

## HELP WITH BILLS

If you are having trouble making regular payments on your Xcel Energy account, contact us as soon as possible. We'll work with you to arrange a payment plan and connect you to other resources that can help.

## WHAT IS THE PROCESS FOR REVIEWING XCEL ENERGY'S REQUEST?

The MPUC, the Minnesota Department of Commerce, the Office of the Attorney General Residential Utilities Division, public interest groups, and large commercial and industrial customer groups will investigate our proposal.

The MPUC will hold public hearings and accept written comments about our rate increase request. Customers and others will be able to comment on our rate increase request at the public hearings. You may add verbal comments, written comments, or both into the record. Notice of the public hearing dates and locations will be published in local newspapers, included in monthly bills, and at [xcelenergy.com/2022MNGasRates](https://www.xcelenergy.com/2022MNGasRates). (Make sure "Minnesota" is selected in the top left-hand corner.)

## HOW TO LEARN MORE

Xcel Energy's current and proposed rate schedules are available at:

### Xcel Energy

Web: [xcelenergy.com/2022MNGasRates](https://www.xcelenergy.com/2022MNGasRates)  
Phone: 800-895-4999  
414 Nicollet Mall  
Minneapolis, MN 55401

### Minnesota Department of Commerce

Web: <https://www.edockets.state.mn.us/EFiling/search.jsp>. Select 21 in the year field, enter 678 in the number field, click on Search, and the list of documents will appear on the next page.

U.S. Mail:  
85 7th Place East, Suite 280, St. Paul, MN 55101

Phone:  
651-539-1500 or 800-657-3602

Citizens with hearing or speech disabilities may call through their preferred Telecommunications Relay Service.

**The Minnesota Public Utilities Commission is asking customers to comment on Xcel Energy's request for a rate increase. Send comments to or contact the MPUC's Consumer Affairs Office for assistance with submitting comments:**

Phone:  
651-296-0406 or 800-657-3782

Email:  
[consumer.puc@state.mn.us](mailto:consumer.puc@state.mn.us)

Online:  
<https://mn.gov/puc/consumers/public-comments/>  
See section "How to Submit a Comment" to find a list of ways to comment.

U.S. Mail:  
121 7th Place East, Suite 350, St. Paul, MN 55101

Be sure to reference docket number 21-678.

## IMPORTANT

Comments will be made available to the public on the MPUC's website, except in limited circumstances consistent with the Minnesota Government Data Practices Act. The MPUC does not edit or delete personally identifying information from submissions.



## XCEL ENERGY MINNESOTA NATURAL GAS RATES

**Interim Change in Natural Gas Rates Starting January 1, 2022**

### XCEL ENERGY'S RATE INCREASE REQUEST

Xcel Energy has asked the Minnesota Public Utilities Commission (MPUC) for permission to increase its natural gas rates by approximately 6.6% or \$35.6 million. Xcel Energy's last request for an increase to natural gas rates was in 2009.

State law allows Xcel Energy to collect higher rates on an interim (temporary) basis while the MPUC reviews Xcel Energy's request. The interim rate increase for 2022 is 4.9% or \$24.9 million over current rates. Because this increase only applies to the base rate portion of customers' bills not including fuel costs and certain rate riders, the interim rate request is billed as a 13.96% increase, or \$3.05 per month for an average residential customer. This increase appears on your bill as an interim rate adjustment. To reduce the impact to residential customers' natural gas bills, the MPUC approved extending the recovery of the extraordinary natural gas costs from the February 2021 extreme weather event, from 27 months to 63 months. The interim natural gas rate increase, combined with the reduced monthly impact of the Pricing Event Surcharge on natural gas bills, lowers the average residential customer net bill increase to about 60 cents per month, depending on natural gas use.

Typically, final rates become effective within 10 months of the date of the Application, unless the review period is extended by the MPUC. If final rates are lower than interim rates, Xcel Energy will refund customers the difference with interest. If final rates are higher than interim rates, Xcel Energy will not charge customers the difference.



## WHY IS XCEL ENERGY ASKING FOR AN INCREASE?

Since the last natural gas rate case in 2009, Xcel Energy has continually invested in maintaining our natural gas system to ensure safe, reliable service. Much of our rate request reflects the costs of our standard, ongoing operations work over the past 12 years. Our ongoing maintenance work over the past 12 years has kept pace with demand for natural gas while also improving our system to protect public safety, in line with evolving industry best practices and federal and state safety standards, rules and guidelines. Since 2010, we have expanded our natural gas services to five new communities in Minnesota and more than 44,450 new customers, and we have added about 830 miles of new distribution main.

## WHAT IS XCEL ENERGY DOING TO CONTROL COSTS?

We realize how important it is that we continue to provide customers with safe and reliable gas service, while ensuring the most reasonable price possible. To do so, we are:

- Reviewing and monitoring our business to minimize operating and maintenance cost increases.
- Leading the nation with our energy conservation programs that help customers manage their energy use and save money on their bills.
- Working with local and state agencies that provide energy assistance to low-income customers.

## HOW WILL THE RATE CHANGE AFFECT MONTHLY BILLS?

The proposed rate increase will affect individual monthly bills differently, depending on natural gas use and customer type. The proposed rate increase affects only those charges that recover the cost of providing service to our customers—approximately 40% of your total bill. This rate increase does not affect the wholesale cost of the gas, which is passed on to you directly without markup. Your monthly bills will continue to vary due to changes in the wholesale cost of natural gas and individual natural gas use.

The typical residential gas customer uses 73 therms per month. On average, the proposed \$35.6 million rate change would increase the bill for a typical residential natural gas customer by \$5.12 per month or \$61.44 annually.

The following chart shows the current and proposed customer charge and distribution charge for each customer class with average natural gas usage.

PROPOSED CHANGES FOR MONTHLY NATURAL GAS BASE RATES				
Customer Class	Present Monthly Customer Charge	Proposed Monthly Customer Charge	Present Distribution Charge	Proposed Distribution Charge per Ccf (or them)
Residential	\$9.00	\$11.00	\$0.175996	\$0.285785
Small Commercial	\$25.00	\$30.00	\$0.116732	\$0.168025
Large Commercial	\$50.00	\$70.00	\$0.116582	\$0.167725
Small Demand - Commodity	\$150.00	\$175.00	\$0.044978	\$0.085138
Small Demand - Demand			\$0.809470	\$0.882000
Large Demand - Commodity	\$275.00	\$275.00	\$0.044978	\$0.085138
Large Demand - Demand			\$0.809470	\$0.882000
Small Interruptible	\$145.00	\$150.00	\$0.091214	\$0.144125
Medium Interruptible	\$300.00	\$300.00	\$0.044978	\$0.085138
Large Interruptible	\$450.00	\$450.00	\$0.041143	\$0.079925
Large Firm Transport - Commodity	\$300.00	\$300.00	\$0.044978	\$0.085138
Large Firm Transport - Demand			\$0.809470	\$0.882000
Small Interruptible Transportation	\$170.00	\$170.00	\$0.091214	\$0.144125
Medium Interruptible Transportation	\$325.00	\$325.00	\$0.044978	\$0.085138
Large Interruptible Transportation	\$475.00	\$475.00	\$0.041143	\$0.079925

The chart below shows the effect of the interim and proposed rate change on monthly bills for customers with average natural gas usage.

AVERAGE MONTHLY BILLS				
Customer Class	Average Monthly Usage in Ccf (or therms)	Average Monthly Bill—Current Rates	Average Monthly Bill—Interim Rates	Average Monthly Bill—Proposed Rates
Residential	73	\$59	\$62**	\$65
Small Commercial	173	\$130	\$137	\$136
Large Commercial	1,322	\$874	\$902	\$902
Small Demand	6,573	\$3,887	\$4,025	\$3,969
Large Demand	18,854	\$11,334	\$11,733	\$11,513
Small Interruptible	6,601	\$3,208	\$3,312	\$3,325
Medium Interruptible	51,020	\$21,131	\$21,493	\$21,345
Large Interruptible	427,116	\$172,990	\$175,506	\$174,195
Large Firm Transportation*	60,508	\$8,018	\$8,949	\$9,419
Small Interruptible Transportation*	6,601	\$920	\$1,028	\$1,121
Medium Interruptible Transportation*	266,205	\$18,265	\$19,982	\$22,989
Large Interruptible Transportation*	2,224,791	\$51,078	\$56,226	\$51,078

\*Transportation bills do not include the cost of gas.

\*\*Average Residential Monthly Interim bill prior to adjustment for the February 2021 extreme weather extension, which will reduce this to \$60.