

Commercial Refrigeration Efficiency Program Customer FAQ

What type of customers benefit from participating in this program?

Any business that has self-contained refrigeration units, walk-in coolers or freezers, or reach-in refrigeration systems. Liquor stores, convenience stores, grocery stores, and restaurants are the most common customers we work with. Refrigeration costs can account for up to 60% of monthly energy costs.¹

What happens when I request to be a part of the program?

A Franklin Energy representative, a trusted Xcel Energy partner, will contact you to schedule a FREE on-site refrigeration assessment at your facility. At the time of the assessment we will provide direct installation of low cost energy saving equipment, document the existing refrigeration equipment within the facility, and make recommendations on how you can save money and earn rebates by upgrading refrigeration equipment.

What is direct installation?

At the time of the assessment, the program will install free energy efficient equipment for your facility such as LED bulbs in walk-in coolers and freezers, bathroom and kitchen faucet aerators, and high powered pre-rinse sprayers. We will also demonstrate how to clean condenser coils of any self-contained refrigeration units, and leave behind a coil brush for you to use every 6 months. A direct install summary is provided at the time of the assessment, showing exactly how much energy is saved by the direct install equipment.

What happens after the assessment?

A refrigeration assessment report is issued to you that shows how you can save money and earn rebates by upgrading refrigeration equipment. This program will then work with you and your refrigeration contractor to install recommended equipment and apply for valuable rebates.

START SAVING NOW

Call **1-855-671-5997** or email
xcelfrefrigeration@franklinenergy.com



What type of equipment is available for rebates?

The following equipment is eligible for immediate rebates:

- Anti-Sweat Heater Controls
- Efficient Reach-In Case Doors
- Electronically Commutated Motor (ECM) Fan Motors in Reach-In Cases
- Efficient Fan Motors for Walk-In Freezer or Cooler
- Evaporator Fan Speed Controls
- Night Curtains for Open Coolers
- Replace Open Multideck Cases With Efficient Reach-In Cases With Doors
- LED Reach-In Case Lighting

How and when will I get my rebate?

Your rebate will be paid in the form of a check, not a utility bill credit. Once you submit a complete, accurate rebate application with all necessary supporting documentation, please allow eight weeks for your rebate check to be mailed.

Can I work with my own contractor? Or can I have in-house staff complete the project?

Yes and yes. You have the choice to use in-house staff or your own contractor to complete a refrigeration upgrade. If you do not have a preferred contractor, we may be able to facilitate you to a local contractor.

¹ E Source, Supermarkets and Grocery Stores, Spencer Sator, 2008