergency/gas odor ..... 800-895-2999  
Electric emergency ..... 800-895-1999

#### Residential/home office

Customer service and billing..... 800-895-4999  
TDD/TTY Support ..... 800-895-4949

#### Business

Customer service and billing..... 800-481-4700  
Builders call line ..... 800-628-2121

#### Other

Call Before You Dig/  
Gopher State One Call ..... 800-252-1166  
(in the metro area: 651-454-0002)  
Xcel Energy employees  
and departments ..... 800-328-8226

Website ..... xcelenergy.com



## XCEL ENERGY MINNESOTA RESIDENTIAL NATURAL GAS PRICES

Effective as of Oct. 1, 2021



## WELCOME TO XCEL ENERGY

We're your energy partner and want to help you understand more about the natural gas services we offer and the rates you see on your energy bill. This brochure simplifies rate information and explains your service options. Please call us at **800-895-4999** or visit **xcelenergy.com** for current rate prices or additional bill information.

This folder lists Xcel Energy's natural gas prices as approved by the Minnesota Public Utilities Commission as of Oct. 1, 2021.

The prices in this folder apply to residential customers who use gas service for general household purposes in space occupied as living quarters. Prices for other classes of customers are available at all Xcel Energy offices.

### Gas charges

The amount of natural gas you use is shown on your bill in therms, which are measured units of 100 cubic feet (Ccf) of gas adjusted, if necessary, for pressure and heat content. The adjustment to indicate gas use in therms instead of Ccf increases the accuracy of your bill. The following charges relating to natural gas service appear on your bill:

- Pressure correction adjustment
- Heat content adjustment
- Basic service charge of \$9.00 per month
- Distribution charge of \$0.175996 per therm
- Cost of gas
- Gas affordability surcharge of \$0.00445 per therm
- Pricing event surcharge of \$0.14795 per therm (April through October) or \$0.05918 per therm (November through March)
- Resource adjustment

Other charges, such as fees and taxes, may be added where applicable.

### Pressure correction adjustment

The volume of gas you use, in Ccf, may be adjusted for pressure. When deliveries of gas are made at pressures other than base pressure, the volume of gas is changed. Therefore, a multiplier or adjustment is added to accurately determine your gas consumption. This adjustment is known as the gas pressure correction adjustment.

### Heat content adjustment

The volume of gas you use, in Ccf, may be adjusted for heat content. The factor is used to adjust for gas with a heat content that may be higher or lower than 1,000 BTUs.

### Basic service charge

The basic service charge helps recover some of the monthly fixed costs that are associated with providing service. Those fixed costs include metering, billing, and maintenance of equipment and your account.

### Distribution charge

The distribution charge recovers the non-gas costs of delivering natural gas service to your home. This charge varies with the amount of gas you use.

### Cost of gas charge

The Cost of Gas Charge recovers the cost that Xcel Energy pays for gas supplies. Whenever the price that Xcel Energy pays for natural gas changes, your bill will reflect that change. To ensure reliable service, Xcel Energy uses supplemental propane and liquefied natural gas. Changes in the prices of these fuels also cause price adjustments. Xcel Energy works to keep these gas supply costs low and passes through these costs and savings directly to customers.

Xcel Energy collects gas costs from customers under a seasonal rate structure that better reflects how we are billed for gas we receive. Under the seasonal rate structure, gas costs are higher in the winter months (November through April) and lower in the summer months (May through October).

### Gas affordability surcharge

The gas affordability surcharge recovers the costs of our low-income customer co-pay program, which is designed to reduce natural gas service disconnections.

### Pricing event surcharge

In mid-February 2021, extreme and prolonged cold in Minnesota and across the country caused a substantial increase in demand for natural gas. This increase in demand combined with weather-related natural gas supply limitations resulted in a large short-term increase in natural gas commodity prices. Natural gas costs are passed directly to customers without markup. Given the impact of this event on customers' monthly bills, the surcharge will be spread over 27 months beginning

in October 2021. The surcharge rates are lower during the winter heating season when natural gas usage is higher. The rates are also lower during the first 15 months, providing time for stakeholders and regulators to review the costs in more detail. Residential customers who are enrolled in the state's low-income energy assistance program, or were enrolled at any point since winter of 2019, are exempted and will see no increase in their natural gas bills as a result of the February price spike. Customers who were 61-120 days behind on their natural gas bills as of June 30, 2021, are also exempt from the surcharge.

### Resource adjustment

The resource adjustment is a price adjustment that reflects costs related to energy conservation program expenses Xcel Energy is authorized to collect under Minnesota law.

### New area surcharge

Xcel Energy is authorized in certain situations to collect a surcharge from customers where we have incurred additional costs to expand natural gas service to specific geographic areas (e.g., towns) not previously served.

### Minimum charge

Your monthly minimum bill will always include the basic service charge and the new area surcharge, if applicable, even if energy use for the month is zero.

### City fees

Xcel Energy collects fees or additional charges as a requirement of our franchise or other agreement with the following cities: Afton, Barnesville, Baxter, Bayport, Big Lake, Centerville, Chisago City, Cottage Grove, Delano, East Grand Forks, Falcon Heights, Faribault, Forest Lake, Goodview, Inver Grove Heights, Kandiyohi, Lake City, Lindstrom, Maplewood, Montrose, Moorhead, Mounds View, New Brighton, Newport, North Branch, Northfield, North St. Paul, Oakdale, Pequot Lakes, Sauk Rapids, Shakopee, Shoreview, South St. Paul, Spicer, St. Augusta, St. Cloud, St. Joseph, St. Paul (May through October), St. Paul Park, Stillwater, Vadnais Heights, West St. Paul, and Woodbury.