



INTERRUPTIBLE GAS RATES PROGRAM

2020–2021 PROGRAM INFORMATION

This folder contains important information and procedures regarding the Xcel Energy Interruptible Gas Rates Program, which your organization is currently on.

FOLDER CONTENTS:

- 2020–2021 Notification Procedure
- Hotline number and script
- Interruptible gas curtailment history for your region
- Special notice for customers without automatic meter reading
- Program information sheet
- Program penalties
- MN Customers Only: Updates from the cold weather docket.

The interruptible gas rate is offered to Xcel Energy customers who agree to curtail their gas usage. If Xcel Energy calls a natural gas interruption, it is critical that you limit your natural gas usage to the level agreed upon in your contract with Xcel Energy. Failure to do so will cause Firm Rate customers to experience a loss of natural gas and your company to incur substantial penalties.

Although gas interruptions do not occur frequently, it is important that your employees are prepared.

- Share the information in the enclosed folder with all your employees who are affected when Xcel Energy calls a natural gas interruption.
- Make sure you have an adequate supply of standby fuel on hand.
- **Verify and/or update the information on the “Contact Information Sheet” included in the packet. Please email contact updates to InterruptibleGas@xcelenergy.com.**
- Use Xcel Energy’s toll-free Interruptible Gas Curtailment Hotline number to obtain information regarding the likelihood of a natural gas interruption. The hotline number is listed on the enclosed materials including a magnet for easy reference.

Xcel Energy utilizes an automated calling system to contact your company in the event of a natural gas interruption. Please refer to the insert in the folder for additional, detailed information about this system.

If you have questions about any piece of information in the folder, please contact your Xcel Energy representative or our Business Solutions Center at **800.481.4700**.

Thank you for your cooperation.

GAS CURTAILMENT METER READINGS

Meter number: _____

Customer name: _____

Service address: _____

Please record your meter readings in the appropriate window.

When we issue a natural gas curtailment, a reading of your gas interruptible meter must be taken. Please take a second reading when the curtailment is released.

Please scan and email to:
InterruptibleGas@xcelenergy.com.

DIAL READINGS

1 Curtailment



Signature: _____

2 Curtailment Release



Signature: _____

DIGITAL READINGS

1 Curtailment

Date: _____
 Time: _____

Signature: _____

2 Curtailment Release

Date: _____
 Time: _____

Signature: _____



INTERRUPTIBLE GAS RATES PROGRAM

WISCONSIN/MICHIGAN: HOTLINE — 800.336.4010

INTERRUPTIBLE GAS CURTAILMENT SCRIPT

Hello, this is Xcel Energy-Wisconsin calling with urgent information for natural gas interruptible customers. Please press "1" or say "one" to hear the message. Please press "2" or say "two" to hold so you can transfer the call.

Today is _____ (date). At the end of the message, we will request that you acknowledge this message. Effective at (time) _____ a.m./p.m. on (date) _____ a natural gas interruption will take place. You are requested to go off system gas at that time.

Unless your meter is equipped for automatic reporting to Xcel Energy over the telephone, please remember to record the gas meter reading on the cards that were provided by Xcel Energy. If you have questions regarding this interruption, please call 800.336.4010 or your local Xcel Energy representative.

Once again, effective at (time) _____ a.m./p.m. on (date) _____ a natural gas interruption will take place. You are requested to switch to your alternative or standby fuel at that time.

This is important. Please press "1" or say "confirm" to acknowledge receipt of this message. If you wish to hear this message again, please press the # key.

Thank you for your cooperation. Goodbye.

WISCONSIN/MICHIGAN

Release Script

Hello, this is Xcel Energy-Wisconsin calling with urgent information for natural gas interruptible customers. Please press "1" or say "one" to hear the message. Please press "2" or say "two" to hold so you can transfer the call.

Today is _____ (date). At the end of this message, we will request that you acknowledge this message. Effective at (time) _____ a.m./p.m. on (date) _____ the natural gas interruption period is over, and you are released to switch back to using natural gas as your primary fuel at your convenience.

Unless your meter is equipped for automatic reporting to Xcel Energy over the telephone, please remember to record the gas meter reading on the cards that were provided by Xcel Energy. If you have any questions regarding this curtailment release, please call 800.336.4010 or your local Xcel Energy representative.

This is important. Please press "1" or say "confirm" to acknowledge receipt of this message. If you wish to hear this message again, please press the # key.

Thank you for your cooperation. Goodbye.

INTERRUPTIBLE GAS RATES PROGRAM

CONTACT INFORMATION GROUP:

CURRENT notification system for gas customer account

Please fill in the blanks in this box and update the contact information below.

Customer Name	Mail to name _____
CRS Premises #	Mail to address _____
Service Address	Mail to city _____
Mailing Address	Mail to state _____
City	Mail to ZIP _____
State, ZIP	Priority _____

CURRENT Contact 1 information

UPDATED Contact 1 information

Contact name	Contact name	_____
Work phone	Work phone	_____ Ext. _____
Home phone	Home phone	_____
Cell phone	Cell phone	_____
Email	Email	_____
Text number	Text number	_____
Work Fax	Work fax	_____

CURRENT Contact 2 information

UPDATED Contact 2 information

Contact name	Contact name	_____
Work phone	Work phone	_____ Ext. _____
Home phone	Home phone	_____
Cell phone	Cell phone	_____
Email	Email	_____
Text number	Text number	_____
Work Fax	Work fax	_____

CURRENT Contact 3 information

UPDATED Contact 3 information

Contact name	Contact name	_____
Work phone	Work phone	_____ Ext. _____
Home phone	Home phone	_____
Cell phone	Cell phone	_____
Email	Email	_____
Text number	Text number	_____
Work Fax	Work fax	_____



September 2020

>>MailToName<<

>>Customer<<

>>Mail to Address<<

>>Mail to City<< >>Mail to State<< >>Mail to ZIP<<

Dear Interruptible Gas Customer,

THANK YOU for your continued participation in our Interruptible Gas Rates program from Xcel Energy. As you prepare for the upcoming heating season, please read the important information below and in the enclosed information packet. Also, be certain to pass this information on to others who manage your energy systems.

- **This fall, we will be hosting online webinars to repalde annual meetings**

Please plan to attend one of our information webinars being held this fall at several locations where we will provide a refresher on the program, information about our new notification system, and an outlook on the upcoming heating season. Enclosed is additional information about these webinars and how you can RSVP. Watch your inbox for an electronic invitation to these meetings.

- **It is important that we can contact you in the event of a gas curtailment**

Please take a moment to review the names and contact numbers to ensure we have the latest contact information. **If the information is accurate, you do not need to send it back to us.** If you have changes, please update the form and email your contacts to InterruptibleGas@xcelenergy.com by **October 16, 2020**. Please be aware that we will use your revised data when we perform a test of our notification system in late October or early November.

- **It's crucial to limit your natural gas usage during an interruption**

When we declare an interruptible gas curtailment, it is very important that you curtail your usage as agreed upon in your contract with Xcel Energy. Failure to do so will cause your company to incur substantial penalties.

We will need your updated contact and mailing information by **Friday October 16, 2020**. Email your contacts to InterruptibleGas@xcelenergy.com, or mail it in the enclosed, postage-paid envelope.

If you have questions, please call your Xcel Energy account manager or our Business Solutions Center at **800.481.4700** or send an email to InterruptibleGas@xcelenergy.com.

Sincerely,

Xcel Energy



INTERRUPTIBLE GAS RATES PROGRAM

SPECIAL NOTICE

For customers without automated meter reading

As one of Xcel Energy's interruptible gas customers, your cooperation during a curtailment period is critical. To ensure that your back-up energy source is working effectively during curtailment, we need to obtain meter readings immediately after the curtailment and again when you switch back to Xcel Energy natural gas. **If your gas meter automatically communicates with Xcel Energy, you may disregard this notice.** If you do not have automated meter reading equipment, you will need to take meter readings manually.

Customers with Metretek data collection devices are not required to send in meter-reading cards. The Metretek data collection device is located near your meter, is wired to the gas meter, is about 6x6x2 inches in size and has the manufacturer's name "Metretek" printed on the outside. The device also has a phone line attached. If you can't find a Metretek device near your meter, you will need to manually read your meter.

Enclosed are a number of "Gas Curtailment Meter Reading" cards. When you are notified of a curtailment, we would like you to take meter readings. Take the reading after you switch to your alternative energy supply and again at the end of curtailment when you revert back to Xcel Energy natural gas. Please fill out this card and email it to **InterruptibleGas@xcelenergy.com** within **five business days.**

Fulfillment of the gas curtailment meter testing requirements is very important. Your cooperation in performing these readings will help avoid the need to conduct a curtailment test and will ensure that your company can remain on Xcel Energy's gas curtailment rate.

If you have any questions about this procedure, please contact your Xcel Energy representative or our Business Solutions Center at **800.481.4700.**

INTERRUPTIBLE GAS RATES PROGRAM

PENALTIES

When gas interruptions are called, we are counting on you as an Interruptible Gas Rates program customer to go off system gas and switch to your alternate fuel source. If you stay on system gas, it creates planning hardships that could result in the loss of service to other customers. You may not be called to interrupt every winter; however, exposure to interruptions is always there during cold weather months. Some seasons may result in multiple controls, and other seasons no controls at all.

As a program participant, you receive a discounted charge for gas service 12 months of the year so that Xcel Energy can count on your gas during periods of peak use in the winter season. If unauthorized use of gas occurs during a control period, we are required by tariff to take back some of those savings in the form of penalties.

IN MINNESOTA:

- In addition to the normal rates, penalties equal the higher of \$5-10/therm or an amount equal to any incremental cost incurred by Xcel Energy resulting from a failure to curtail or interrupt with additional, significant penalties for repeated failures to control. If a customer fails to curtail twice during the same gas season the penalty will escalate from \$5/therm to \$10/therm for any additional penalties incurred.

IN NORTH DAKOTA:

- In addition to the normal rates, penalties equal either the amount of any payment Xcel Energy is required to make to its pipeline supplier under the terms of its town border contract as a result of such failure to curtail, or \$5.00/therm of gas used in excess of the volume of gas to which the customer is requested to curtail, whichever amount is greater.

IN WISCONSIN AND MICHIGAN:

- The penalty for unauthorized use is \$2.00/therm UNLESS the interstate pipeline has issued a "Critical Day", or other similar designation, in which case the penalty for unauthorized use is the higher of the actual interstate pipeline penalty or \$10.00/therm.

OTHER POSSIBLE ADDITIONAL PENALTY PIPELINE CHARGES:

- Customers taking service from Northern Natural Gas may incur additional charges of \$11.30/therm or higher.
- Customers taking service from Viking Gas Transmission may incur additional charges of \$1.50/therm or higher.

INTERRUPTIBLE GAS RATES PROGRAM

2020–2021 NOTIFICATION PROCEDURE

1. The Xcel Energy notification system calls with a recorded message informing you to curtail.
(See the Curtailment script included in this packet.)
2. You confirm receiving the message by pressing the number “1” or saying, “confirm.” **Note:** If you receive a call from our Notification System, at least one or all of your interruptible gas rate facilities is affected. If you have multiple facilities on the interruptible gas rate, and your contact information is identical for each facility, you will receive only one interruption call.
3. Switch your equipment to an alternate fuel. **Note:** You do not have to call Xcel Energy back to confirm the switch to an alternate fuel.
4. If you **CANNOT SWITCH** to your alternate fuel, contact your Xcel Energy representative or our Business Solutions Center at **800.481.4700**.
5. When the interruption is over, the notification system will call you with a release message.
(See the Release script included in this packet.)
6. Confirm this message by pressing “1” or saying, “confirm.”
7. Switch your equipment back to natural gas at your convenience.

PLEASE NOTE THAT THE AUTOMATED NOTIFICATION SYSTEM WILL BE CALLING YOU TWICE: ONCE FOR THE START OF THE CURTAILMENT AND ONCE FOR THE RELEASE.

OTHER IMPORTANT INFORMATION:

- If the automated notification system does not receive confirmation that you received the message, it will make several additional attempts to contact you. If unsuccessful, it will continue to call the other contact numbers you have provided.
- There is an Interruptible Gas Curtailment Hotline available, which you can call anytime to listen to a recorded message regarding the status of gas curtailment at Xcel Energy. In Minnesota and North Dakota call **888.852.6748**; in Wisconsin and Michigan call **800.336.4010**.
- **If you signed a Limited Firm contract and supplies are available, you will receive a custom notification message giving you the opportunity to use a contracted Limited Firm gas day.** Customers who purchase Limited Firm contracts have the opportunity to buy-through interruptions on a limited number of days. Limited Firm customers will be contacted daily during extended interruptions and given the opportunity to use Limited Firm gas. Limited Firm service is not available in Wisconsin.
- Despite our efforts to convert all Interruptible Gas customers to the required automated gas meter reading system, some of our smaller Gas Volume Interruptible customers will be given meter-reading cards and asked to take meter readings immediately before and after curtailments. Customers with automated Metretek data collection devices are not required to send in meter-reading cards.
- The Metretek data collection device is connected to the gas meter, and is about 6x6x2 inches in size and has the manufacturer’s name ‘Metretek’ printed on the outside. The device also has a phone line attached. If you can’t find a Metretek device near your meter, please take the readings on the cards provided and drop the card in the mail or scan them and send to your account manager.



INTERRUPTIBLE GAS RATES PROGRAM

CONTACT SHEET INSTRUCTIONS

This sheet accompanies the current contact information we have on file for you. Please correct or update the information and return it by **Friday, October 15, 2020**. You may update your contacts on the sheet provided with this packet, and then email InterruptibleGas@xcelenergy.com. Please use the following guidelines when updating the sheet:

- **Update the “mail to” information to ensure the program communication materials are delivered to the correct address.**
- **You may have up to three contacts, so provide information for only three contacts.** If you only have one or two contacts, please leave the other contacts blank.
- For each contact, provide your work phone number (including extension, if applicable), cell phone, email, and text number.
- Please provide email addresses for all contacts. Email will be our primary communication channel in the future.
 - **NOTE:** This year, it is important that you provide accurate contact information along with an email for each contact. We will be uploading this information into the new notification system for use this upcoming heating season.

When you have completed the contact information sheet, please send it back to Xcel Energy in the enclosed envelope respond to the IG meeting RSVP or email InterruptibleGas@xcelenergy.com by **October 15, 2020**.



September 2020

>>Customer<<
>>MailToName<<
>>Mail to Address<<
>>Mail to City<< >>Mail to State<< >>Mail to ZIP<<

Dear Transport Customer,

Please make sure your contact information is up to date.

UPDATE THE ENCLOSED CONTACT SHEET

As a gas transportation customer, you may be asked to hold to your daily nomination during high constraint days or curtail completely. It will be important to reach you during these times. Please review the enclosed **Gas Transportation Contact Information** you provided last year to make certain that the contact information we have on record is still accurate. **If there are any necessary changes, please make them in the space provided and return to us via mail or email to your account manager or BSC representative.**

SELF-SERVE CONTACT MANAGEMENT

If you have any questions, please call your Xcel Energy account representative or our Business Solutions Center at **800.481.4700**.

Thank you for your continued participation in our **Gas Transportation** program.

Regards,

Xcel Energy, Interruptible Gas Programs

Enclosures: 2020 Gas Transportation Contact Information Sheet



INTERRUPTIBLE GAS RATES PROGRAM

MINNESOTA/NORTH DAKOTA: HOTLINE — 888.852.6748

INTERRUPTIBLE GAS CURTAILMENT SCRIPT

Hello, this is Xcel Energy calling with urgent information for natural gas interruptible customers. Please press "1" or say "one" to hear the message. Please press "2" or say "two" to hold so you can transfer the call.

Today is _____ (date). At the end of the message, we will request that you acknowledge this message. Effective at (time) _____ a.m./p.m. on (date) _____ a natural gas interruption is called for customer priority level(s) _____. You are requested to go off system gas at that time.

Unless your meter is equipped for automatic reporting to Xcel Energy over the telephone, please remember to record the gas meter reading on the cards that were provided by Xcel Energy. If you have questions regarding this interruption, please call 888.852.6748 or your local Xcel Energy representative.

Once again, effective at (time) _____ a.m./p.m. on (date) _____ a natural gas interruption is called for customer priority level(s) _____.

This is important. Please press "1" or say "confirm" to acknowledge receipt of this message. If you wish to hear this message again, please press the # key.

Thank you for your cooperation. Goodbye.

MINNESOTA/NORTH DAKOTA

Release Script

Hello, this is Xcel Energy calling with urgent information for natural gas interruptible customers. Please press "1" or say "one" to hear the message. Please press "2" or say "two" to hold so you can transfer the call.

Today is _____ (date). At the end of this message, we will request that you acknowledge this message. Effective at (time) _____ a.m./p.m. on (date) _____ the curtailment period is over for customer priority level(s) _____, and you are released to switch back to using natural gas as your primary fuel at your convenience.

Unless your meter is equipped for automatic reporting to Xcel Energy over the telephone, please remember to record the gas meter reading on the cards that were provided by Xcel Energy. If you have any questions regarding this curtailment release, please call 888.852.6748 or your local Xcel Energy representative.

This is important. Please press "1" or say "confirm" to acknowledge receipt of this message. If you wish to hear this message again, please press the # key.

Thank you for your cooperation. Goodbye.

INTERRUPTIBLE GAS RATES PROGRAM

Wisconsin/Michigan

Natural gas system curtailment history

Numbers listed represent the number of curtailment days in that time period. Fractions denote curtailment for a portion of a day (e.g. 0.75 = 18 hours of curtailment.)

	Winter 2013–2014	Winter 2014–2015	Winter 2015–2016	Winter 2016–2017	Winter 2017–2018	Winter 2018–2019	Winter 2019–2020
Viking Groups							
Large (Groups 4 & 5)	8.75	0	0	0	0	4	1*
Medium (Groups 2 & 3)	6.75 (2) 8.75 (3)	0	0	0	0	4	1*
Small (Group 1)	6.75	0	0	0	0	4	1*
Great Lakes Groups							
Medium/Large (Groups 2–5)	0	0	0	0	0	0	0
Small (Group 1)	0	0	0	0	0	0	0
Northern Groups							
Medium/Large (Groups 2–5)	2.5	0	0	0	0	0	0
Small (Group 1)	1.5	0	0	0	0	0	0

Note: Beginning in the summer of 2016, Groups 2 and 3 were combined to form Group Medium. Groups 4 and 5 were also combined to form Group Large. Group 1 remains Group Small.

*This event was only for customers in the Eau Claire/Chippewa Valley area



INTERRUPTIBLE GAS RATES PROGRAM

Minnesota/North Dakota

Natural gas system curtailment history

1 = A full day (24 hours) of curtailment. Fractions denote curtailment for a portion of the day (e.g. 0.25 = six hours of curtailment.)

2019 – 2020 all Minnesota and North Dakota areas - All priorities												
Groups	9	8	7	6	5	4	3	2	1E	1D	1B	1A
1/9/20					1							1
2/5/20												1
2/12/20		1	1	1	1	1	1	1	1	1	1	1
2/18/20			1	1	1	1	1	1	1	1		
Totals	0.00	1	2	2	3	2	2	2	2	2	1	3

2018 – 2019 all Minnesota and North Dakota areas - All priorities												
Groups	9	8	7	6	5	4	3	2	1E	1D	1B	1A
1/29/19	1	1	1	1	1	1	1	1	1	1	1	1
1/30/19	1	1	1	1	1	1	1	1	1	1	1	1
1/31/19	1	1	1	1	1	1	1	1	1	1	1	1
Totals	3	3	3	3	3	3	3	3	3	3	3	3

2017 – 2018 all Minnesota and North Dakota areas - All Priorities												
Groups	9	8	7	6	5	4	3	2	1E	1D	1B	1A
12/29/17	1	1	1	1	1	1	1	1	1	1	1	1
12/30/17	1	1	1	1	1	1	1	1	1	1	1	1
12/31/17	1	1	1	1	1	1	1	1	1	1	1	1
1/1/18	1	1	1	1	1	1	1	1	1	1	1	1
1/3/18	1	1	1	1	1	0	0	0	0	0	0	0
1/4/18	1	1	1	1	1	1	1	1	1	1	1	1
1/5/18	1	1	1	1	1	1	1	1	1	1	1	1
Totals	7	7	7	7	7	6	6	6	6	6	6	6

2016 – 2017 all Minnesota and North Dakota areas – all priorities												
Groups	9	8	7	6	5	4	3	2	1E	1D	1B	1A
Total	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

2015 – 2016 all Minnesota and North Dakota areas – zero curtailment, all priorities												
Groups	9	8	7	6	5	4	3	2	1E	1D	1B	1A
Total	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

2014 – 2015 all Minnesota and North Dakota areas												
Groups	9	8	7	6	5	4	3	2	1E	1D	1B	1A
12/30/14	0.96	0.96	0.96	0.96	0.96							
1/6/15	0.96	1	1	1	1	1	1					
1/7/15	1	1	1	1	1	1	1	1	1	1	1	1
2/4/15	1	1	1	1	1	1	1					
2/18/15	1	1	1	1	1	1	1	1	1	1	1	1
Total	4.92	4.96	4.96	4.96	4.96	4	4	2	2	2	2	2

2013 – 2014 all Minnesota and North Dakota areas												
Groups	9	8	7	6	5	4	3	2	1E	1D	1B	1A
1/5/14	1	1	1	1	1	1	1	1	1	1	1	1
1/6/14	1	1	1	1	1	1	1	1	1	1	1	1

(continued)

1/7/14	1	1	1	1	1	1	1	1	1	1	1	1
1/8/14	1	1	1	1	1							
1/21/14	1	1	1	1	1	1						
1/22/14	1	1	1	1	1	1	1	1	1			
1/23/14	1	1	1	1	1	1	1					
1/25/14	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5	0.5
1/26/14	1	1	1	1	1	1	1	1	1	1	1	1
1/27/14	1	1	1	1	1	1	1	1	1	1	1	1
1/28/14	1	1	1	1	1	1	1	1	1	1	1	1
2/5/14		1	1	1	1	1	1					
2/6/14	1	1	1	1	1	1	1	1	1	1	1	1
2/9/14	0.96	0.96	0.96	0.96	0.96	0.96						
2/10/14	1	1	1	1	1	1	1					
2/25/14	1	1	1	1	1	1						
2/27/14	1	1	1	1	1	1	1	1	1	1	1	1
3/1/14	1	1	1	1	1	1	1	1	1	1	1	1
3/2/14	1	1	1	1	1	1	1	1	1	1	1	1
3/3/14	1	1	1	1	1	1	1	1	1	1	1	1
Total	18.46	19.46	19.46	19.46	19.46	18.46	15.50	12.50	12.50	11.50	11.50	11.50

2013 – 2014 Fargo Moorhead only

Groups	9	8	7	6	5	4	3	2	1E	1D	1B	1A
1/25/14	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75
Total	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75	0.75

2012 – 2013 – Saint Paul area only

Groups	9	8	7	6	5	4	3	2	1E	1D	1B	1A
10/7/12		0.46										1
10/8/12		1										1
10/9/12		1										1
10/10/12		1										1
10/11/12		1										1
10/12/12		1										1
10/13/12		1										1
10/14/12		1										1
10/15/12		1										1
10/16/12		1										1
10/17/12		0.5										1
Total	0.00	9.96	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	11.00

2012 – 2013 all Minnesota and North Dakota areas – zero curtailment, all priorities

Groups	9	8	7	6	5	4	3	2	1E	1D	1B	1A
Total	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

2011 – 2012 all states/areas – zero curtailment, all priorities

Groups	9	8	7	6	5	4	3	2	1E	1D	1B	1A
Total	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00

2010 – 2011 all Minnesota and North Dakota areas

Groups	9	8	7	6	5	4	3	2	1E	1D	1B	1A
12/01/10		1	1	1	1	1	1	1	1		1	1
02/09/11		0.96	0.96									
Total	0.00	1.96	1.96	1.00	1.00	1.00	1.00	1.00	1.00	0.00	1.00	1.00



REGISTER TODAY!

Due to Covid-19 all annual Interruptible Gas Rate program meetings will be held via Microsoft Teams webinars. This is a great opportunity to learn what's new and to have your questions answered.

2020 Dates	State	Meeting Time
Tuesday, October 20	Minnesota	Microsoft Teams Webinar, 8:00 a.m. – 9:15 a.m.
Wednesday, October 21	Wisconsin	Microsoft Teams Webinar, 8:00 a.m. – 9:15 a.m.
Thursday, October 22	North Dakota	Microsoft Teams Webinar, 8:00 a.m. – 9:15 a.m.
Thursday, October 22	All States	Microsoft Teams Webinar, 1:30 p.m. – 3:00 p.m.

To RSVP for an information session go to [xcelenergyMyRSVP.com/2020IGMeetings](https://xcelenergy.com/MyRSVP.com/2020IGMeetings).



Northern States Power Company

Annual Interruptible Natural Gas Attestation

Beginning with the 2019-2020 winter season, interruptible natural gas customers must annually provide the Company three qualified contacts to receive notice of curtailment, and attest to the Company they have fully functioning back-up equipment and /or the ability to curtail natural gas use when requested.

[Customer representative] _____, attests

1. The legal name of the customer taking service under the Interruptible Gas Agreement _____ ("Customer").

2. Customer receives service at _____, Premise Number: _____

3. Customer agrees to provide three contacts to receive notice of curtailment from Xcel Energy. First contact name: _____

Please provide three methods of contact. Email: _____

Work phone: _____ Mobile/Text: _____

Second contact name: _____

Please provide three methods of contact. Email: _____

Work phone: _____ Mobile/Text: _____

Third contact name: _____

Please provide three methods of contact. Email: _____

Work phone: _____ Mobile/Text: _____

To the extent the Customer does not have three qualified contacts, Customer attests that it is unable to have three qualified contacts and is aware that the Customer is obligated to curtail service when requested. Customer Initials, if applicable: _____

- 4. Customer further attests to the following:
a. Customer agrees to curtail use of natural gas to the extent and for the periods requested by the Company.
b. Customer agrees to install and maintain suitable standby facilities if necessary to curtail usage per the terms of the Interruptible Gas Agreement.
c. Customer agrees to have available and sufficient standby fuel for periods of curtailment.
d. The operational and functionality of the back-up equipment is the sole responsibility of the Customer.
e. Failure to maintain the back-up equipment or failure to curtail represents a breach of the terms of interruptible service and may result in termination of the Interruptible Gas Agreement.

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When curtailment of the use of natural gas is required, Company agrees whenever possible to give Customer the time reasonably necessary to make such change-over or take such action as necessary to curtail gas use.

- 5. Customer will provide such additional information as Xcel Energy determines necessary to support this Application.
- 6. I acknowledge that this attestation may be provided to the Minnesota Public Utilities Commission and/or other Minnesota regulatory agencies. Information contained in this attestation are trade secrets of the Applicant and will be provides as protected data pursuant to the Minnesota Government Data Practices Act.

CUSTOMER

By: _____

Title: _____

