

#### Q4-2014 COLORADO DSM ROUNDTABLE

February 11, 2015

#### AGENDA



- 1:00 1:10 p.m.
- 1:10 2:10 p.m.
- 2:10 2:45 p.m.
- 2:45 3:00 p.m.
- 3:00 3:20 p.m.
- 3:20 3:40 p.m.
- 3:40 4:00 p.m.

- Welcome and DSM Regulatory Updates
- DSM Programs: Q4-2014
  - » Business Update
  - » Residential and Low-Income
- Pilot Updates: Q4-2014
  - » Special Presentation: Final Results EV Charging Station Pilot
- -- Networking Break --
- Product Development: Q4-2014
  - » Stakeholder Idea Submissions

Special Presentation:

PD Express & Custom-to-Prescriptive Pipeline

Special Presentation:

2014 Comprehensive Evaluations Summary

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## DSM REGULATORY UPDATES Q4-2014



#### DSM PLAN UPDATE



- 2014 DSM Plan continuing
- 2015/16 DSM Plan Procedural Schedule:
  - Application and Direct Testimony Filed Oct. 30
  - Supplemental Direct Testimony Filed Feb. 6
  - Answer Testimony Due Feb. 13
  - Rebuttal Testimony / Cross-Answer Testimony Due Mar. 13
  - Stipulations / Settlement / Motions / Corrections Due Mar. 16
  - Hearing Mar. 30-31
  - Statements of Position April 14
  - Statutory Decision Deadline July 8



#### 60/90-DAY NOTICES



- Lighting Efficiency
  - Posted: Nov. 26, 2014
  - Implemented: Dec. 29, 2014
- ENERGY STAR New Homes
  - Posted: Dec. 1, 2014
  - Implemented (with changes): Jan. 29, 2015
- Energy Feedback Residential
  - Posted: Dec. 3, 2014
  - Implemented: Jan. 5, 2015
- Ground-Source Heat Pumps
  - Posted: Dec. 23, 2014



#### UPCOMING DSM FILINGS / MEETINGS

- April 1, 2015
  2014 DSM Annual Status Report
- May 6, 2015:
   Q1-2015 DSM Roundtable Meeting



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## DSM ACHIEVEMENTS Q4-2014

BILL CONRAD Manager, Energy Efficiency Marketing

#### Q4-2014 ACHIEVEMENT HIGHLIGHTS



#### **Electric Portfolio**

- 394.7 Net Gen GWh (102% of Target)
- 81 MW (94% of Target)
- \$76M Spend (87% of filed budget)

#### **Business Programs**

- Data Center Eff. 171% of Target ٠
- Computer Eff. 178% of Target ٠
- Process Efficiency 117% of Target

#### **Residential Programs**

- ENERGY STAR New Homes 129% of Target
- Home Lighting 161% of Target ٠
- Residential A/C 123% of Target

#### **Gas Portfolio**

- 606,787 Net Dth (97% of Target)
- \$12.5M Spend (102% of filed budget)

#### **Business Programs**

- Custom Efficiency 282% of Target
- EMS 299% of Target
- New Construction 171% of Target

#### **Residential Programs**

- EE Showerheads 208% of Target
- HPwES 180% of Target ٠
- Heating Systems 114% of Target •



#### Q4-2014 CUSTOMER & TRADE EVENTS

#### **Business Trade Events**

- 2014 Plan Build Thrive Event Series for ٠ **Business Development**
- Haynes Mechanical Lunch & Learn ٠
- WestEx Restaurant Trade Show Sysco Foods • 2014
- **Denver City Energy Project Trainings** ٠
- Colorado Counties, Inc. (CCI) Annual Winter ٠ Conference
- IECC 2015 Energy Codes Forum ٠
- 2015 Colorado Business Economic Outlook • Forum
- Small Business Development Center World ٠ Economic Outlook Forum
- SimClub Energy Modeling Trade Meeting ٠

#### **Residential Trade Events**

Q4 transitioned to new "ResCalendar" hosted by CGBG

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- cgbgonline.org/scholarships ٠
- Calendar of Events For Contractors
- NATE test reimbursement scholarships continue





## DSM BUSINESS PROGRAM Q4 HIGHLIGHTS

JENNIFER ELLING Team Lead, DSM Marketing

#### DSM BUSINESS PROGRAM HIGHLIGHTS

#### Energy Analysis 2014

- Nearly 100% increase in participation from 2013 to 2014 (86 electric participants in 2013, 165 in 2014)
- 2014 increase result of March/April email campaigns, June/July bill onsert campaigns, and September/October direct mail campaigns
- Program identified more than 6 GWhs of prescriptive energy conservation opportunities in 2014 (mostly Lighting, Cooling, Motors & Drives ECOs)

#### • Energy Analysis 2015

- "Ring in the New Year with savings" campaign
- First 100 customers to submit an Energy Analysis application in 2015 are eligible to receive a \$100 onsite energy audit
- Energy audit report includes identified ECOs with associated payback, savings, costs, and available Xcel Energy rebates



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# DSM BUSINESS PROGRAM HIGHLIGHTS *O* **Xcel** Energy<sup>®</sup>

# Energy Design Assistance – Process Improvements

- Improve customer satisfaction use one modeling platform (OpenStudio) to allow more energy modeling consultants
  - Outcome Now 8 consultants versus 2. More projects
- Reduce costs create on-line, automated project tracker EnergyDesignAssistance Project Tracker (EDAPT)
  - Outcome Saving about \$500,000 in admin costs
- Align goals move to pay for performance for energy consultants
  - Outcome energy consultants more incentivized to help customer maximize energy savings, cost effectively





#### XCEL ENERGY & NATIONAL EXPANSION OF EDAPT

- Working to expand EDAPT to other Xcel Energy commercial whole building programs (1<sup>st</sup> up -Recommissioning program)
- DOE and NREL Currently transitioning EDAPT to other utilities (Austin, CPS, and Duke Energy)
- In discussions with Energy Trust of Oregon, National Grid, NYSERDA, and CPUC



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#### DSM BUSINESS PROGRAM HIGHLIGHTS

### **Lighting Efficiency - Midstream**

- Colorado Business LED Instant Rebate launched on 1/15/2015
- 50 plus participating Distributors (enrolled in the program)
- Distributor finder: <u>http://businessledinstantrebate.com/Locator/Distributors</u>

Qualifying Lamp Category	Rebate Amount
LED Interior Lamp - PAR38	\$15
LED Interior Lamp - PAR30	\$11
LED Interior Lamp - PAR20	\$9
LED Interior Lamp - PAR16	\$6
LED Interior Lamp - BR40	\$8
LED Interior Lamp - BR30	\$8
LED Interior Lamp - R20	\$9
LED Interior Lamp - MR16	\$5
LED Interior Lamp - GU10	\$5
LED Interior Lamp - A19	\$5
LED Interior Screw In Fixture Retrofit	\$12



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### DSM RESIDENTIAL & LOW-INCOME PROGRAM Q4 HIGHLIGHTS

DAVID HUESER Team Lead, DSM Marketing

#### 2014 RESIDENTIAL/L.I. MODIFICATIONS 2015 PROPOSALS

2014 snapshot of product modifications completed, 2015 initiatives planned

Residential/Low Income Program	Measures added	Measures eliminated	Next Steps
Heating System Rebates	EC Motors added 5/1/14 NATE Gas Heating Trade Partner Certification	92% and 94% AFUE Furnaces (95% new min)	ECM Electric-Only + Non-XE Gas Utility partnerships Residential boilers, retire rebates in 2015
High Efficiency Air Conditioning	Western Cooling Control (WCC) Device		17 SEER, up to \$1,150 14.5 SEER, retire in 2015 WCC trade training
School Education Kits	1 LED Lamp, Showerhead, Aerators		
Energy Efficient Showerheads	Aerators added to Kits		
Water Heater Rebate		.62 and .65 Energy Factor (.67 new minimum)	
Energy Feedback	Expansion to 400K homes		

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#### **RESIDENTIAL HOME LIGHTING**



107% of 2014 budget expenditures in 2014, 161% of kWh target, primarily driven by CFLs, including multipack sales.

- CFLs accounted for 83% of total kWh, 58% of rebates in 2014. However, CFL kWh achievement declined 10% vs. 2013
- LED proportion of total kWh 17% in 2014; compares to 4% in 2013
- LED proportion of total rebates 42% in 2014, 15% in 2013
- LED unit prices appear to be leveling off per recent WECC pricing scan
- Sales of certain specialty CFLs are tapering off and some manufacturers are discontinuing models
- Manufacturers and retailers more prominently displaying LED lamps, promoting benefits



Feit 23W Mini Twist, 100W replacement, 6-packs Costco

CREE 9.5W 60-watt replacement, Home Depot

#### **RESIDENTIAL EVAPORATIVE COOLING**



2014 participation decreased over the previous year 97% of 2014 budget expenditures in 2014, 76% of kWh target

- Contingency plan including 30% customer rebate bonus implemented August 1 – November 30 to help drive more units
- Increased trade incentive accompanied customer bonus
- Increased marketing efforts did not make up for slower unit sales
- Program bright spots in 2014
  - Western Slope sales, partnerships
  - Higher proportion of premium units
  - Trade partner training well received





### **COMPARISON OF ENERGY-SAVINGS MEASURES IN SINGLE FAMILY HOMES**



	Home Energy Squad	Low Income Single Family Weatherization
Target residence	Residential, Single Family	Low Income, Single Family
Direct Install measures	CFLs Showerheads Aerators Thermostat install or setback Water Heater blanket Water Heater setback	CFLs Showerheads Aerators LEDs in 2016, when cost-effective
A la carte measures - Available for purchase during visit	LEDs TV/peripherals timer Second Thermostat Second Weather-stripped door	
Weatherization	Weather-stripped door	Wall/Attic/Crawl Space Insulation Air Sealing Weather-Stripping Storm Windows
Appliances		Refrigerator Replacement Furnace, EC Motor Water Heater



#### LOW INCOME MULTIFAMILY WEATHERIZATION



- Both Electric (153%) and Gas (158%) achievement exceeded in 2014
- Shifted expenses from other Low Income programs (especially Low Income Kits, where cost savings were realized) to over-spend in order to achieve higher goals
- Comprehensive Product evaluation in 2014
  - Outreach beyond metro area
  - Clear role definitions
- Expanded Energy Outreach Co. partnership with Single Family weatherization
- Expanded measure parameters in 2015



Helping Coloradans afford home energy

Low Income Multifamily Wx Product Implementer

### COMPARISON OF ENERGY-SAVINGS MEASURES IN MULTIFAMILY BUILDINGS



	Multifamily Buildings Pilot	Low Income Multifamily Weatherization
Target residence	Residential, Multifamily	Low Income, Multifamily
Direct Install measures	CFLs LEDs Showerheads Aerators LED Exit Signs Water Heater blankets	Common, bundled measures: CFLs Showerheads Aerators
Whole building	Larger, capital-intensive projects: pre-approval for custom, prescriptive, and whole-building measures similar to Energy Efficient Buildings – more efficient than Code Building.	Common, bundled measures, custom and prescriptive: Boilers, DHW, pipe insulation, controls Lighting: fluorescent, LED Cooling Wall/Attic/Crawl Space Insulation Weather-Stripping Windows



#### RESIDENTIAL HOME PERFORMANCE WITH ENERGY STAR



112/25

23

12/1/124

- Gas savings at 180% of filed goal; deeper savings per household
- Electric savings goal met 127%
  - Increased HVAC participation vs. 2013
  - Energy Advisor conversion activities yielding good results
- Primary Gas measures 60.0% Ceiling/Attic Insulation 50.0% Air Sealing 40.0% - Wall Insulation 30.0% Primary Electric measures 20.0% - Lighting/CFLs 10.0% Thermostats 0.0% 512124 812124 912124 712124 22/2/24 A1212A **Energy Advisor Conversion Rate** Baseline

Post Audit Consulting Conversion Rate Trend

#### ENERGY STAR NEW HOMES

- Achieved full subscription September 18, 2014
  - All submitted homes received a rebate
- 3,295 total homes successfully completed program
  - 97,733 Dths savings (103% of YE target)
  - 2,186,473 kWh savings (129% of YE target)
- 2015 enrollments opened December 11
- Posted 60-Day Notice December 1
  - Goal was to implement Plan (program) changes in order to keep program open all year
  - Comments received by stakeholders
  - Notice, including modifications resulting from stakeholder comments, implemented January 29











## DSM PILOT UPDATES Q4 HIGHLIGHTS

Kerry Klemm Manager, Product Development

### WHAT MAKES A PILOT A PILOT?

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- 1. Small scale
- 2. Short term
- 3. Allows us to...
  - Test logistics
  - Prove value
  - Reveal flaws

...before spending a significant amount of time, energy and/or money on a large-scale program





## PILOTS AND STATUS



PILOT	STATUS	
Energy Feedback	To Program in 2015	
Business Energy Feedback	In Progress	
Building Optimization	Filed	
Small Business Smart Thermostat	Filed	
Multifamily	Launch Q2 2015	
Residential Smart Thermostat	Launch March 2015	
Electric Vehicle Charging Station	Complete Finalizing Report	
Community Energy Efficiency Planning	Complete Finalizing Report	



# ENERGY FEEDBACK PILOTS





### DSM PILOT UPDATES MY ENERGY

#### 🕗 Xcel Energy®

- Three My Energy emails delivered to around 300,000 customers
- No savings measurement yet
- Third-party evaluation taking place in Q1 2015



P.S. Remember, My Energy is a free service within My Account designed to help you use smart energy-saving solutions in your home. If you haven't tried it, <u>tell us about your home</u> today.



## DSM PILOT UPDATES MY ENERGY





	MN	со	NMx	тх	MI	SD	ND	WI
Unique Visitors	95,293	114,749	4,841	11,289	467	6,375	9,929	18,540
Average Time On Site	2:59	2:51	2:38	2:49	3:52	2:56	2:56	3:16
Green Button Downloads	3,586	4,279	8	67	3	16	56	7,962
Web Audits*	14,900 16%	15,776 14%	753 16%	1,777 16%	64 14%	1,109 <i>17</i> %	1,731 <i>17</i> %	3,259 <i>18</i> %
Commitments*	1,250 1.3%	1,092 1.0%	50 1.0%	123 1.1%	5 1.1%	99 1.6%	113 1.1%	248 1.3%

Note: Results shown are between November 2013 and December 2014. \*Percentages based on unique visitors. Green Button Downloads based on total downloads



### DSM PILOT UPDATES ENERGY FEEDBACK - BUSINESS

- Started in July
- Four reports in 2014
- 10,000 small businesses
- First savings measurement Nov 2014
  - 1.53 Net Gen GWh
  - No Dth measurement yet
- Third-party evaluation Q1 2015





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#### DSM PILOT UPDATES ENERGY FEEDBACK - BUSINESS



# Adding outreach in 2015





### COMMUNITY ENERGY EFFICIENCY PLANNING PILOT WRAP-UP



# DSM PILOT UPDATES COMMUNITY ENERGY EFFICIENCY PLANNING *C* **Xcel** Energy<sup>®</sup>

- Held community meeting to present evaluation results on 12/10/14
- Pilot is now complete implementation activities continue
- Final Evaluation Report Q1 2015
- Best practices incorporated into Partners In Energy







## BUILDING OPTIMIZATION (NEW FOR 2015 PLAN)


#### **BUILDING OPTIMIZATION**

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#### WHAT DO WE WANT TO LEARN?

- 1 What level of demand response does this technology deliver (kW/sf)?
- 2 Can this demand response be reliably and repeatedly deployed?
- 3 Can this resource be used for short notice events (< 10 minutes)?
- 4 What level of energy savings can be attributed to optimization software?
- 5 Is the value of energy savings sufficient for customers to subscribe to the software?

- ✓ Filed in CO 2015/2016 Plan
- 2- year pilot, 10 bldgs.
- ✓ Budget: \$464,163



#### **BUILDING OPTIMIZATION**

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#### **UPDATES**

- Met with BuildingIQ
- Query to E Source and additional research to find similar vendors
- Still on track to be ready for the summer control season





## SMALL BUSINESS SMART THERMOSTAT

#### WHAT DO WE WANT TO LEARN?

- 1 What level of DR does this technology deliver (kw/ton); a) when using a cycling strategy for cooling? b) when enabling pre-cooling and temperature set-up strategy?
- 2 Will customers consistently participate in DR events a) without an incentive beyond the value of the smart thermostat? b) with a pay-forperformance compensation structure?
- 3 Are small business customers interested in this type of program?
- 4 Can a direct install deployment method be costeffectively administered?
- 5 Could smart thermostats be effectively delivered within SB Lighting's direct install approach?

✓ Filed in CO 2015/2016 Plan

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- 2- year pilot, 100 bldgs.
- ✓ Budget: \$ 561,976
- Tie in with Residential Smart
  T-stat DR pilot





# MULTIFAMILY PILOT



#### MULTIFAMILY PILOT



#### WHAT DO WE WANT TO LEARN?

- 1 How can we best engage multifamily building owners/property managers?
- 2 What motivates building owners/property managers to pursue energy efficiency projects?
- 3 What is a reasonable savings range to be expected for existing multifamily buildings?
- 4 Does starting with an energy assessment and direct-install package lead to larger capital projects?
- 5 Do energy efficiency projects have any effect on occupancy rates, rental rates and/or overall building value?



- ✓ 60-Day Notice filed Aug 2014
- **2-year pilot**
- ✓ Budget \$613,850
- ✓ Energy Assessment → Direct-Install → Traditional Energy Efficiency Improvements

#### MULTIFAMILY PILOT



#### **UPDATES**

- Anticipated launch Q2 2015
- Back-office process and procurement efforts underway
- February request for information (RFI) for implementation support services
- Late February request for proposal (RFP)





# **RESIDENTIAL SMART THERMOSTAT**



## **RESIDENTIAL SMART THERMOSTAT**



#### WHAT DO WE WANT TO LEARN?

- 1 What level of energy savings can be attributed to smart thermostats?
- 2 Will a \$50 rebate encourage customers to purchase and install a smart thermostat?
- 3 Can we create a cost-effective DSM product using the resulting deemed energy savings values?
- 4 Will a pay-for-performance format encourage participation in demand response events?
- 5 What incentive levels will optimize participation and demand savings during control events?
- 6 Are customers interested in a BYOD demand response program model?



- ✓ 60-Day Notice filed Aug 2014
- **2-year pilot**
- ✓ Budget \$1,158,500
- \$50 rebate
- **\$25 DR incentive**
- \$2.50 or \$5 bill credit

#### **RESIDENTIAL SMART THERMOSTAT**







#### A NEW CUSTOMER EXPERIENCE







## CO RESIDENTIAL SMART THERMOSTAT







## ELECTRIC VEHICLE CHARGING STATION PILOT FINAL RESULTS

Eric Van Orden Product Developer, Marketing

#### **REPOWERING TRANSPORTATION**





#### ELECTRIC VEHICLE CHOICES





## ELECTRIC VEHICLE CHARGING STATION *O* **Xcel** Energy<sup>®</sup>

#### WHAT DID WE WANT TO LEARN?

- 1 When are customers charging?
- 2 What is the EV load profile?
- 3 How much do EV's contribute to System peak load?
- 4 How are the charging stations being used?
- 5 What is the load factor for EV's?

- ✓ CO 2012/2013 DSM Plan
- 2- year pilot, 20 participants
- **Budget:** \$ 69,871



## ELECTRIC VEHICLE CHARGING STATION *Q* **Xcel** Energy<sup>®</sup>



## ELECTRIC VEHICLE CHARGING STATION *2* Xcel Energy<sup>®</sup>

#### Average kW Demand per vehicle

	PILOT peak time	PILOT peak (kW)	SYSTEM peak time	PILOT kW at Sys Peak
Oct	10/1   11 PM	1.34	10/15   8 PM	0.06
Nov	11/9   4 AM	1.31	11/21   6 PM	0.18
Dec	12/12   2 AM	1.32	12/5   6 PM	0.55
Jan	1/17   7 PM	1.16	1/5   7 PM	0.08
Feb	2/11   8 AM	1.32	2/5   7 PM	0.42
Mar	3/5   6 PM	1.28	3/1   7 PM	0.55
Apr	4/17   12 AM	1.43	4/13   9 PM	0.12
May	5/1   11 PM	1.57	5/28   6 PM	0.28
Jun	6/29   8 PM	1.24	6/30   5 PM	0.32
Jul	7/17   8 PM	1.31	7/7   5 PM	0.24
Aug	8/16   12 AM	1.25	8/13   5 PM	0.27
Sep	9/6   11 AM	1.22	9/3   5 PM	0.25

CONCLUSIONS

- EV charging peak does not coincide with Xcel Energy system peak
- Non-coincident peak load factor = 19.5%
- The average demand (kW) savings per vehicle on a System peak day is around 0.28 kW

Wide variety of times

Different peak days 5 pm – 9 pm

# ELECTRIC VEHICLE CHARGING STATION PILOT

EV Charging Load Profiles – Average of all pilot participants



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# ELECTRIC VEHICLE CHARGING STATION *2* Xcel Energy<sup>®</sup>

Average EV Charging profile on System peak day each month



# ELECTRIC VEHICLE CHARGING STATION *2* Xcel Energy<sup>®</sup>

Average EV Charging profile on System peak Day: July vs. December



## ELECTRIC VEHICLE CHARGING STATION *( Xcel Energy*)

Individual Station Example



## ELECTRIC VEHICLE CHARGING STATION **2 Xcel** Energy®

#### PILOT PARTICPANT SURVEY

- Half own; half lease
- Most do not have access to EV charging at work
- 2/3 mildly inconvenienced by the control events
- 12 control events per season was reasonable
- Right amount of communication
- 2/3 thought \$100 incentive was enough
- Overall happy with the pilot



**Expected Length of** 

1 year 1-3 years >3 years



## ELECTRIC VEHICLE CHARGING STATION *2* Xcel Energy<sup>®</sup>

#### EV OWNERS' SURVEY

Objective: Gauge interest in participating in future utility pilots.

- Most EV drivers (56.1%) use Level II charging at home.
- ~75% of charging takes place in homes; ~15% at work
- High percentage participate in renewables



# ELECTRIC VEHICLE CHARGING STATION *O* **Xcel** Energy<sup>®</sup>

#### EV OWNERS' SURVEY

• Willingness to participate in future EV-related pilots



# ELECTRIC VEHICLE CHARGING STATION *O* **Xcel** Energy<sup>®</sup>

#### EV OWNERS' SURVEY

• Greatest motivation to participate in future EV pilots/programs:



- No upfront cost for charging or other equipment
- Monetary award provided for each year of participation
- Program and market information shared during program participation
- Gift award for participation



## ELECTRIC VEHICLE CHARGING STATION *2* Xcel Energy<sup>®</sup>

## What does this all mean?

- Controlling EV charging does work
- DR has minimal impact to customers
- Lower charging peaks in summer vs. winter
- Customers asking for EV rate

## Where are we headed next?

- Still an evolving industry
- Ongoing exploration & development





# - Networking Break -







## DSM PRODUCT DEVELOPMENT Q4 HIGHLIGHTS

PAT GOGGIN Team Lead, Product Development

### DSM PRODUCT DEVELOPMENT 2014 RECAP



• What we said we'd develop at the 2014 Q1 Roundtable

Products	GWh
LED Troffers	2.5 GWh
Midstream LED Lighting	3.0 GWh
Large C&I Data Analytics (EMIS)	6.0 GWh
Holistic Multifamily	4.5 GWh
Smart Thermostats	2.5 GWh
SME Direct Install	3.9 GWh
LED Area lighting	2.0 GWh
Upstream Strategy & DOE RTU Challenge	0.0 GWh
PE for SMB	6.0 GWh
Convenience Store Comprehensive Offering	4.4 GWh
Advanced Lighting Design	2.5 GWh
Whole House Revamp	1.0 GWh
Total	38.3 GWh

- Early projections of savings may change during development
- Not all concepts will progress into filed products

## DSM PRODUCT DEVELOPMENT 2014 PD EXPRESS POTENTIAL



 2014 Recap: What we said might go PD Express at the 2014 Q1 Roundtable

PD Express Products				
Western Cooling Control Device				
LED high bay lighting				
Energy recovery ventilators				
Home Energy Squad				
LED area lighting				
EC plug fans in data centers				
Mini-split ductless AC-(not cost-effective)				
DEPACC for refrigeration				
Commercial refrigerator/freezer rebates				
Rooftop unit controls				
Air source heat pump to replace electric resistance heat				

- Not all concepts will progress into filed products

## DSM PRODUCT DEVELOPMENT 2014 PRODUCTS DEVELOPED



Products	GWh	Participants
LED Troffers	2.5 GWh	258
Large C&I Data Analytics (EMIS)	4.7 GWh	4
Western Cooling Control Device	0.0 GWh	7
Smart Thermostats	0.7 GWh	5,000
Multifamily	0.6 GWh	751
SME Direct Install	2.3 GWh	130
PE for SMB	2.2 GWh	4
Midstream bus lighting (incremental)	13.0 GWh	1,305
Energy Feedback Expansion	22.9 GWh	500,000
Company owned LED Street Lighting	12.8 GWh	23,635
LED Area lighting	5.6 GWh	103
Evaluated and Rejected or on hold	GWh	Participants
Residential Custom	Not cost effective	
	Included in Commercial	
Convenience stores	<b>Refrigeration Product</b>	
Energy Recovery Ventilator (ERV)	Not cost effective	
Whole House Revamp	Test HES first	
Ground Source Heat Pumps	Not cost effective	
PD Express	GWh	Participants
Home Energy Squad	2.8 GWh	1,600
VSD Air Compressor HP Reduction	0.1 GWh	6
EC Plug Fans	2.0 GWh	15
Advanced Lighting Design turned into		
Integrated Lighting Sensors	0.2 GWh	64
Totals	75 4 GW/h	532,883
	75.4 6001	001,000



### DSM PRODUCT DEVELOPMENT 2015 PROCESS

- Looking toward the future
  - Kicking off the phase of idea selection
    - Start in February
    - Finalize in Q2
    - A lot of research, assessment and validation in between
  - New products for 2017-2018 Biennial
  - Now is the best time to submit ideas







### DSM PRODUCT DEVELOPMENT CONCEPT SCORING CRITERIA



Concept Selection Criteria	Attributes	Weight	
Estimated size of opportunity (electric)	GWh      SCORE        <5      1        5 to 10      2        10 to 15      3        15 to 25      4        25+      5	25%	
Estimated size of opportunity (gas)	Dth      SCORE        <25,000      1        25,000 to 50,000      2        50,000 to 75,000      3        75,000 to 100,000      4        100,000+      5	10%	
Strategic Fit	Increase portfolio KPIs and cost effectiveness	20%	
Product Advantage	Appeal in the marketplace	15%	
Feasibility	Cost & ease of development / approval	15%	DDAF
Customer Choice	Significant new customer choice? Underserved market?	15%	DKAF





# DSM STAKEHOLDER IDEA SUBMISSIONS



#### **Q4 IDEA SUBMISSIONS**



- 1. LED Bulbs for Low-Income Program via Colorado Energy Office
- 2. Energy Efficient Stove Tops

via Pioneering Technologies

Program ideas can be submitted on Xcel Energy's DSM website at: http://www.xcelenergy.com/Company/Rates & Regulations/Regulatory\_Filings/Colorado\_Demand-Side\_Management



## 1. LED BULBS FOR LOW-INCOME

## **Xcel** Energy®

Received Nov. 18, 2014

- Description:
  - Include LED bulb replacement in the low-income DSM program.

#### • Evaluation Result:

- We used the submitter's assumptions to determine the energy savings and an estimated cost effectiveness.
- Estimated Energy Savings:
  - 9 kW
  - 0.082 GWh
- Close to cost effective need prices to decline some more.
- Potential PD Express


# 2. ENERGY EFFICIENT STOVE TOPS

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- Received Dec. 11, 2014
- Description:
  - A device that controls the temperature of the electric coils to below 662 F. It helps prevent cooking fires and reduces the amount of energy used when cooking.
- Evaluation Result:
  - We used the submitter's assumptions to determine the energy savings and an estimated cost effectiveness.
  - Estimated Energy Savings based on 1,000 participants:
    - 74 342 kW dependent on coincidence factor
    - 0.199 GWh
  - Early assessment shows potential to be cost effective.
  - There are a number of assumptions that need to be determined or validated such as coincidence factor.
  - We will include it in our Stage 1 and 2 processes for prioritization.





# PD-XPRESS & THE CUSTOM PROJECT ARCHIVE

Adam White, P.E. Senior Energy Efficiency Engineer

#### WHAT IS PD-XPRESS?

- Alternative path for smaller, simpler, straightforward projects to become new prescriptive products.
- Goals:

•

- Streamline the approval process for new prescriptive measures
- Make easier for customers & vendors to participate in our programs
- Make as many prescriptive measures as possible

Initiated in the 2<sup>nd</sup> Quarter of 2014

PDX Ideas DSM Measures

**Overall PD** 

Process

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#### WHAT'S NEW?



- As of August 2014, Managed by a 3-person team consisting of Product Portfolio Managers and Energy Efficiency Engineers
- Custom Project Archive
  - A formalized process that documents all new custom project characteristics, ultimately benefiting our customers.
  - Creates real-time pipeline for PDXpress
  - The archive went live 1/1/15



### CUSTOM PROJECT ARCHIVE



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- As 2000+ custom projects are analyzed each year, results are collected
- Counts reveal new technology-adoption trends of our customers
- Once we get enough repeatable and cost-effective projects, project characteristics will emerge



# SUCCESS THUS FAR...



Program	Product	Measure	State	Projected Completion Date
Commercial	Data Centers	EC Plug Fans	CO	In CO 2015/16 Filing
Commercial	Lighting Efficiency	Integrated Sensors	CO	In CO 2015/16 Filing
Commercial	Compressed Air	downsize of compressor.	CO	In CO 2015/16 Filing
Commercial	Computer Efficiency	High-efficiency Servers	MN	February 2015
Residential	Low Income Multi-Family	Attic Insulation & Air Sealing	MN	February 2015
Residential	Low Income Multi-Family	Furnace	MN	February 2015
Residential	Low Income Multi-Family	Programmable Thermostats	MN	February 2015
Residential	Low Income Multi-Family	Boiler	MN	February 2015
Residential	Low Income Multi-Family	Water Heater	MN	February 2015
Residential	Low Income Multi-Family	Faucet Aerators	MN	February 2015
Residential	Low Income Multi-Family	Showerheads	MN	February 2015
Residential	Low Income Multi-Family	Water heater blankets	MN	February 2015
Residential	Low Income Multi-Family	External door weather stripping	MN	February 2015
Commercial	Lighting Efficiency	LED highbays	MN / CO / NM	March 2015
Commercial	Lighting Efficiency	LED tubes	MN / CO / NM	March 2015
Residential/Low Income	Residential/Low Income	Furnace ECM Rebate	NM	Begin: February 2015
Low Income	Kits/Single Family	LED bulbs	CO	On Hold
Residential	Home Performance	LED bulbs	CO	On Hold
Commercial	Lighting Efficiency	Integrated Sensors	NM	March 2015
Commercial	Lighting Efficiency	LED Troffers	NM	March 2015



## GOALS FOR 2015



- Move equivalent of 600 custom projects from 2014 (roughly 30%) into new prescriptive measures
- Complete the average PDX process within 4-8 Weeks



#### BENEFITS



#### Customer

- Portfolio strategies that are continuously aligned with current consumer demands
- Increased Customer Choice in prescriptive measure offerings
- Expected Ripple Effects:
  - Increase in customer participation
  - Generation of additional product input from trade partners
- Portfolio
  - Insight for managing measure mix and adoption rates
  - Reduced Engineering Time and Bottle-necks
  - Increased Energy Savings





# 2014 COMPREHENSIVE EVALUATIONS SUMMARY



## QUICK OVERVIEW OF EVALUATIONS



- Use of Third Party Independent Evaluators
- Evaluation Objectives
  - Measure customer and trade partner satisfaction
  - Investigate whether program component upgrades or updates might better meet customer needs
  - Investigate additional research topics important to a program's progress through its planning cycle life
  - Offer defendable plans to ascertain an assessment of the Net-to-Gross (NTG) ratio for <u>impact</u> studies including its component parts (free ridership and spillover values)
  - Deliver data-supported, actionable and realistic recommendations for improvements to program operations



# **EVALUATION STEPS**



- Internal interviews
  - Management, program managers, engineers, channel managers, engineers, rebate processors, customer care
  - Identify current strengths and challenges of the programs
- Trade partner interviews
  - Uncover opportunities to improve coordination, education and communications
  - Assess program influence on trade partner practices
- Peer utility benchmark interviews
  - Similar offerings to identify best practices
  - Gather corroborative information for program attribution (NTG)
- Participant interviews
  - Identify satisfaction with the program, opportunities to improve
  - Assessment of program influence (NTG)
- Non participant interviews
  - Gauge program awareness
  - Identify barriers to program participation

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# 1. LOW INCOME MULTI FAMILY EFFICIENCY EVALUATION



- Process only evaluation
- Key Findings
  - Effective partnership with Energy Outreach Colorado (EOC) allows participating customers and trade allies to easily engage in the program
  - The program encourages participants to take additional efficiency actions
- Recommendations
  - Investigate split incentives affecting landlords in rural and mountain areas to expand market opportunities
  - Continue to enhance communications with EOC and trade allies explaining roles, rules, protocols, benefits and bidding decision making



# 2. ENERGY MANAGEMENT SYSTEMS EVALUATION

- Process only evaluation
- Key Findings
  - Program is operating effectively and well positioned to promote implementation of EMS
  - Program successfully engages trade allies that play integral roles in customer recruitment and project implementation
  - Segregated trade markets limit integrating lighting and HVAC controls
- Recommendations
  - Encourage integration of trade partner solutions for lighting and HVAC controls
  - Continue ongoing education efforts to EMS contractors
  - Where cost effective, proceed with plans for an EMIS offering to address growing demand in CO informational systems market
  - Continue to monitor the program's cost-effective delivery as a stand alone program vs. integrated delivery

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# 3. ENERGY EFFICIENCY FINANCING EVALUATION



- Process only evaluation, impact portion of evaluation planned for 2016
- Key Findings
  - Satisfaction among customers using the program is high
  - Staff has effectively recruited allies, provided training and designed a strong marketing toolkit to target residential & business customers
  - Program participation in financing programs ramp up slowly during initial years of implementation
- Recommendations
  - Consider ways to increase contact and relationships between lenders and trade allies
  - Consider combining efficiency with solar incentives as a whole package of improvements
  - Adjusted goals are recommended to account for slow ramping up of financing programs



### 2015 EVALUATIONS



- Evaluations Planned for 2015
  - Process and Impact Evaluation for CO Home Lighting
    - Upstream rebates for purchasing through partnerships with participating retailers & manufacturers
    - Discounted bulbs include CFLs and LEDs including 3-way, dimmable, floods & globes
  - Process and Impact Evaluation for CO Business Lighting Efficiency
    - Prescriptive and custom rebates for wide range of projects & applications
    - Rebate categories include retrofits, de-lamping, new construction, custom applications and lighting redesign studies
  - Lighting Product Market Assessment
    - Understand ordering and stocking of residential and business lighting technologies, specifically the handling of remaining stock of inefficient bulbs
    - Possibly include efficient lighting saturation, recording lighting stock practices and identifying potential for efficient lighting technologies



#### THANK YOU





