



MN Senior Discount Program (MN Low Income Discount)

For Minnesota Electric Customers Only

The low-income discount (LIC) entitles income qualified residential electric customers who are 62 years or older and/or disabled to receive a \$15 discount per participant for each billing period.

Eligibility

Customers who are low-income, residential customers receiving electric service and who are 62 or older and/or disabled are eligible for this discount. The customer must've received energy assistance (LIHEAP) during the most current heating season and be disabled or a senior citizen as determined by the state. Even if the fuel assistance monies were sent to another utility—such as propane gas, heating oil or wood—the customer is still eligible for the discount from Xcel Energy. If LIHEAP dollars were sent to another utility we require a copy of customer's award letter or direct notification from the fuel assistance agency.

The customer receiving energy assistance must have an active Xcel Energy residential electric account in their name and the customer must apply with their fuel assistance agency each heating season to be eligible.

How the program works

Once Xcel Energy has been notified of the customer receiving energy assistance and determined that the customer is a senior and/or disabled, their account is coded LIC. The customer will then receive the discount from October 1 thru September 30. If we are notified later in the heating season we will backdate the discount to October 1 of that heating season. All accounts are "scrubbed" of LIC coding September 30 and the customer must reapply with their fuel assistance agency after October 1 to become eligible for the new heating assistance year.

How to sign up

The customer must apply and be approved for energy assistance each heating season. Agents can direct the customer to Minnesota Commerce: Assistance Programs to apply for Energy Assistance. They can also call **800.657.3710** to locate the local agency serving their county. Once the customer's approved and meets the requirements of the discount program, the Department of Commerce will notify our PAR department each week of the program season of the customer's status.

