

Cost of gas charge

The Cost of Gas Charge recovers the cost that Xcel Energy pays for gas supplies. Whenever the price that Xcel Energy must pay for natural gas changes, your bill will reflect that change. To ensure reliable service, Xcel Energy uses supplemental propane and liquefied natural gas. Changes in the prices of these fuels also cause price adjustments. Xcel Energy works to keep these gas supply costs low and passes through these costs and savings directly to customers.

Xcel Energy collects gas costs from customers under a seasonal rate structure that better reflects how we are billed for gas we receive. Under the seasonal rate structure, gas costs are higher in the winter months (November through April) and lower in the summer months (May through October).

Gas affordability surcharge

The Gas Affordability Surcharge recovers the costs of our low-income customer co-pay program, which is designed to reduce natural gas service disconnections.

Pricing event surcharge

In mid-February 2021, extreme and prolonged cold in Minnesota and across the country caused a substantial increase in demand for natural gas. This increase in demand combined with weather-related natural gas supply limitations resulted in a large short-term increase in natural gas commodity prices. Natural gas costs are passed directly to customers without markup. Given the impact of this event on customers' monthly bills, the surcharge will be spread over 27 months beginning in October 2021. The surcharge rates are lower during the winter heating season when natural gas usage is higher. The rates are also lower during the first 15 months, providing time for stakeholders and regulators to review the costs in more detail.

Resource adjustment

The Resource Adjustment is a price adjustment that reflects costs related to energy conservation program expenses Xcel Energy Gas is authorized to collect under Minnesota law.

City fees

Xcel Energy Gas collects fees or additional charges as a requirement of our franchise or other agreement with the following cities: Afton, Barnesville, Baxter, Bayport, Big Lake, Centerville, Chisago City, Cottage Grove, Delano, East Grand Forks, Falcon Heights, Faribault, Forest Lake, Goodview, Inver Grove Heights, Kandiyohi, Lake City, Lindstrom, Maplewood, Montrose, Moorhead, Mounds View, New Brighton, Newport, North Branch, Northfield, North St. Paul, Oakdale, Pequot Lakes, Sauk Rapids, Shakopee, Shoreview, South St. Paul, Spicer, St. Augusta, St. Cloud, St. Joseph, St. Paul (May through October), St. Paul Park, Stillwater, Vadnais Heights, West St. Paul, and Woodbury.

New area surcharge

Xcel Energy Gas is authorized in certain situations to collect a surcharge from customers where we have incurred additional costs to expand natural gas service to specific geographic areas (e.g., towns) not previously served.

Sales tax

The charges for energy use, resource adjustment and city fees are subject to city and state sales taxes, where applicable.

Service processing, reconnection and relock charges

There is a \$7 charge for processing service changes. A Reconnection Charge of \$22.50 applies for resumption of service after disconnection and a Relock Charge of \$100 applies for resumption of service after unauthorized reconnection. If Xcel Energy also furnishes your electric service and you ask us to establish or reestablish both services at the same time, you pay a single charge. If a customer requests reestablishment of a service at a location where the same customer discontinued service within the preceding 12 month period, an additional reconnection fee will be assessed equal to the sum of the monthly minimum charges applicable during the period service was not taken. The charge will not apply to a new owner if a change of ownership occurs during a lapse in service.

Late payment charge

If you do not pay the amount due by the due date shown on the bill, Xcel Energy may add a late payment charge. Any unpaid balance over \$10 is subject to a 1.5 percent Late Payment Charge or \$1, whichever is greater.

Returned check charge

Xcel Energy charges \$15 for any check or draft returned by a financial institution.

Minimum charge

Your monthly minimum bill will always include the Basic Service Charge, and the New Area Surcharge, if applicable, even if energy use for the month is zero.

Other information

Other terms and conditions may apply to gas service. Complete rate schedules and rules and regulations are available by calling the Xcel Energy Business Solutions Center at **800-481-4700**.

HOW TO REACH US

Minnesota gas and electric customers

24-hour emergency

Gas emergency/gas odor 800-895-2999
Electric emergency 800-895-1999

Residential/home office

Customer service and billing..... 800-895-4999
TDD/TTY Support 800-895-4949

Business

Customer service and billing..... 800-481-4700
Builders call line 800-628-2121

Other

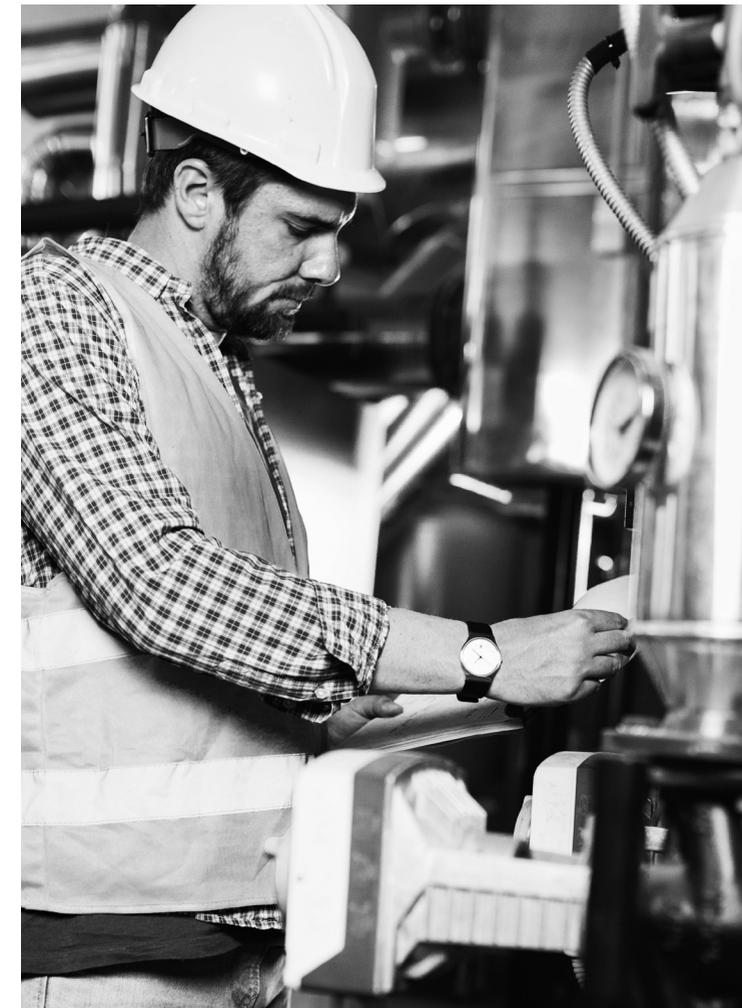
Call Before You Dig/
Gopher State One Call 800-252-1166
(in the metro area: 651-454-0002)
Xcel Energy employees
and departments..... 800-328-8226

Website..... xcelenergy.com



XCEL ENERGY COMMERCIAL AND INDUSTRIAL NATURAL GAS PRICES

Effective as of Oct. 1, 2021



Welcome to Xcel Energy

We're your energy partner and want to help you understand more about the natural gas services we offer and the rates you see on your energy bill. This brochure simplifies rate information and explains your service options. Please call the Xcel Energy Business Solutions Center at **800-481-4700** for current rate or bill information.

This folder lists Xcel Energy's natural gas prices as approved by the Minnesota Public Utilities Commission, effective as of Oct. 1, 2021.

Gas charges

The amount of natural gas you use is shown on your bill in therms, which are measured units of 100 cubic feet (Ccf) of gas adjusted, if necessary, for pressure and heat content. The adjustment to indicate gas use in therms instead of Ccf increases the accuracy of your bill.

Pressure correction adjustment

The volume of gas you use, in Ccf, may be adjusted for pressure. When deliveries of gas are made at pressures other than base pressure, the volume of gas is changed. Therefore, a multiplier or adjustment is added to accurately determine your gas consumption. This adjustment is known as the gas Pressure Correction Adjustment.

Heat content adjustment

The volume of gas you use, in Ccf, may be adjusted for heat content. The factor is used to adjust for gas with a heat content that may be higher or lower than 1,000 BTUs.

Basic service charge

The Basic Service Charge helps recover some of the monthly fixed costs that are associated with providing service. Those fixed costs include metering, billing, and maintenance of equipment and your account.

Distribution charge

The Distribution Charge recovers the non-gas costs of delivering natural gas service to your business. This charge varies with the amount of gas you use.

| Optional service and description | Monthly adjustment charges and/or rates | |
|---|---|--|
| <p>COMMERCIAL FIRM SERVICE</p> <p>Available to any firm commercial or industrial customer with peak daily demand requirements of less than 500 therms.</p> | <p>Commercial firm service adjustments:</p> <p>Pressure correction adjustment</p> <p>Heat content adjustment</p> | <p>Commercial firm service charges:</p> <p>Basic service charge:</p> <ul style="list-style-type: none"> • Small (annual gas use less than 6,000 therms): \$25 • Large (annual gas use of 6,000 therms or more): \$50 <p>Distribution charge:</p> <ul style="list-style-type: none"> • Small: \$0.116732 per therm • Large: \$0.116582 per therm <p>Cost of gas charge</p> <p>Gas affordability surcharge: \$0.00445 per therm</p> <p>Pricing event surcharge:</p> <ul style="list-style-type: none"> • Small: \$0.14729 per therm (April through October); \$0.05891 per therm (November through March) • Large: \$0.14729 per therm (April through October); \$0.05891 per therm (November through March) <p>Resource adjustment</p> |
| <p>COMMERCIAL DEMAND BILLED SERVICE</p> <p>Available to any firm commercial or industrial customer.</p> | <p>Commercial demand billed service adjustments:</p> <p>Pressure correction adjustment</p> <p>Heat content adjustment</p> | <p>Commercial demand billed service charges:</p> <p>Basic service charge:</p> <ul style="list-style-type: none"> • Small (peak daily demand requirements less than 500 therms): \$150 per month • Large (peak daily demand requirements of at least 500 therms): \$275 per month • Distribution commodity charge of \$0.044978 per therm <p>Distribution demand charge: \$0.809470 per therm of billing demand</p> <p>Cost of gas charge</p> <p>Gas affordability surcharge: \$0.00445 per therm</p> <p>Pricing event surcharge (commodity customers only):</p> <ul style="list-style-type: none"> • \$0.10574 per therm (April through October) • \$0.04230 per therm (November through March) <p>Resource adjustment</p> |
| <p>INTERRUPTIBLE SERVICE</p> <p>Available to any commercial or industrial customer who agrees to curtailment conditions.</p> | <p>Interruptible service adjustments:</p> <p>Pressure correction adjustment</p> <p>Heat content adjustment</p> | <p>Interruptible service charges:</p> <p>Basic service charge:</p> <ul style="list-style-type: none"> • Small (gas use less than 2,000 therms per day): \$145 per month • Medium (gas use of 2,000 therms to 49,999 therms per day): \$300 per month • Large (gas use of 50,000 therms or more per day): \$450 per month <p>Distribution charge:</p> <ul style="list-style-type: none"> • Small: \$0.091214 per therm • Medium: \$0.044978 per therm • Large: \$0.041143 per therm <p>Cost of gas charge</p> <p>Pricing event surcharge:</p> <ul style="list-style-type: none"> • Small: \$0.10777 per therm (April through October); \$0.04311 per therm (November through March) • Medium: \$0.06058 per therm (April through October); \$0.02423 per therm (November through March) • Large: \$0.06058 per therm (April through October); \$0.02423 per therm (November through March) <p>Resource adjustment</p> |
| <p>TRANSPORTATION SERVICE</p> <p>Available to any commercial or industrial customer who has made arrangements to have gas other than Xcel Energy's supplies delivered to one of Xcel Energy's town border stations. Customers may choose Large Volume Firm Transportation Service or Interruptible Transportation Service.</p> | <p>A factor for lost-and-unaccounted-for gas will be applied as part of the monthly imbalance provisions. Other special terms and conditions apply.</p> | |

Prices for other classes of customers are available by calling the Xcel Energy Business Solutions Center at **800-481-4700**.