

Underground Service Prices

Where electric service is provided underground, Residential Underground prices apply.

Basic Service Charge.....	\$8.50
or	
Electric Space Heating Basic Service Charge.....	\$10.50

Low-Income Energy Discount

Senior or disabled customers receiving funds from the Low-Income Home Energy Assistance Program are eligible for a 50 percent electric rate discount on the first 400 kilowatt-hours of electricity they use in a 30-day billing period. The discount is available to qualified customers with an Xcel Energy account in their name even if they get most of their heating energy from another utility. The monthly bill will show a Low-Income Credit. For more information, call us at **1-800-895-4999**.

Minimum Charge

Your monthly minimum bill will always include the Basic Service Charge or any applicable customer charge even if energy use for the month is zero.

Optional Services

You may sign up for any of the optional electric services shown. Please call us at **1-800-895-4999** for more information and to help determine which service and rate are best for your electric needs. Complete rate schedules and terms and conditions for standard and other optional rate services are available by calling us at **1-800-895-4999**.

Fuel Cost Charge (FCC)

The Fuel Cost Charge recovers the cost of fuel used to produce electricity and energy purchased on the wholesale electricity market. This charge differs slightly by customer class based on class energy use patterns and is updated monthly for current costs.

Resource Adjustment

The Resource Adjustment line item includes the Conservation Improvement Program (CIP), Renewable Development Fund (RDF), Transmission Cost Recovery (TCR), State Energy Policy (SEP), Renewable Energy Standard (RES) and Mercury Cost Recovery (MCR) charges. The MPUC reviews these annually.

City Fees

Xcel Energy collects fees or additional charges as a requirement of our franchise or other agreement with the following communities: Afton, Baker, Brooklyn Center, Champlin, Chisago City, Circle Pines, Coon Rapids, Cottage Grove, Deephaven, Dilworth, Excelsior, Faribault, Goodview, Grant, Hopkins, Lindstrom, Little Canada, Mahtomedi, Mankato, Maplewood, Minneapolis, Minnetonka, Monticello, Mound, Mounds View, New Brighton, New Hope, Newport, North Mankato, Oakdale, Owatonna, Prior Lake, Richfield, Robbinsdale, Sartell, Sauk Rapids, South St. Paul, St. Cloud, St. Joseph, St. Louis Park, St. Michael, St. Paul, St. Paul Park, Stillwater, Watertown, Wayzata, West St. Paul, White Bear Lake and Winona.

Sales Tax

The charges for electric service, resource adjustment and city fees are subject to city and state sales taxes, where applicable. If you use electricity as the main source of heating your home, it will not be subject to sales tax during the winter season (November through April) in accordance with the state heating fuels law.

Service Processing, Reconnection and Relock Charges:

- \$7 charge for processing service changes
- \$22.50 reconnection charge to resume service after disconnection
- \$100 relock charge to resume service after unauthorized reconnection

If Xcel Energy also furnishes your gas service and you ask us to establish or reestablish both services at the same time, you pay a single charge.

Late Payment Charge

Past due amounts over \$10 are subject to a 1.5 percent late payment charge or \$1, whichever is greater.

Returned Check Charge

Xcel Energy charges \$15 for any payment by check or draft dishonored or returned by a financial institution.

Other Information

This brochure does not include all prices, rules or regulations. Complete rate schedules and terms and conditions for these and other optional rate services are available by calling us at **1-800-895-4999**.

How to Reach Us

24-Hour Emergency

Electric Emergency/Power Outage	1-800-895-1999
Gas Emergency/Gas Odor	1-800-895-2999

Residential Home Service

24-Hour Customer Service and Billing.....	1-800-895-4999
TDD/TTY Support.....	1-800-895-4949

Business Service

Customer Service and Billing.....	1-800-481-4700
Builders Call Line	1-800-628-2121

Other

Xcel Energy, Employees and Departments	1-800-328-8226
Call Before You Dig/Gopher State One Call	811

Web site	xcelenergy.com
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For More Information

Complete rate schedules can be obtained by visiting our Web site at **xcelenergy.com** and clicking on **"About Energy & Rates"** under the **"Company"** tab. If you have further questions, please contact Xcel Energy at **1-800-895-4999**.



1-800-895-4999
xcelenergy.com

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Xcel Energy Minnesota Residential Electrical Prices

Effective April 1, 2010

Welcome to Xcel Energy

We're your energy partner and want to help you understand more about the electric services we offer and the rates you see on your energy bill. We know energy rates can be complicated so we developed this brochure to simplify rate information and explain your service options. Please call us at **1-800-895-4999** for current prices or bill information. For a description of terms on your bill, visit our Web site at **xcelenergy.com**, select **Residential, Manage My Account and Understanding My Bill**.

As part of our commitment to the environment and to producing cleaner energy, we implemented the Metropolitan Emissions Reduction Project. Through this rider, state-of-the-art pollution control equipment is being installed at the Allen S. King plant in Oak Park Heights. In addition, the High Bridge plant in St. Paul and the Riverside plant in Minneapolis are being converted to natural gas to reduce emissions.

This rate change began January 1, 2006 and will vary over a 30-year construction period and the life of the power plants. As a result, you will see a separate line item called the "Environment Imprvmt Rider" (EIR), which allows us to recover project construction costs and is trued-up and adjusted annually. Also, the Minnesota Public Utilities Commission (MPUC) will review the project each year to ensure that only the actual costs of the project are recovered.

Residential Electric Services and Rates

The electricity you use is measured in kilowatt-hours (kWh), recorded by your electric meter and shown on your bill each month under Meter Reading Information. Your kWh use, kWh charge and other charges relating to your electric service appear on your bill under Electric Charges.

Standard residential service is available to any customer for domestic purposes living in a single private residence, multiplex, townhouse, condominium, etc. Your monthly bill will show:

Basic Service Charge.....\$6.50
or
Electric Space Heating Basic Service Charge.....\$8.50

This charge helps cover those specific costs that do not change with the amount of electricity you use; for example, your meter, maintaining your account, etc.

Energy Charge per kWh:

June through September.....\$0.07363
October through May.....\$0.06365
October through May with electric space heating.....\$0.05111

OPTIONAL SERVICE	Description	Monthly Charges and/or Rate																
<p>Time of Day Electric Service On this optional service, the energy price is higher during on-peak times when electricity is more expensive to generate and lower during off-peak times when it is less expensive to generate.</p> <p>Minimum term is 12 months. Optional Trial Service charge for returning to standard service after three months is \$20.</p>	<p>On-Peak times: 9 a.m. to 9 p.m. Monday through Friday.</p> <p>Off-Peak times: All other hours, plus New Year's Day, Good Friday, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day; and Fridays directly before Saturday holidays and Mondays immediately following Sunday holidays.</p>	<p>Time of Day Service Option</p> <table> <tr> <td>Basic Service Charge -or-</td> <td>\$8.50</td> </tr> <tr> <td>Electric Space Heating Basic Service Charge</td> <td>\$10.50</td> </tr> <tr> <td>Basic Underground Service Charge -or-</td> <td>\$10.50</td> </tr> <tr> <td>Underground Electric Space Heating Basic Service Charge</td> <td>\$12.50</td> </tr> </table> <p>Energy Charge per kWh:</p> <p>On-Peak Time</p> <table> <tr> <td>June through September</td> <td>\$0.16358</td> </tr> <tr> <td>October through May</td> <td>\$0.13710</td> </tr> <tr> <td>October through May with electric space heating</td> <td>\$0.10921</td> </tr> </table> <p>Off-Peak Time:</p> <table> <tr> <td>All months</td> <td>\$0.01920</td> </tr> </table>	Basic Service Charge -or-	\$8.50	Electric Space Heating Basic Service Charge	\$10.50	Basic Underground Service Charge -or-	\$10.50	Underground Electric Space Heating Basic Service Charge	\$12.50	June through September	\$0.16358	October through May	\$0.13710	October through May with electric space heating	\$0.10921	All months	\$0.01920
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<p>Controlled Air Conditioning Saver's Switch® This optional service is available to standard service customers with central air conditioning that is under Xcel Energy's control. Participating customers may also add the controlled electric water heating option.</p> <p>Minimum term is 12 months.</p>	<p>The customer's equipment will normally be cycled on a schedule designed to achieve a 50 percent reduction in the home's air conditioning operation during load management periods. The interruption may occur up to a maximum of 300 hours per calendar year. Water heating may also be controlled during winter months.</p>	<p>Your monthly bill will show a Controlled Air Conditioning Credit during the June through September billing months in addition to all normal charges. The controlled air conditioning credit is equal to 15 percent of billed energy and fuel cost charges. The Controlled Water Heating Credit is equal to 2 percent of billed energy and fuel charges cost every month.</p>																
<p>Energy-Controlled Service (Non-Demand Metered) This optional service is available to Xcel Energy customers with permanently connected, separately served, interruptible electric heating loads up to 50 kW that are under Xcel Energy's control.</p> <p>Minimum term is 12 months.</p>	<p>Qualifying electric loads include storage space heating, water heating systems and other loads subject to Xcel Energy's approval that can be served by electricity and an alternate fuel. Xcel Energy customers use the alternate fuel to supply heating needs if electric service is interrupted because the company's system demands increase to the point where less efficient power plants are used or new peak demands are set.</p>	<table> <tr> <td>Basic Service Charge</td> <td>\$5.00</td> </tr> <tr> <td>Energy Charge per kWh</td> <td>\$0.03050</td> </tr> </table> <p>Optional Energy Charge is available to customers with heat pump installations for non-interruptible service during June through September billing months.</p> <table> <tr> <td>June through September</td> <td>\$0.07363</td> </tr> <tr> <td>October through May</td> <td>\$0.03050</td> </tr> </table>	Basic Service Charge	\$5.00	Energy Charge per kWh	\$0.03050	June through September	\$0.07363	October through May	\$0.03050								
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<p>Limited Off Peak Service This optional service is available to Xcel Energy customers for energy use only from 10 p.m. to 6:30 a.m. daily.</p> <p>Minimum term is 12 months.</p>	<p>Permanently connected loads are separately metered. Customer or Xcel Energy must control and energize load only during the limited off-peak period.</p>	<table> <tr> <td>Basic Service Charge</td> <td>\$5.00</td> </tr> <tr> <td>Energy Charge per kWh</td> <td>\$0.01520</td> </tr> </table>	Basic Service Charge	\$5.00	Energy Charge per kWh	\$0.01520												
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<p>Automatic Protective Lighting Service</p>	<p>This optional service is available to customers desiring nighttime security lighting.</p>	<p>For each lighting unit your monthly bill will show one of the following charges:</p> <table> <tr> <td>100 Watt Area Lighting</td> <td>\$7.13</td> </tr> <tr> <td>250 Watt Area Lighting</td> <td>\$11.85</td> </tr> <tr> <td>250 Watt Directional Lighting</td> <td>\$13.12</td> </tr> <tr> <td>400 Watt Directional Lighting</td> <td>\$17.09</td> </tr> </table>	100 Watt Area Lighting	\$7.13	250 Watt Area Lighting	\$11.85	250 Watt Directional Lighting	\$13.12	400 Watt Directional Lighting	\$17.09								
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